

March 2010 Service Reduction Public Involvement Process

Community Meeting
September 29, 2009



Budget Crisis Impact on Bus Service

- Major state funding cuts
- Significant tax revenue declines
- Ridership and fare revenue declines
- June '09 - Board declared fiscal emergency and authorized service reductions



Statewide Problem



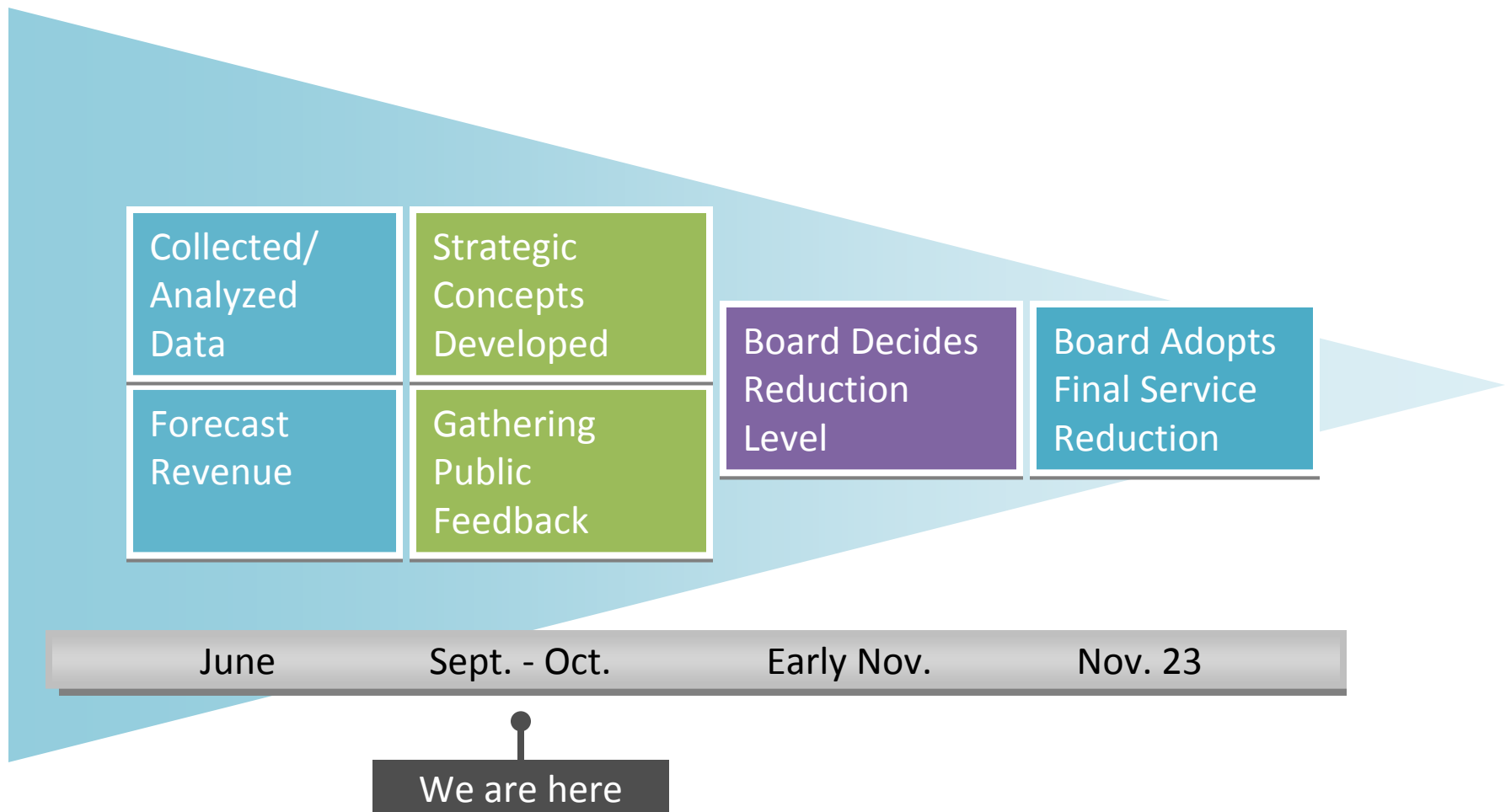
**San Diego Metropolitan
Transit System**



