



Fall 2018

**New Transponders Are Coming!
Please Keep Your Account Current**

The Benefits of Ridesharing

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New Transponders Are Coming! Please Keep Your Account Current

Beginning early next year, 91 Express Lanes account holders will receive new sticker transponders. Equipped with state-mandated technology, they'll work on all California tolled facilities throughout California. These new transponders are small and operate without batteries.

To make sure we send you a transponder for each of your vehicles that use the 91 Express Lanes, please update your account and vehicle information. It's easy to make updates on your account at 91expresslanes.com.



Customer Service Centers

We have two 91 Express Lanes Customer Service Centers to serve you—one in Corona and one in Orange.



OCTA Store

600 S. Main Street
Orange, CA 92868

Store Hours:

Monday – Friday, 8:00 a.m. - 5:00 p.m.

Corona Customer Service Center

2275 Sampson Avenue, Suite 100
Corona, CA 92879

Customer Service Center Hours:

Monday – Friday, 9:00 a.m. - 6:00 p.m.
(951) 278-9191 | (800) 600-9191

The Benefits of Ridesharing

We are celebrating National Rideshare Week from Oct. 1 to 5. It's a great time to try an alternative to driving alone and discover the many transportation options available, including bus, train, carpool, vanpool, walking, and cycling. In addition to saving money and the planet, during Rideshare Week you can also win prizes by pledging at octa.net/rideshareweek and IEcommuter.org.

All year long, carpoolers on the 91 Express Lanes reap the benefits of the "Three Ride Free" policy. A group of three or more commuters in the same car can travel free on the 91 Express Lanes HOV 3+ lane during most hours, except when traveling eastbound Monday through Friday between 4 p.m. and 6 p.m. At these times, carpools of three or more can still save money by earning a 50 percent discount on the posted toll. You'll save gas and time, too.



The 91 Express Lanes are owned and operated by the Orange County Transportation Authority (OCTA) and the Riverside County Transportation Commission (RCTC). For more information, call (951) 278-9191 or visit www.91expresslanes.com

Construction Continuing on I-15 Express Lanes in Riverside County

RCTC reminds 91 Express Lanes customers that construction remains underway on the I-15 Express Lanes in Corona, Norco, Eastvale, and Jurupa Valley. Short-term closures of the 91 Express Lanes may occur this fall as part of this construction activity.

Whenever possible, these closures will be combined with the regularly scheduled maintenance closures that take place periodically on Sunday mornings.

To stay informed of 91 Express Lanes closures and the progress of construction of the 15 Express Lanes, please register to receive Construction Updates by visiting 15project.info or texting 15EXPRESS to 22828.



AAA Driving Tips: Daylight Saving Time Ends Nov. 4



Daylight Saving Time will end at 2 a.m. on Sunday, Nov. 4 when clocks are set back one hour, and the Automobile Club of Southern California (AAA) is warning drivers about darker evening commute conditions.

Check all vehicle lights and remember to use headlights. To avoid being blinded by sunlight glare, wear high-quality sunglasses and adjust car visors as needed. To avoid glare from traffic headlights, use the night setting on the rearview mirror.

In addition, children, pedestrians, joggers, walkers, and bicyclists will still be outside, but they'll be less visible during the evening commute. The Auto Club recommends that motorists slow down and be extra alert, particularly in residential neighborhoods and school zones. Motorists must provide bicyclists with a three-foot buffer for safety, according to a 2014 law.

New Toll Adjustments Effective October 1, 2018

To help manage congestion and optimize the number of vehicles travelling on the 91 Express Lanes, a toll adjustment is being made effective October 1, 2018. For your convenience, the most current toll information is online at 91expresslanes.com. Drop by any time to see rates for all express lane segments – Orange, Riverside, or combined. Thanks for being a 91 Express Lanes customer.

The screenshot shows the 91 Express Lanes website interface. At the top, there's a navigation bar with links for 'Setting Details', 'My Account', 'General Info', 'FAQ', and 'Contact Us'. Below this is a main banner area with a large image of a man looking at a whiteboard filled with data. The text on the whiteboard says 'View current Toll Schedules' and 'See what you're paying'. A blue arrow points to a 'VIEW TOLL SCHEDULES' button. To the right of the banner, there's a testimonial from a man saying 'Even finding the right plan is stress-free.' Below the banner, there are three smaller images with labels: 'Requirements', 'Settings', and another unlabeled one.