

City Involvement Workshop January 12, 2011

OVERVIEW AND GUIDING PRINCIPLES







Background

- Service Reductions over last 2 Years
- Last Major Study 10 Years Ago
- TMD Competitively Selected as Consultant
- Constrained and Unconstrained Financial Forecasts
- Short, Intermediate, Long Term Plan Horizons





Project Scope

- Develop Approach and Conduct Research
- Formulate Alternatives
- Make Recommendations
- Create Implementation Plans
- Final Report







Integrated Approach

- Join fixed-route and paratransit with Measure M2
 - Go Local and Community Circulators
 - Metrolink Service Expansion
 - Senior Mobility
- SB 375
- OCTA Strategic Plan
- Express Bus and Bus Rapid Transit







Integrated Approach

- Connect with
 - Other Transit Systems
 - Major Employment Centers
 - Major Colleges/Universities
 - New Development
- Efficient, Cost-effective, Sustainable
- Improve Service and Operating Performance







Public Outreach

- Gather Input from:
 - Stakeholder Groups
 - Cities
 - Customers
 - Public
- Collect Feedback via:
 - Workshops; open houses; meetings
 - On-board and on-line survey www.octa.net/tss
- Build Consensus for Transit and Sustainable Mobility







Public Communications





www.octa.net/tss

OCTA está llevando a cabo un para mejorar el sistema de auto

y opinion es importante durant

Por favor tome un folleto de es O traiga sus ideas y únase al debate en linea en www.octa.net/TSS.

BE PART OF THE TRANSIT SYSTEM STUDY

OCTA is conducting a new Transit System Study to improve the efficiency and effectiveness of Orange County's bus system. Let us hear from you.

Pick up a brochure on this bus and fill out the comment card. Or join the online discussion at www.octa.net/TSS.









We Are Here.

Develop Framework and Approach

Research and Data Collection

Develop Alternatives and Recommendations

Develop Implementation Strategies

Spring 2011

Present Draft Plan

Summer 2011

conduct public outreach and gather feedback





Financial Status and Outlook

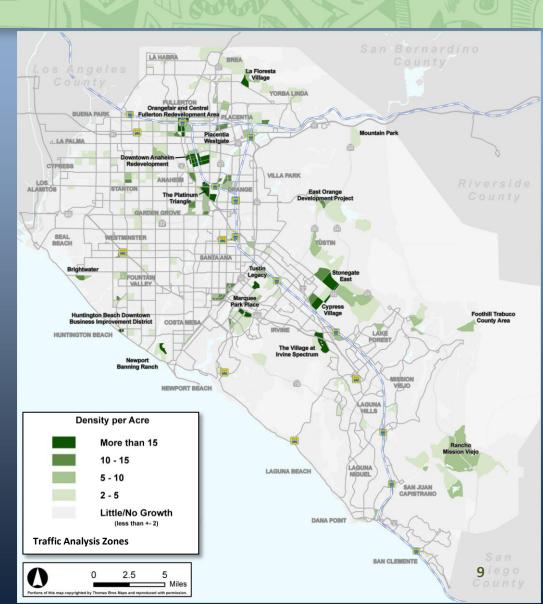
- Major revenue sources decreased by \$42 million (18%) from FY 2006-07 to FY 2009-10
- Future revenue projected to meet existing service levels
- Recap of situational analysis
 - Funds for service improvements limited partially due to growth in cost of ADA service
 - Reallocation or operating faster/more efficiently are only options for making resources available





Population Change (2008-2035)

Market Assessment

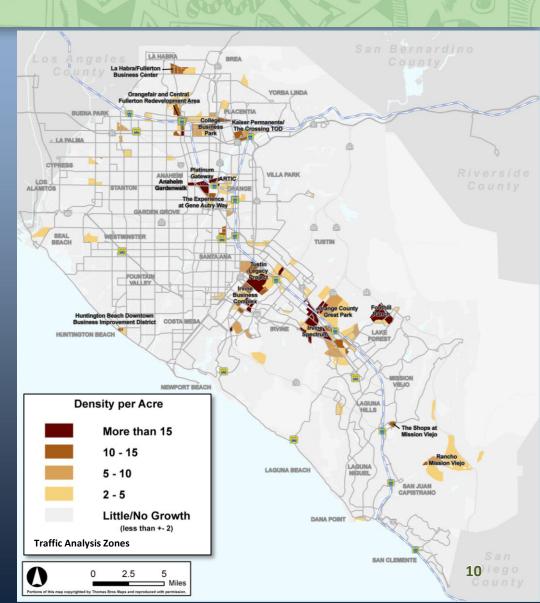






Employment Change (2008-2035)