**Santa Clara Valley
Transportation
Authority**



Service Reduction Process



Public Communications

March 2010 Bus Service Reduction Strategies
Estrategias de Reducción al Servicio de Autobuses Para Marzo 2010

See inside for details and comment card.
Vea el interior para detalles y tarjeta de comentarios.

www.octa.net/marchchange

Route	Change	Impact	Comments
101	Reduction	High	
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199	Reduction	High	
200	Reduction	High	

BROCHURE (PRINT & ONLINE)

2010년 3월 버스 교통편 축소 운행 커뮤니티 모임 및 공청회
Tháng Ba 2010 Cát Giảm Dịch Vụ Xe Bụi và Buổi Họp Cộng Đồng và Điều Tràn Công CộngMarch 2010 Bus Service Reductions

Community Meetings and Public Hearing Notice
Aviso de reuniones comunitarias y audiencia pública
社區會議和公開聽證會的通告
커뮤니티 모임 및 공청회 공지
Các Buổi Họp Cộng Đồng và Thông Báo về Buổi Điều Tràn Công Cộng

www.octa.net/marchchange

MULTILINGUAL FLYER

www.octa.net/marchchange

www.octa.net/marchchange

Bus Service Reductions

www.octa.net/marchchange

March2010_PSA_English.mov

www.octa.net
(714) 560-5066

PUBLIC SERVICE ANNOUNCEMENT

March 2010 Potential Bus Service Reductions
COMMUNITY MEETINGS & PUBLIC HEARING

Thursday, September 24 8:00 - 8:00 p.m. OCA Headquarters, Room 154 600 S. Main St., Orange, CA 92663 Bus Routes: 53, 56, 83, 147, 453, 757	Tuesday, September 29 8:00 - 8:00 p.m. Anaheim Downtown Community Center Halls A & B 250 E. Center St., Anaheim, CA 92805 Bus Routes: 42, 43, 47, 147	Thursday, October 1 8:00 - 8:00 p.m. Laguna Hills Community Center Heritage Rooms B & C 25555 Alicia Parkway Laguna Hills, CA 92653 Bus Routes: 87, 91	Monday, October 26 9:00 a.m. Public Hearing OCA Headquarters, Room 154 600 S. Main St., Orange, CA 92663 Bus Routes: 53, 56, 83, 147, 453, 757
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BILINGUAL BUS INTERIOR CARD

Hotline: (714)-560-5066

MARCH 2010 POTENTIAL BUS SERVICE REDUCTIONS
Community Meetings and Public Hearing

The continuing economic crisis, loss of state funding and declining sales tax revenue are forcing the Orange County Transportation Authority (OCTA) to reduce bus service. As part of the service reduction program, there may be routing adjustments, frequency and service hour reductions including the possibility of eliminating some routes. These service changes may also impact the availability of OCTA's complementary paratransit service.

Your input is important to us. Please attend any of the following meetings and give us your comments on the potential service reduction program.

Community Meetings
Thursday, September 24, 8:00 - 8:00 p.m.
OCA Headquarters, 1st Floor, Room 154
600 South Main Street
Orange, CA 92663
Served by bus routes: 53, 56, 83, 147, 453, 757

Tuesday, September 29, 8:00 - 8:00 p.m.
Anaheim Downtown Community Center, Halls A & B
250 East Center Street
Anaheim, CA 92805
Served by bus routes: 42, 43, 47, 147

Thursday, October 1, 8:00 - 8:00 p.m.
Laguna Hills Community Center, Heritage Rooms B & C
25555 Alicia Parkway
Laguna Hills, CA 92653
Served by bus routes: 87, 91

Public Hearing
Monday, October 26, 9:00 a.m.
OCA Headquarters, 1st Floor, Room 154
600 South Main Street
Orange, CA 92663
Served by bus routes: 53, 56, 83, 147, 453, 757

For more information and updates on the potential bus service reduction program or to provide your comments online, visit www.octa.net/marchchange.

