

# ORANGE COUNTY TAXI ADMINISTRATION PROGRAM (OCTAP)



## IMPACTED CITIES:

All 34 Orange County cities and the County of Orange

## AT A GLANCE

<b>PROGRAM ESTABLISHED:</b>	1998
<b>PERMITTED TAXICAB COMPANIES:</b>	17
<b>PERMITTED TAXICABS:</b>	568
<b>PERMITTED TAXICAB DRIVERS:</b>	605
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Fact Sheet as of 10/3/17

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## ORANGE COUNTY TAXI ADMINISTRATION PROGRAM

The Orange County Taxi Administration Program (OCTAP) was formed in 1998 to provide centralized taxicab regulation in Orange County. The County of Orange and its 34 cities guide OCTAP policies, while the Orange County Transportation Authority (OCTA) provides administration of the program on behalf of the member agencies. With regulatory functions carried out by a single entity, customer service and industry standards are consistently delivered.

## OVERSIGHT AND FUNDING

### OVERSIGHT

Two committees guide OCTAP policies. The Steering Committee is comprised of one member from each participating agency, a representative from the tourism industry, and two taxicab representatives. This committee guides the direction of OCTAP and recommends regulatory policies. The Safety Committee is comprised of law and code enforcement representatives and provides guidance on issues relevant to public safety. The legislative bodies of each participating agency adopt the OCTAP regulations to ensure consistent application.

### FUNDING

OCTAP receives operating funds for the program through annual permit fees, and fines accessed during enforcement activities to taxicab drivers and companies. OCTA Board of Directors set the OCTAP fees for company, vehicle, and driver permits. These fees are applied toward the program costs which include staff, required services and supplies, capital equipment, and OCTA administration overhead.

## ENFORCEMENT OF REGULATIONS

OCTAP establishes the minimum safety and service standards for the provision of taxicab services in Orange County. OCTAP regulations address company, vehicle, and driver permitting requirements, taxicab standards, taxicab operations, fares, and advertising. OCTAP staff and law enforcement partners conduct inspections and enforcement activities to ensure taxicabs are safe, drivers are permitted, operations are within regulation, and to identify and discourage bandit (non-permitted) taxicab activity.

## OCTAP REGULATIONS

### AN OCTAP PERMITTED VEHICLE:

- Is expected to be clean and free from foul odors
- Is properly insured
- Has received a safety inspection at least annually
- Has a fare meter calibrated by the California Department of Weights & Measures
- Is operated by an OCTAP permitted driver
- Has a valid vehicle permit affixed to the rear window

### AN OCTAP PERMITTED DRIVER:

- Has undergone a thorough criminal background investigation, driver record check, and drug and alcohol screen
- Is enrolled in subsequent arrest notification program, DMV driver record notification program, and random drug and alcohol screening program
- Is expected to be clean, courteous, and knowledgeable of the service area
- Must display a valid driver permit
- Must accept credit cards as a method of payment and provide a receipt upon request



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