Engaging Your Audience with Digital Tools

Methods to promote ridesharing

A Look at OCTA's Digital Properties

- 1.3 million website hits each month
- 100,000 emails delivered each month
- 20,000 Facebook fans
- 11,000 Twitter followers
- 224,000 YouTube video views







Presentation Sneak Peak

- Video marketing (Adventure Series)
- Starting a blog and newsletter
- Engaging your peers with contests
- Educating through games
- Promoting trial use





Vanpool Benefits May Include Romance

Friday, February 14, 2014

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F Like < 1

ShareThis

When Philip Rannis joined a vanpool, little did he know that he was about to get a whole new life.

And a new wife

In February 2002, he joined a vanpool sponsored by his employer. And just recently, in December 2013, Philip and his wife, Krisy, celebrated their 10-year anniversary.

It all started innocently enough. Philip and Krisy were co-workers who occasionally saw each other in the hallway and break room. Krisy commuted to work using the convenient company vanpool. And when she found out Philip lived near her, she asked him to share the ride.

"At first I was hesitant because I did not want to be without my car at work. After I thought about it I decided to give it a try " said Philip. "Worst





Video Marketing: Adventure Series

- Our new Adventure Series invites the public to:
 - > Visit OCTA.net
 - > Watch an engaging video
 - > Complete a survey for a chance to win great prizes





Promote Ridesharing with Videos

- View OCTA's latest videos at www.youtube.com/goocta
- Copy and share links via email or the Intranet
- Embed videos on the Intranet with the help of someone who knows HTML
- Post the video on a blog (if applicable)







Connect With Your Peers!

• Start a blog (it's free and easy)

Feature a specific mode

Provide links to interesting news

Suggest transit trips

Share rideshare photos (from the web or your co-workers)

Conduct a poll question and share the results

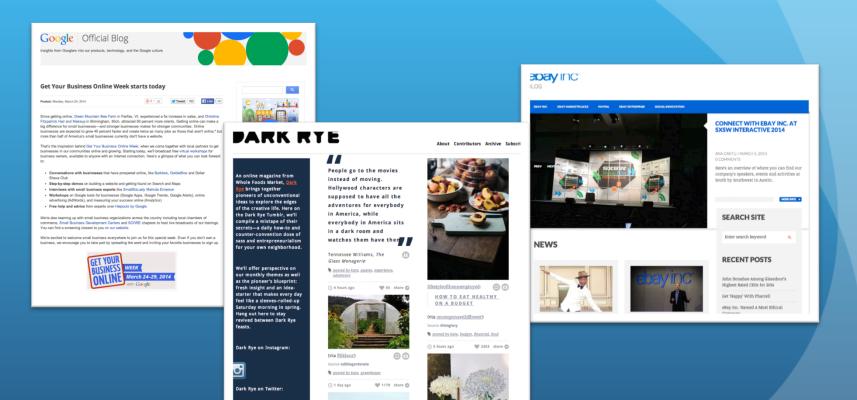
Share videos from OCTA and other sources

Educate with fun facts

Feature testimonials from your co-workers

Share links to other articles (provide a short intro and give the source)

Blog Platforms: A Short Overview



When was the last time you 📵 💿

Follow @DarkRyeMa

Starting a Blog: Make a Plan

- Objective (WHY are you starting a blog?)
- Platform (WHERE will the blog be hosted?)
- Contributors (WHO is responsible for the blog?)
- Post Frequency (WHEN will content be posted?)
- Topic Ideas (WHAT content will be posted?)
- Procedures (HOW will you gather information?)



Feature Current Riders

- Those with an interesting story to tell
- Experienced riders (tips)
- New riders (include answers to common questions)
- Avid cyclists
- Yourself and any other rideshare coordinators

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"At first I was hesitant because I did not want to be without my car at work. After I thought about it, I decided to give it a try," said Philip. "Worst

case scenario: I would have to spend more time with Krisy in the van as we sat in traffic."



- Visit <u>www.surveymonkey.com</u>
- Sign up for a free account
- Create a survey (up to 10 questions)
- Share a link to the survey



Question Text:				
Enter your question here!				
Insert response from				
Question Type:				
Choose Question Type				
Choose Question Type				
Multiple Choice (Only One Answer)				
Multiple Choice (Multiple Answers)				
Comment/Essay Box				
Ranking				
Rating Scale				
Matrix of Choices (Only One Answer Per Row)				
Matrix of Choices (Multiple Answers per Row)				
Matrix of Drop-down Menus Single Textbox				
Multiple Textbox				
Numerical Textboxes				
Descriptive Text				
Image				
Demographic Information (U.S.)				
Demographic Information (International)				
Date and/or Time				

Contests

- Transit-oriented caption contests or photo contests
- Employees vote on their favorites and the one with the highest vote is the winner



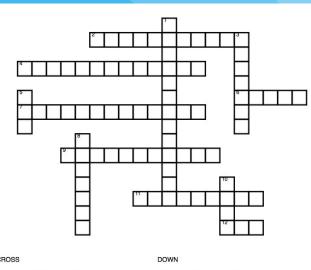


Games: Word Search & Crosswords

Transit Word Search

UWJITH6WSSINLWBEIT CUSTOMERSVCAECJYIR BVMZMIFLZOZHHIHBPA OXIAWLUTNZUBEIZGLN IFTKIASWRJXTHDIXPS RFQHUNOQQOZKHKUMJF MUJTFRTYZBUZRBYLJE P F S N V J S E M Q M T B G O D E R ARONBAIKNUOCITNUES TRANSPORTATIONSFNC CVIUIDEBQUNNRBGRSD TFFVGNGACITCPMMVPO QMETROLINKXJEBUSES ZBNANORTHBOUNDRIOJ K F B E L G Z S U F S W O M M B Z H

Maintenance	Customer	Buses	Transfers
Routing	Schedules	Metrolink	Transportation
Southbound	Northbound		



- 2 A type of bike that can be taken aboard any OCTA bus or Metrolink train.
- The special bus service that can take you directly to the OC Fair this summer.
- 6 A pass available to companies with at least 25 regular monthly bus riders.
- The annual campaign that encourages commuters to share the ride in October
- A type of lot where you can leave your car and catch a carpool or vanpool, bus or train.
- 11 A great resource for planning bus and rail trins

- 1 A special train service that can take you to all 7 p.m. weeknight Angels games
- 3 The name for the types of bus routes that have limited stops.
- 5 The program that provides ridesharing commuters at participating companies with a FREE ride home when one of life s unexpected emergencies arise
- 8 The type of commute where 5-15 people ride to work together in a
- 10 You can burn more than 200 calories by using this commute mode for just a half hour!

Games like these are a great way to increase awareness of the various rideshare programs and services.

Organize rideshare trips

- Take the bus to a nearby restaurant for lunch
- Meet a group at the nearest Metrolink Station after work and take Angels Express train to a game
- Set up "carpool days"
- Promote taking the train to fun weekend destinations



Takeaways

- OCTA has a lot of great articles, videos and programs that you can use to promote ridesharing
- Blogs are a free and easy way to communicate a variety of information (Tumblr, Blogger, Wordpress)
- Feature ridesharing employees to increase awareness of various modes and foster employee interaction
- Engage your peers with contests, games and raffles
- SurveyMonkey is a great tool for feedback, RSVPs, etc.
- Plan a transit event to promote trial use