To plan a bus trip to these community meetings or the public hearing, visit www.octa.net/transporter or call 714-636-8000 (13433).

MULTILINGUAL ADS

Public Feedback



■ Community Meetings

- Sept 24 6 – 8 p.m. OCTA
- Sept 29 6 – 8 p.m. Anaheim Community Center
- Oct 1 6 – 8 p.m. Laguna Hills Community Center

Public Feedback



- Board of Directors Public Hearing
 - Oct 26 9 a.m. OCTA

Public Feedback

- Online and On-board Comment Card

Comment Card
Tarjeta Para Comentarios

Please enter your information. / Ingrese por favor su información.

Your comments are important to us. Please provide your comments about the March 2010 proposed service reductions below. / Sus comentarios son importantes para nosotros. Proporcione por favor sus comentarios sobre las reducciones propuestas para marzo del 2010 del servicio aquí abajo.

Name/Nombre: _____
Address/Dirección: _____
City/Ciudad: _____
Zip Code/Código Postal: _____
Phone Number / Número de Teléfono: _____
E-mail/Correo Electrónico: _____
What bus route(s) do you use? /
Cuales ruta(s) de autobús utiliza?

Would you like to receive future OCTA e-mails? If yes, please include e-mail address above. / ¿Le gustaría recibir comunicaciones de OCTA por correo electrónico en el futuro? (Si su respuesta es sí, por favor entre su correo electrónico.)
 Yes / Sí No / No

95

REPLY MAIL
NO POSTAGE
NECESSARY
IF MAILED
IN THE UNITED STATES

TRANSPORTATION AUTHORITY
PARTNERS, RM 724

Orange County Transportation Authority
800 N. Main Street, Suite 400
Orange, CA 92668-1584
TEL: 714.636.6363 • WWW.OCTA.NET

BUS SERVICE REDUCTIONS FEEDBACK
COMENTARIOS SOBRE REDUCCIONES DE SERVICIO DE AUTOBÚS

Please enter your information. / Ingrese por favor su información.

Name / Nombre: _____
Address / Dirección: _____
City / Ciudad: _____
Zip Code / Código Postal: _____
Phone Number /
Teléfono: _____
Email Address / Correo
Electrónico: _____
What bus route(s) do
you use? / Cuales
ruta(s) de autobús
utiliza?

Your comments are important to us. Please provide your comments about the March 2010 proposed service reductions below. / Sus comentarios son importantes para nosotros. Proporcione por favor sus comentarios sobre las reducciones propuestas el marzo de 2010 del servicio abajo.

www.octa.net/march2010feedback

- Customer Service

- (714) 636-RIDE, ext. 2
- (949) 636-RIDE, ext. 2 (from South County)

Your Feedback is Important.

Thank you!

