



Special Needs Advisory Committee

July 28, 2015

1:00 – 3:00 p.m.

*Orange County Transportation Authority
600 South Main Street, Orange, California
Conference Room 103/104*

Agenda

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| 1. Call to Order/Welcome (5 minutes) | Mallory Vega, <i>Chair</i> ,
Charles Mitchell, <i>Vice Chair/Service Officer</i> |
| • Pledge of Allegiance | |
| • Approval of Minutes | Mallory Vega, <i>Chair</i> |
| • Chair's Report | Mallory Vega, <i>Chair</i> |
| 2. ACCESS Driver "Exceptional Service Awards" (15 minutes) | <i>Mallory Vega, Chair</i> |
| 3. OC Streetcar Project (15 minutes) | <i>Tresa Oliveri, External Affairs</i> |
| 4. Measure M 10- Year Review (15 minutes) | <i>Tamara Warren, Planning</i> |
| 5. Reasonable Modification & Customer Conduct (10 minutes) | <i>Dana Wiemiller, Community Transportation Services</i> |
| 6. Marketing Promotions Update (15 minutes) | <i>Jessica Lopez, Marketing & Customer Engagement</i> |
| 7. Committee Member Comments (5 minutes) | |
| 8. Public Comments | |
| 9. Adjournment | |

Next scheduled meeting date
October 27, 2015

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact OCTA at (714) 560-5611, no less than two (2) business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility.

Agenda Descriptions/Public Comments on Agenda Items: The Agenda descriptions are intended to give notice to members of the public of a general summary of items of business to be transacted or discussed. Members from the public wishing to address the Committee will be recognized by the Chair at the time the Agenda item is to be considered. A speaker's comments shall be limited to three (3) minutes.