



**Special Needs Advisory Committee**  
**January 28, 2020**  
1:00 – 3:00 p.m.  
Orange County Transportation Authority  
550 South Main Street, Orange, California  
**Conference Room 07**

**Agenda**

1. **Call to Order/Welcome** (5 min.)
  - Pledge of Allegiance
  - Approval of Minutes
  - Chair's Report
  - Introductions

Sue Lau, *Chair*  
Paul Miller, *Vice Chair*
2. **OCTA 2019 Accomplishments Video** (5 min.)

Alice Rogan, *External Affairs*
3. **OC Flex Update** (15 min.)

Johnny Dunning, *Scheduling & Bus Operations*
4. **2020 Coordination Plan Survey** (10 min.)

Kevin Khouri, *Transit Service Planning*
5. **OC ACCESS EZ-Wallet Update** (5 min.)

Jack Garate, *Paratransit Services*
6. **OC Streetcar Update** (5 min.)

Tresa Oliveri, *Public Outreach*
7. **February Service Change** (5 min.)

Gail Cherry, *Scheduling*
8. **Transportation Needs Assessment Survey** (10 min.)

Alice Rogan, *External Affairs*
9. **Reports** (5 min. each)
  - **OC ACCESS Operation**

Jack Garate, *Paratransit Services*
  - **OC ACCESS Eligibility / Mobility Management Service**

Gracie Davis, *Paratransit Services*
  - **Senior Mobility Program (SMP)**

Joanne Jacobsen, *Paratransit Services*
  - **Marketing**

Stella Lin, *External Affairs*
  - **Committee Liaison Update**

Ryan Maloney, *External Affairs*
10. **Committee Member Comments** (5 min.)
11. **Public Comments**
12. **Adjournment**

**Next scheduled meeting date**

**April 28, 2020**

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact OCTA at (714) 560-5451, no less than two (2) business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility.

**Agenda Descriptions/Public Comments on Agenda Items:** The Agenda descriptions are intended to give notice to members of the public of a general summary of items of business to be transacted or discussed. Members from the public wishing to address the Committee will be recognized by the Chair at the time the Agenda item is to be considered. A speaker's comments shall be limited to three (3) minutes.