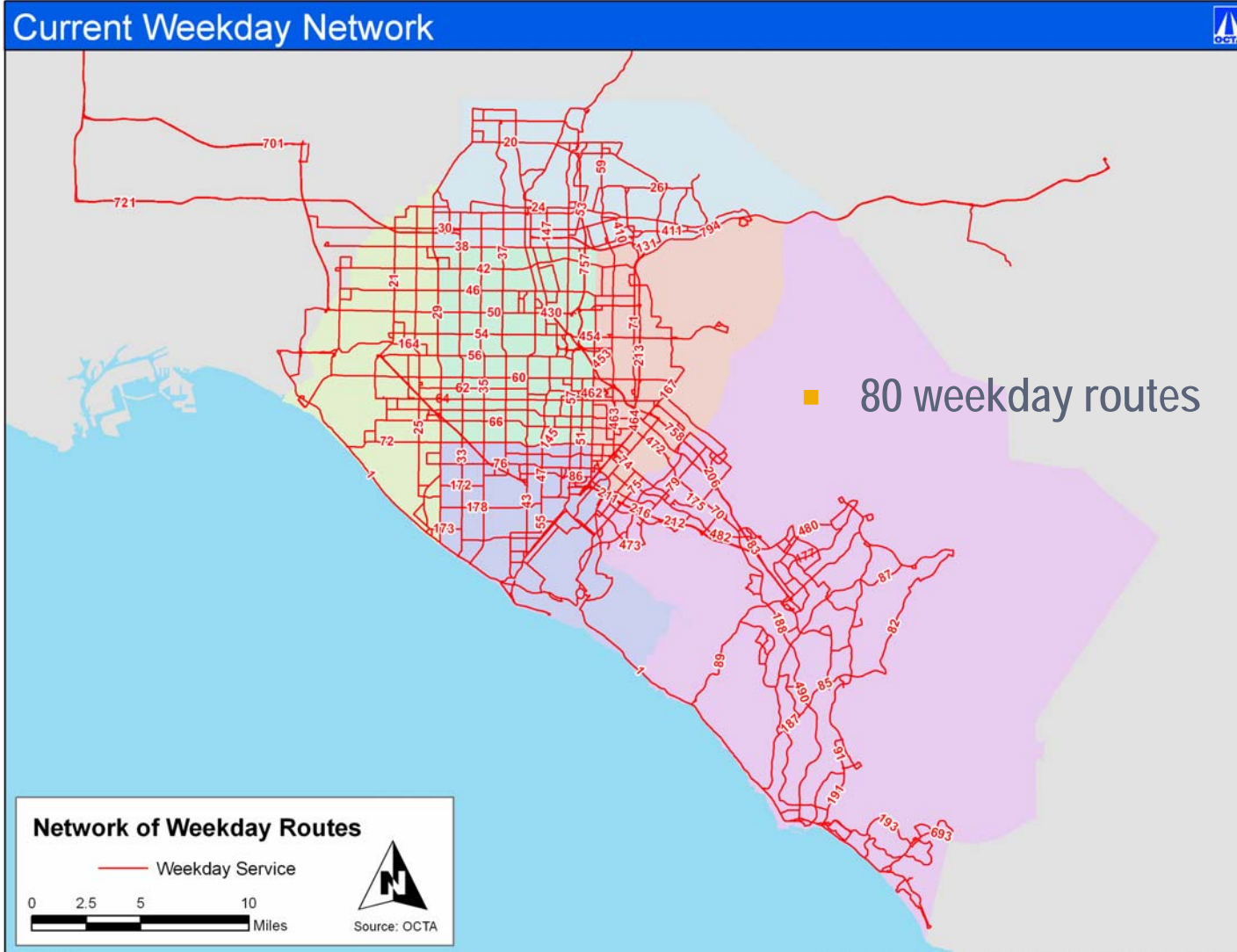
March 2010

Service Reduction Strategies

Community Meeting
September 29, 2009

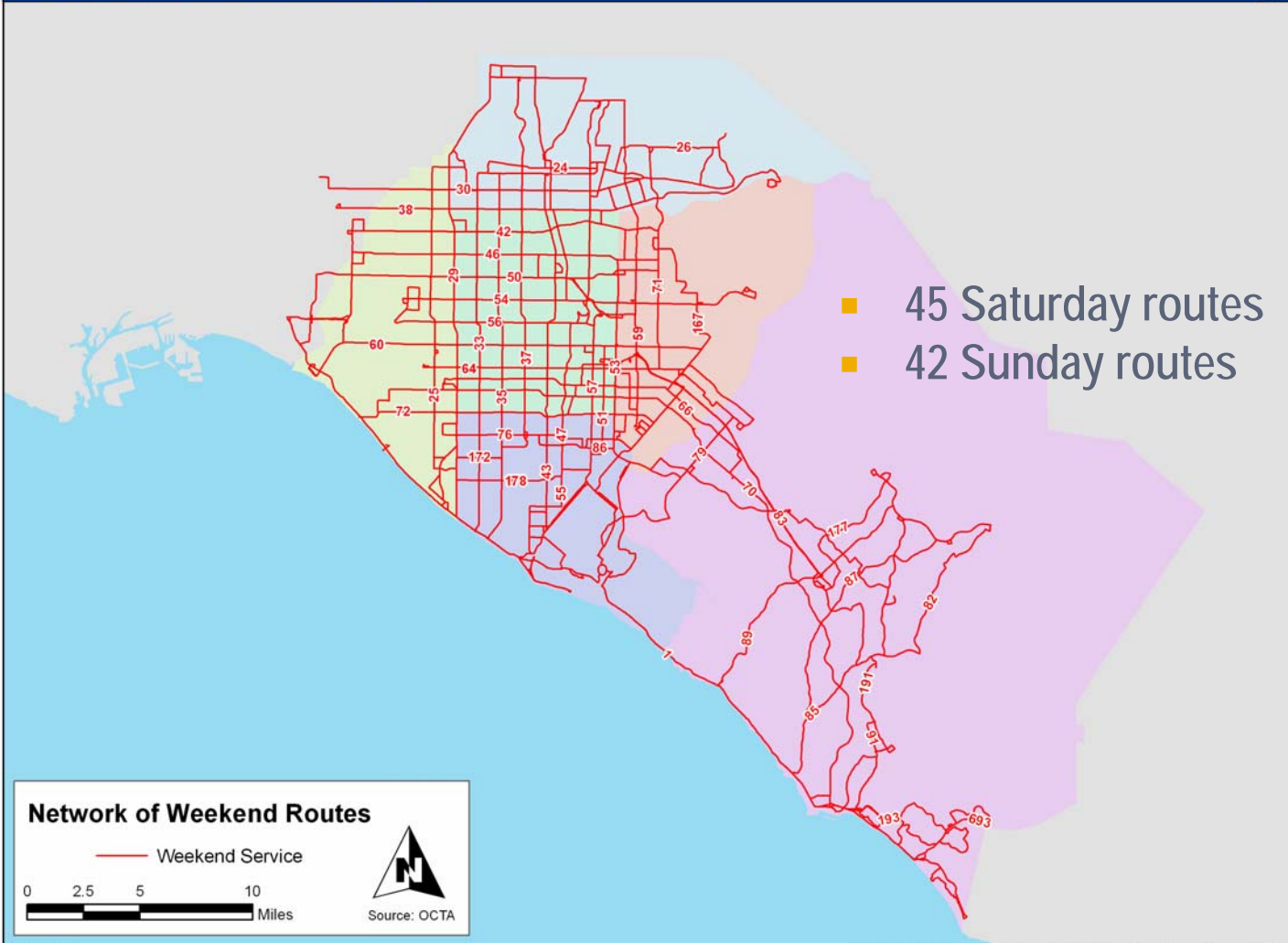


Current Weekday Bus System




Current Weekend Bus System

Current Weekend Network



Service Levels July 1, 2009

	Revenue Vehicle Hours (RVH)		
	Daily Hours	Annual Hours	Annual Percent
Weekday	5,276	1,460,000	81.4%
Saturday	3,250	169,000	9.4%
Sunday	2,842	165,000	9.2%

**Total
Annual
RVH 1,794,000**

Service Reduction Strategies for March 2010

- A. Preserve Service on Core Routes
- B. Reduce Service Proportionally System Wide
- C. Modify Days and/or Hours of Operations
- D. Combined Strategy



