



Special Needs Advisory Committee

April 23, 2019

1:00 – 3:00 p.m.

Orange County Transportation Authority
550 South Main Street, Orange, California

Conference Room 07

Agenda

1. **Call to Order/Welcome** (5 min.)
 - Pledge of Allegiance
 - Approval of Minutes
 - Chair's Report
 - IntroductionsCharles Mitchell, *Chair*
Paul Miller, *Vice Chair*
2. **OC ACCESS Driver "Exceptional Service Awards"** (15 min.) Charles Mitchell, *Chair*
Paul Miller, *Vice Chair*
3. **Draft FY 2019-20 Bus Service Plan** (15 min.) Gary Hewitt, *Transit Service Planning*
4. **OC Flex Update** (15 min.) Johnny Dunning, *Service Planning and Customer Advocacy*
5. **Bristol Corridor Study Update** (15 min.) Eric Carlson, *Planning*
6. **Update Reports** (5 min. each)
 - **OC ACCESS Operation** Jack Garate, *Contracted Transportation Services*
 - **OC ACCESS Eligibility** Efren Guzman, *Contracted Transportation Services*
 - **Senior Mobility Program (SMP)** J.P. Gonzalez, *Contracted Transportation Services*
 - **Marketing** Stella Lin, *External Affairs*
 - **Committee Liaison Update / Recruitment** Ryan Maloney, *External Affairs*
7. **Committee Member Comments** (5 min.)
8. **Public Comments**
9. **Adjournment**

Next scheduled meeting date

July 23, 2019

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact OCTA at (714) 560-5451, no less than two (2) business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility.

Agenda Descriptions/Public Comments on Agenda Items: The Agenda descriptions are intended to give notice to members of the public of a general summary of items of business to be transacted or discussed. Members from the public wishing to address the Committee will be recognized by the Chair at the time the Agenda item is to be considered. A speaker's comments shall be limited to three (3) minutes.