

OC Bus Service Changes Questionnaire Sweepstakes Official Rules

By participating in this promotion you agree to the **Official Rules**

NO PURCHASE OR PAYMENT NECESSARY TO WIN

Eligibility: To enter, you must be at least 18 years of age, or have a parent or legal guardian's permission to enter. OCTA employees, sponsors, vendors, agents and their immediate family members are not eligible.

Timing: The Sweepstakes begins at midnight on February 21, 2021 and ends on March 26, 2021 at 11:59 p.m. All winners will be selected and announced by May 31, 2021.

How to Enter: During the survey period, go to www.ocbus.com/2021BusFeedback and complete the Feedback Questionnaire. Upon submission of your registration form you will receive one (1) entry into the Sweepstakes.

Limit: One entry.

Drawings: OCTA will randomly select the potential winners from all eligible Sweepstakes entries. Three (3) winners will be randomly selected at the conclusion of the campaign. OCTA staff will notify the potential winners of their prize via the email address provided to OCTA by the Sweepstakes participants. A maximum of two attempts will be made to contact the winners using the contact information provided. If the designated winner does not claim the prize within three (3) days of the date of the last attempt of contact, that winner shall forfeit receipt of the prize.

Prizes: Limit of one prize per participant. Each winner will receive one (1) gift card with a value of \$100. Prizes are distributed at OCTA's discretion and can be substituted at any time.

Prizes must be accepted as awarded, may not be substituted, and have no cash value. Exchanges or replacements will not be made if a prize is lost, stolen, or damaged.

Learn More About Privacy Settings:

Facebook: www.facebook.com/help/privacy

Twitter: <http://twitter.com/privacy>

Instagram: <http://help.instagram.com/116024195217477>

OCTA's Social Media Accounts:

Facebook: www.facebook.com/OCMetrolink

Twitter: <http://twitter.com/OCMetrolinkNews>

Instagram: www.instagram.com/GoOCTA

Release: By accepting a Sweepstakes prize, participants agree to hold OCTA, sponsors, directors, officers, employees and agents (Released Parties) harmless against any and all claims or liability arising out of their participation in the promotion, redemption, or use of any prizes awarded. By participating in this promotion, entrants agree to be bound by the official rules and the decisions of OCTA.

General Conditions: OCTA reserves the right to cancel, suspend and/or modify the Sweepstakes, or any part of it, if any fraud, technical failures or any other factor beyond OCTA's reasonable control impairs the integrity or proper functioning of the Sweepstakes, as determined by OCTA in its sole discretion. OCTA reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with

the entry processor the operation of the Sweepstakes or to be acting in violation of the Official Rules of this or any other promotion or any terms or conditions of the promotion or behaving in an unsportsmanlike or disruptive manner. Any attempt by any person to deliberately undermine the legitimate operation of the Sweepstakes maybe in violation of criminal and civil law, and, should such an attempt be made, OCTA reserves the right to seek damages from any such person to the fullest extent permitted by law. OCTA's failure to enforce any term of these Official Rules shall not constitute a waiver of that provision.

Limitations of Liability: The Released Parties are not responsible for: (1) any incorrect or inaccurate information, whether caused by entrants, printing errors or by any of the equipment or programming associated with or utilized in the Sweepstakes; (2) technical failures of any kind, including, but not limited to, malfunctions, interruptions, or disconnections in phone lines or network hardware or software or for the incorrect or inaccurate capture of information, or the failure to capture any information; (3) unauthorized human intervention in any part of the entry process or the Sweepstakes; (4) technical or human error which may occur in the administration of the Sweepstakes or the processing of entries; (5) late, lost, undeliverable, damaged or stolen mail; or(6) any injury or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from entrant's participation in the Sweepstakes or receipt or use or misuse of any prize. If for any reason an entrant's entry is confirmed to have been erroneously deleted, lost, or otherwise destroyed or corrupted, entrant's sole remedy is another entry in the Sweepstakes, if it is possible. If the Sweepstakes, or any part of it, is discontinued for any reason, OCTA, in its sole discretion, will elect to hold a random drawing from among all eligible entries received up to the date of discontinuance within ninety (90) days for any or all of the prizes offered herein. No more than the stated number of prizes will be awarded. In the event that production, technical, seeding, programming or any other reasons cause more than the stated number of prizes as set forth in these Official Rules to be available and/or claimed, OCTA reserves the right to award only the stated number of prizes by a random drawing among all legitimate, un-awarded, eligible prize claims.

Rights: By entering the Sweepstakes, entrants agree to have their submitted name displayed on the OCTA website and used by OCTA for any purpose, at any time, without any fee or other form of compensation. OCTA reserves the right to disqualify users, without notice, and for any reason.