A) Preserve Core Service

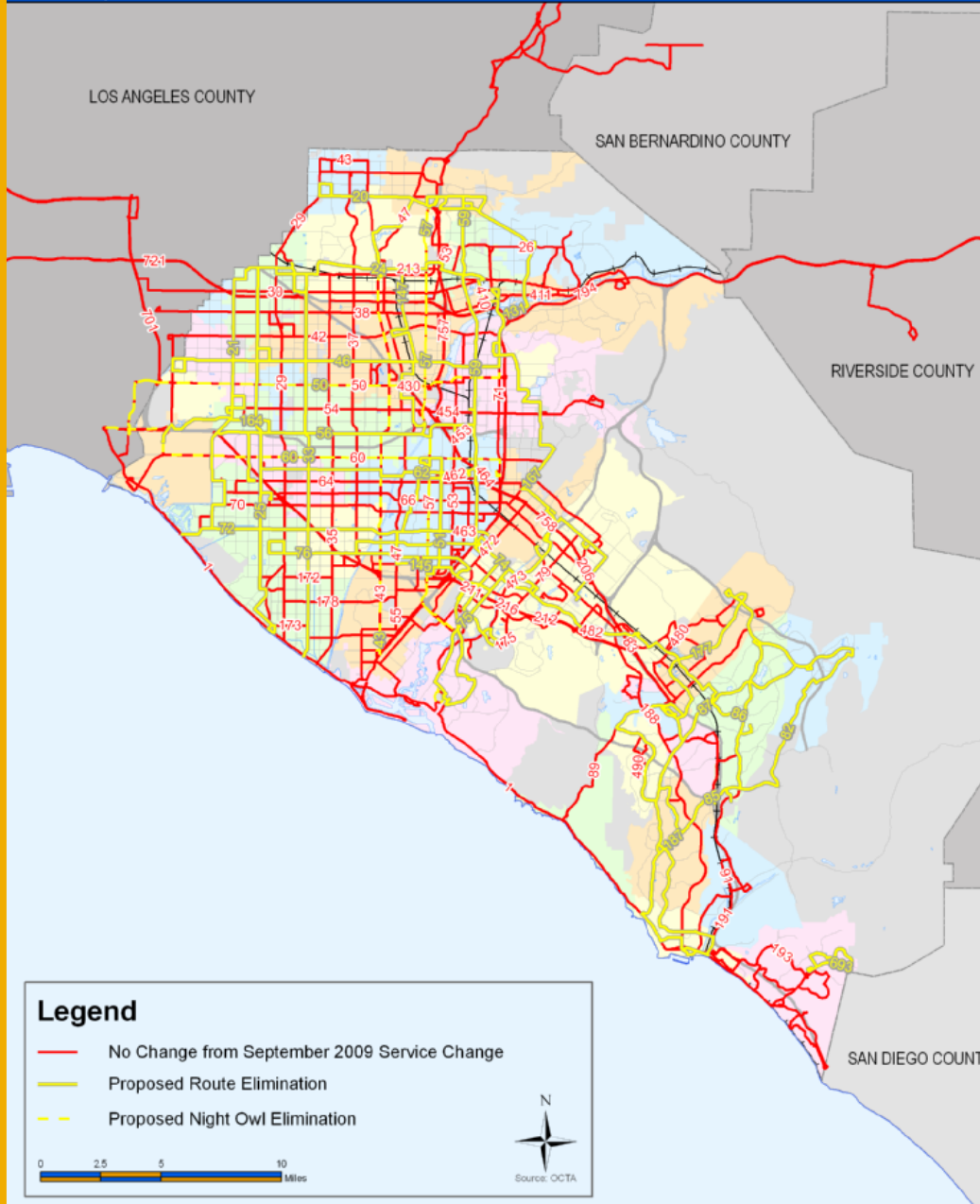
- Maintain high ridership routes
- Carries about 82% of rides
- Potentially greatest ACCESS impacts



Strategy A	Weekday	Sat	Sun
No Change	50	22	21
Route Elimination	26	19	17
Frequency and/or Trip Reductions	0	0	0
Route Restructuring	0	0	0
Night Owl Elimination	4	4	4

