



Citizens Advisory Committee

Tuesday, January 19, 2016

1:00 – 3:00 p.m.

600 South Main Street, Orange, California, 92868

Conference Room 103/104

Agenda

1. **Chairman's Remarks** Leonard Lahtinen, *Chair, CAC*
2. **OC Streetcar** *Presentation (15 min.)* Mary Shavalier, *Program Manager, Rail Programs & Facilities Engineering*
3. **OC Bridges** *Presentation (15 min.)* Tresa Oliveri, *Community Relations Officer*
4. **OC Bus 360 Update** *Presentation (20 min.)* Gary Hewitt, *Section Manager, Strategic Planning*
5. **Environmental Mitigation Program** *Presentation (15 min.)* Dan Phu, *Section Manager, Planning*
Marissa Espino, *Community Relations Officer*
6. **End of Year Review** *(10 min.)* Stella Lin, *Marketing Manager, External Affairs*
7. **SR-55 Improvement Project** *(5 min.)* Roy Shahbazian, *Chair, Bike/Ped Subcommittee*
8. **Update Reports** *(5 min. each)*
 - Bike/Ped Subcommittee Report Roy Shahbazian, *Chair, Bike/Ped Subcommittee*
 - February Service Change Scott Holmes, *Manager, Transit*
 - Government Affairs Lance Larson, *Exec. Director, Government Rel.*
 - Marketing Stella Lin, *Marketing Manager, External Affairs*
 - Staff Liaison Alice Rogan, *Public Outreach Manager, External Affairs*
9. **Committee Member Comments**
10. **Public Comments**
11. **Adjournment**

Agenda Descriptions/Public Comments on Agenda Items

The Agenda descriptions are intended to give notice to members of the public of a general summary of items of business to be transacted or discussed. Members from the public wishing to address the Committee will be recognized by the Chairman at the time the Agenda item is to be considered. A speaker's comments shall be limited to three (3) minutes.

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact the OCTA at (714) 560-5611, no less than two (2) business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility to this meeting.



**Citizens Advisory Committee
Meeting Notes
October 20, 2015
1:00 p.m. to 3:00 p.m.
600 S. Main Street, Orange, Calif.
Conference Room 103/104**

Members Present

Paul Adams, <i>Fountain Valley Resident</i>	Theodore Luckham, <i>Anaheim Resident</i>
Vince Buck, <i>Cal State Fullerton</i>	Derek McGregor, <i>Trabuco Canyon Advisory Committee</i>
Michael Carroll, <i>Irvine Community Services Commission</i>	Michael McNally, <i>UC Irvine</i>
Brian Cox, <i>Orange County Bicycle Coalition</i>	Dan Oregel, <i>Santa Ana, Resident</i>
Barbara Delgleize, <i>Huntington Beach Chamber</i>	Lyle Overby, <i>Santa Ana Resident</i>
Barry Duffin, <i>Orange County Wheelmen</i>	Donna Peery, <i>Tustin Community Services Commission</i>
John Frankel, <i>Resident of Laguna Woods</i>	Roy Shahbazian, <i>Transit Advocates of Orange Co.</i>
Dan Kalmick, <i>Huntington Beach Planning Commission</i>	Michael Stockstill, <i>Transportation Professional</i>
Andrew Kanzler, <i>Orange County Bicycle Coalition</i>	Schelly Sustarsic, <i>Seal Bch. Parks & Recreation Comm.</i>
Michael Kaupp, <i>San Clemente Downtown Bus. Assoc</i>	Jeff Thompson, <i>Tustin Planning Comm. & Building Assoc</i>
Leonard Lahtinen, <i>North O.C. Community College Dist.</i>	