Market Assessment







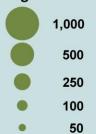






All Day OCTA Passenger Boardings

Passenger Boardings









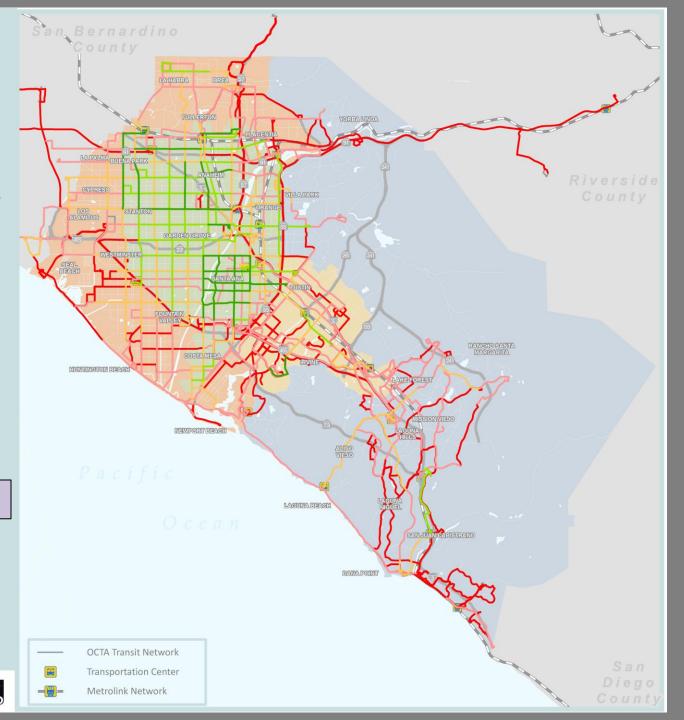




Service Productivity

Weekday Passenger Boardings Per Revenue Vehicle Hour

- More than 60
- 45 to 60
- --- 30 to 45
- -- 15 to 30
- Less than 15









Subsidy Per Boarding

Weekday Performance

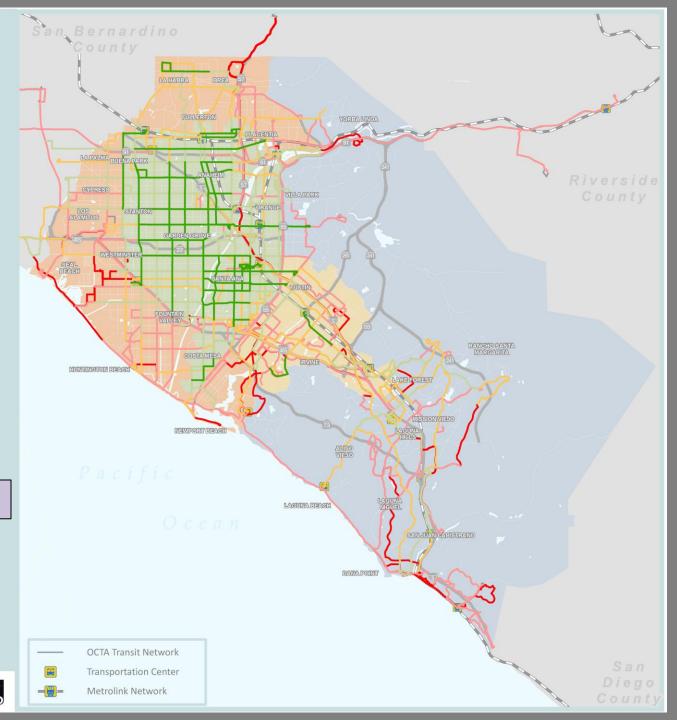
Less than \$1.50

\$1.50 - \$3.00

\$3.00 - \$5.00

\$5.00 - \$10.00

More than \$10.00









Farebox Recovery Ratio

Weekday Performance

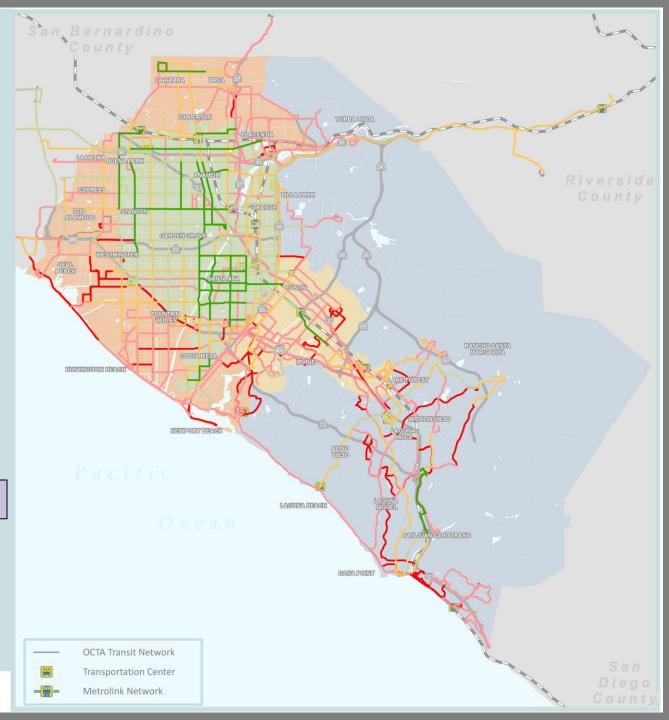
More than 40%

30% - 40%

20% - 30%

10% - 20%

Less than 10%









Operating Speed

Weekday Performance

— More than 20 MPH

15 - 20 MPH

12.5 - 15 MPH

- 10 - 12.5 MPH

Less than 10 MPH









Core

- High population and employment density (24 people per parcel acre)
- High productivity (45 passenger boardings per revenue vehicle hour)
- Low subsidy per passenger boarding (\$1.69)
- High farebox recovery (34%)

