Special Needs Advisory Committee
January 22, 2019
1:00 – 3:00 p.m.
Orange County Transportation Authority
550 South Main Street, Orange, California
Conference Room 07

Agenda

1. Call to Order/Welcome (5 min.)
   - Pledge of Allegiance
   - Approval of Minutes
   - Chair’s Report
   - Introductions
   - Charles Mitchell, Chair
   - Paul Miller, Vice Chair

2. ACCESS Driver “Exceptional Service Awards” (15 min.)
   - Charles Mitchell, Chair
   - Paul Miller, Vice Chair

3. OC Bus 360 (15 min.)
   - Johnny Dunning, Service Planning and Customer Advocacy

4. Long Range Transportation Plan (15 min.)
   - Gregory Nord, Planning

5. Bravo 529 Launch Marketing Campaign (5 min.)
   - Stella Lin, External Affairs

6. OC Streetcar Update (10 min.)
   - Tresa Oliveri, External Affairs

7. Update Reports (5 min. each)
   - ACCESS Operation
     - Jack Garate, Contracted Transportation Services
   - ACCESS Eligibility
     - Gracie Davis, Contracted Transportation Services
   - Senior Mobility Program (SMP)
     - Joanne Jacobsen, Contracted Transportation Services
   - February Service Change
     - Johnny Dunning, Service Planning and Customer Advocacy
   - Marketing
     - Stella Lin, External Affairs

8. Committee Member Comments (5 min.)

9. Public Comments

10. Adjournment

Next scheduled meeting date
April 23, 2019

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact OCTA at (714) 560-5451, no less than two (2) business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility.

Agenda Descriptions/Public Comments on Agenda Items: The Agenda descriptions are intended to give notice to members of the public of a general summary of items of business to be transacted or discussed. Members from the public wishing to address the Committee will be recognized by the Chair at the time the Agenda item is to be considered. A speaker’s comments shall be limited to three (3) minutes.