Greg Winterbottom, *OCTA Board Member*

Members Absent

Dan Avery, <i>Mission Viejo Resident</i>	Merlin "Bud" Henry, <i>North Tustin Advisory Committee</i>
Phil Bacerra, <i>Santa Ana Resident</i>	Frank Murphy, <i>Orange Rotary</i>
Hamid Bahadori, <i>Automobile Club of So. CA</i>	Laurel Reimer, <i>OC Young Planners Group</i>
Ralph Bauer, <i>Council on Aging & City of Hunt. Bch</i>	John Taylor, <i>Rotary Club of San Juan Capistrano</i>
Michael Brandman, <i>Building Industry Association</i>	Kara Watson, <i>Transit Advocates of Orange Co</i>
Tom Garner, <i>Small Business Owner</i>	

1. Chairman's Remarks

Chairman Leonard Lahtinen said a new member orientation took place prior to the committee meeting and three documents were handed out that every member should have: the Citizen Advisory Committee (CAC) Overview, the CAC By-laws, and the CAC Mission Statement. If committee members would like a copy of these documents, they were encouraged to notify Alice Rogan.

2. Assumptions and Options for the 405 Express Lanes Toll Policy and Finance Plan

Ellen Burton, External Affairs Executive Director, gave a presentation that provided insight on what the Board is thinking about in terms of the toll policy for the tolled portion of the I-405 Improvement Project (Project).

Ellen said that enforcement on the toll lanes would be accomplished through the use of both California Highway Patrol (CHP) officers and automated systems. Barry Duffin asked if OCTA knew what level of enforcement is applied on the 91 Express Lanes and if that same level of CHP enforcement would be used in this area. Ellen said OCTA has a contract with the CHP and so they are out there all the time. Barry said he drives the toll lanes in Los Angeles and sees singles on the toll lanes all the time and there appears to not be any enforcement. Ellen said she is not as familiar with the Los Angeles toll lanes but it could be that they are not funded by municipal debt so they do not get the same level of enforcement, whereas in Orange County OCTA is beholden to the bondholders and to the paying customers who are appropriately using the service.

Michael McNally suggested offering a rebate-like program to help incentivize use by more 2+ and 3 + high occupancy vehicles during peak hours. Ellen said that is something that can be looked into once the four options are thoroughly studied and OCTA has more information. For example, OCTA plans to consider a "frequent flyer" discount.

Michael asked if it was two or three spots where there would be intermediate access. Ellen said there were three. Michael asked for clarity on whether an additional lane would be provided in those intermediate access areas to transition. Ellen said she was told it would be a short transition zone, but for more clarity OCTA staff on the engineering side can come to a future meeting to talk about these transition zones and how they will work.

Vince Buck asked what percent of the toll lanes portion of the Project would be paid for by tolls. Ellen said 100 percent.

3. OC Bus Education and Marketing Program

Stella Lin, Marketing Manager, gave a presentation on the OC Bus Education and Marketing Program.

Michael McNally asked where they got the information about people who no longer ride the bus because they moved out of the area. Stella said OCTA has a database of over a thousand emails. They used this to do a system-wide survey.

A committee member asked if OCTA had programs with other companies to promote things like ride sharing and using public transportation. Stella said yes.

4. Bus Stop Spacing Efficiency Program

Chad Kim, Associate Transportation Analyst, Transit and Non-Motorized Planning, and Kyle Poff, Associate Stops and Zones Planner, Service Planning and Customer Advocacy, gave a report on the Bus Stop Spacing Efficiency Program.

Barry Duffin said staff indicated that marketing would be focused on the two pilot locations, so how will OCTA be able to determine whether the results are based upon the revisions made versus the marketing? Chad said this is OCTA's way of providing awareness to the public that this programming is going on, whereas the overall indicator would be whether or not gap speed increases. Barry asked if OCTA will be measuring both the speed of the vehicle and the increase in ridership. Alice Rogan, Public Outreach Manager, said it would be a combination of both. The point is OCTA is looking at every way to both increase efficiency and gain ridership.

Michael Stockstill asked if OCTA spoke with the coach operators for their input on this program. Staff said they polled and spoke with the coach operators at both the Santa Ana and Garden Grove base and have received valuable input. During the current public comment period, staff has also received 41 customer comment cards to date and are in the process of taking the comments into consideration and seeing what adjustments can be made.

