

Objectives

- ❖ Review ability to meet demands placed on the organization
- ❖ Recommend most cost-effective and efficient organizational structure
- ❖ Update administrative and management practices and procedures

Focus of Work



- ❖ Core business units
 - Transit services
 - Transportation planning and programming
 - Highway project delivery
 - Transit project delivery
- ❖ Other divisions
 - Finance, Administration and Human Resources
 - External Affairs
 - Executive Office

Work Program

- ❖ Evaluate performance against objectives
- ❖ Peer review of resource allocation and performance measures for industry best practice and other guidance
- ❖ Is organization structured to achieve goals and adjust to changes?
- ❖ What levels of in-house and outside resources maximize ability to deliver?

Expected Results



- ❖ Evaluation of organizational capacity and readiness to meet goals and objectives
- ❖ Recommendations to improve OCTA's ability to
 - Achieve strategic objectives defined by Board, chief executive and management
 - Adjust rapidly to changes in strategic direction as the need arises

Next Steps

- ❖ Request proposals from consulting firms
- ❖ Executive Committee and Board select consultant, review goals and objectives
- ❖ Consultant complete work early in 2008