Outer Core

- Low population and employment density (10 people per parcel acre)
- Low productivity (23 passenger boardings per revenue vehicle hour)
- High subsidy per passenger boarding (\$4.37)
- Low farebox recovery (18%)

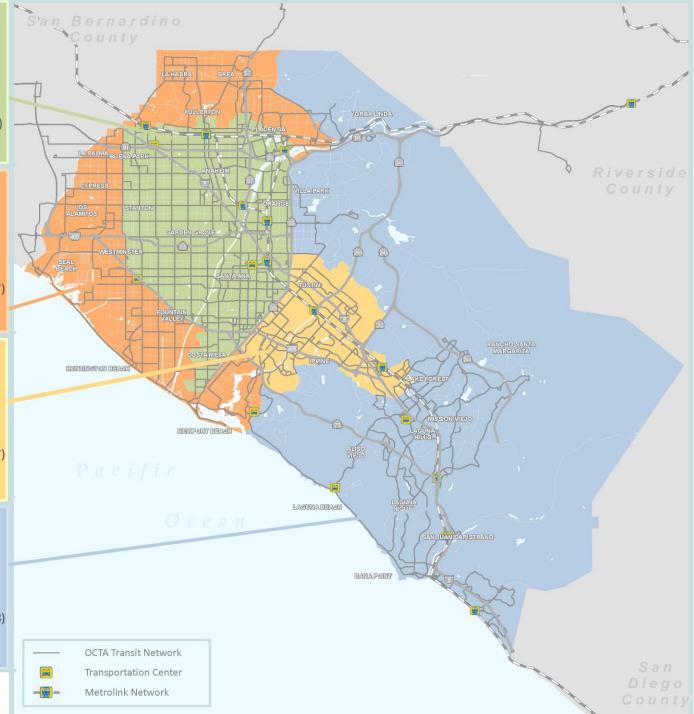
Emerging Core

- High population and employment density (18 people per parcel acre)
- Very Low productivity (20 passenger boardings per revenue vehicle hour)
- High subsidy per passenger boarding (\$4.97)
- Low farebox recovery (15%)

Outer Suburbs

- Low population and employment density (8 people per parcel acre)
- Very low productivity (20 passenger boardings per revenue vehicle hour)
- High subsidy per passenger boarding (\$4.88)
- Low farebox recovery (18%)









Framework Themes

www.octa.net/TSS



Transit Markets

Service Design





Service Standards/ Performance

Funding/ Partnerships





Fare Policy





1. Transit Markets

A. Equal Service in All Areas (Geographic Equity)

- Should OCTA focus bus service equally across Orange County or should it be focused in areas where people need it most?
- Should OCTA focus on providing bus service to bus dependent people or to those who can use either a car or a bus?
- Bus service should focus more on getting you to your:
 - Job
 - Entertainment
 - School
 - Shopping
 - Medical Appointments
 - Other





1. Transit Markets

- B. Continue Service Today and in the Future (Sustainability).

 Historically, transit works best in areas where lots of people and jobs exist close to each other.
 - Should OCTA focus on providing more service in these types of areas?
 - Should OCTA automatically be expected to serve new developments that are far from other bus services?





2. Service Design

- Should OCTA focus on direct bus services to improve travel time or is more frequent service between connecting routes more important?
- Should OCTA focus on improving bus-to-train connections?
- Should OCTA consider different types of bus service such as van pool (carpool), dial-a-ride (shared use taxi-like service), deviated fixed route (flexible bus route service) for lower use areas?





3. Service Standards/Performance

- Since OCTA has limited funds, should we grade bus routes based on how many people they carry? In the short term? In the long term?
- Should OCTA reduce or remove services based upon the grade?
- If extra funds become available, how should OCTA focus bus improvements?
 - New routes to new areas
 - Faster bus service
 - More buses on existing routes
 - More buses in the evening
 - Other





4. Funding/Partnerships

• Should OCTA reach out to others to help pay for bus services (businesses, schools, cities, event centers)?

5. Fare Policy

- Should OCTA consider raising fares if it will improve bus services?
- Should OCTA consider lower fares even if it means bus service is reduced?
- Should fares be based on how far you travel?





Next Steps

- Continue to Gather Feedback from:
 - Board of Directors
 - Stakeholder Groups
 - Cities
 - Customers
 - Public
- Develop Strategies and Recommendations
- Next Meeting on March 23, 2011





For Comments:

• Web: www.octa.net/tss

• Phone: 714-560-5700

• Mail: OCTA, 550 South Main Street, Orange, CA 92868

Attn: Transit System Study

For Questions:

- Stella Lin, Marketing Manager, OCTA
 714-560-5342 or slin@octa.net
- Andrea West, Local Government Relations Representative, OCTA 714-560-5611 or awest@octa.net