Leonard Lahtinen asked if ridership is down on the Bravo routes. OCTA staff said no, Bravo seems to be holding steady.

5. Measure M2 Comprehensive Ten-Year Review/Proposed Amendment

Alice Rogan, Public Outreach Manager, gave a report on the Measure M2 Comprehensive Ten-Year Review and proposed amendment.

The first Measure M2 Comprehensive Ten-Year Review was recently completed. It evaluated the performance of the overall program and provided recommendations to improve performance. Although there have been legislative and economic changes, they do not warrant any significant changes to the Investment Plan (Plan).

To ensure all elements of the Plan can be delivered as promised based on the projected revenue, however, an amendment to the Plan is being proposed to close out Project T, which is complete, and reallocate the balance to Project U to cover a shortfall in the Senior and Disabled Fare Stabilization Program and Project R, which funds the ongoing operation of Metrolink service in Orange County. Alice Rogan pointed out that Project T is a capital investment project for building or improving a station, Project U is more for operations, and Project R is a mix of capital and operations.

Staff is planning to take the changes to the OCTA Board on October 26, seeking support to start the amendment process. The amendment to reallocate funds within

the transit category requires a two-thirds approval vote of OCTA Board and a two-thirds approval vote of the Taxpayer Oversight Committee.

Jeff Thompson asked if the transfer of funds would meet or mitigate the deficiencies currently projected in Project U and Project R. Alice Rogan said the \$69 million going to Project U will meet its needs and help to stabilize fares for seniors and persons with disabilities. This need was brought about by the recent recession and the change in the eligibility age from 65 to 60.

A motion was made by Jeff Thompson, seconded by Schelly Sustarsic, and passed with a majority vote to endorse OCTA staff's recommendation to amend the Measure M2 Ordinance and transfer \$69 million from Project T to Project U, and \$150 million from Project T to Project R, and send a letter to the OCTA Board of Directors notifying them of this support.

6. Update Reports

The CAC received update reports from the following:

- Bike/Ped Subcommittee Report, by Roy Shahbazian, *Chair, Bike/Pedestrian Subcommittee*
- Government Affairs, by Lance Larson, *Exec. Director Government Relations*
- Mobility 21 Conference, by Brian Cox
- Staff Liaison, Alice Rogan, *Public Outreach Manager, External Affairs*

7. Committee Member Comments

There were no further comments from the committee members.

8. Public Comments

No one from the public spoke.

9. Adjournment

The meeting adjourned at 3:10 p.m. The next meeting will be at the OCTA offices on January 19, 2016 at 1:00 p.m.

**Citizens Advisory Committee
Fiscal Year 2015-2016 Attendance Record**

● = Present

⊙ = Absent

R = Resigned

Member	7/15/15	10/20/15	1/19/16	4/19/16
Adams, Paul	●	●		
Avery, Dan	●	⊙		
Bacerra, Phil	●	⊙		
Bahadori, Hamid	⊙	⊙		
Bauer, Ralph	●	⊙		
Brandman, Michael	⊙	⊙		
Buck, Vince	⊙	●		
Carroll, Michael	●	●		
Chai, Min	--	--		
Cox, Brian	●	●		
Delgleize, Barbara	●	●		
Duffin, Barry	●	●		
Frankel, John	⊙	●		
Garner, Tom	●	⊙		
Henry, Merlin "Bud"	●	⊙		
Kalmick, Dan	●	●		
Kanzler, Andrew	⊙	●		
Kaupp, Michael	●	●		
Lahtinen, Leonard	●	●		
Luckham, Theodore	●	●		
McGregor, Derek	●	●		
McNally, Michael	●	●		
Murphy, Frank	⊙	⊙		
Oregel, Dan	●	●		
Overby, Lyle	⊙	●		
Peery, Donna	⊙	●		
Reimer, Laurel	⊙	⊙		
Shahbazian, Roy	●	●		
Stockstill, Michael	●	●		
Schelly Sustarsic	●	●		
Taylor, John	●	⊙		
Thompson, Jeff	●	●		
Watson, Kara	●	⊙		