Strategy A - Preserve Service on Core Routes

Weekday Network



B) Make Proportional Reductions

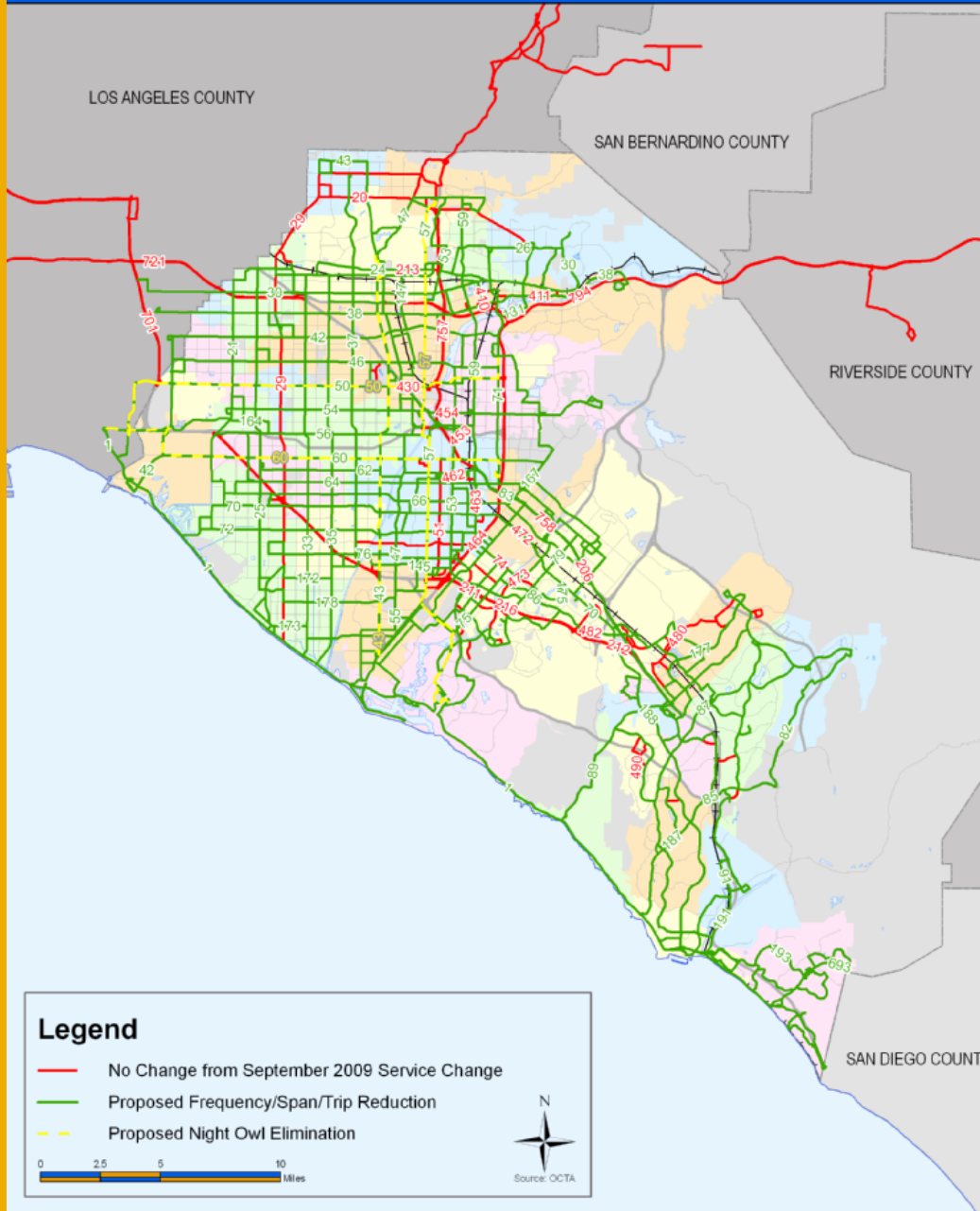
- Spread cut system wide
- Maintain current network
- Least likely to impact ACCESS



Strategy B	Weekday	Sat	Sun
No Change	27	6	5
Route Elimination	0	0	0
Frequency and/or Trip Reductions	49	35	33
Route Restructuring	0	0	0
Night Owl Elimination	4	4	4

Strategy B - Reduce Service Proportionally System Wide

Weekday Network



C) Modify Days/Hours of Operation

- Eliminate least used service
- Some route restructuring
- Potentially moderate ACCESS impacts



Strategy C	Weekday	Sat	Sun
No Change	48	2	1
Route Elimination	12	13	12
Frequency and/or Trip Reductions	10	21	20
Route Restructuring	12	11	11
Night Owl Elimination	4	4	4

Strategy C - Modify Days and/or Hours of Operation

Weekday Network



D) Combined Strategy

- Similar to Strategy C
- More focus on weekends
- Some route restructuring
- Potentially moderate ACCESS impacts



Strategy D	Weekday	Sat	Sun
No Change	46	0	0
Route Elimination	12	14	13
Frequency and/or Trip Reductions	12	23	21
Route Restructuring	12	10	10
Night Owl Elimination	4	4	4

Strategy D - Combined Strategy

Weekday Network



Summary

- None of the strategies are final
- Looking for your feedback
- Your suggestions/ideas are welcome
- Final proposal to Board in November