



Orange County Transportation Authority
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THE TRANSIT CONNECTION

OCACCESS

2019 | Summer

Useful information for
 OC ACCESS customers

Ride OC Bus to the OC Fair!

It's time for the OC Fair! Avoid traffic and parking headaches by taking the 2019 OC Fair Express directly to the yellow gate at the OC Fair. Buses depart from 9 convenient locations on Saturdays and Sundays from July 13 to August 11 and run from approximately 10 AM to midnight.



The OC Fair Express costs \$2 each way or \$.75 for seniors 60+ and persons with disabilities or \$.25 if you have an OC ACCESS Reduced Fare ID card. You can pay your fare on board or with the OC Bus Mobile App. When you ride the OC Fair Express, you will receive a coupon for \$4 OC Fair admission. That's a \$10 savings!

- Children 5 and under ride free with one fare paying adult (limit 3 free children per paying adult).
- Current OC Bus pass holders and valid Metrolink tickets from connecting trains are also valid on OC Fair Express.
- Download the OC Bus Mobile App to pay your fare.
- If paying cash on board, have exact change ready. The farebox does not make change or accept bills over \$10.

The OC Fair Express leaves from the following cities:

- Anaheim
- Fullerton
- Laguna Niguel
- Orange
- Santa Ana
- Huntington Beach
- Irvine
- Laguna Hills

For detailed location information please go to the OCTA website at octa.net/OCFairExpress.

Same Day Taxi App

The Same Day Taxi app is getting popular! Over 100 Same Day Taxi trips are booked every week on the app!

To sign up for the mobile app, e-mail your name, OC ACCESS ID number, and cell phone number to samedaytaxi@octa.net to get your login credentials. For more information about OC Same Day Taxi, visit <http://www.octa.net/Getting-Around/Bus/ACCESS-Service/Same-Day-Taxi/>.



To listen to a recorded version of The Transit Connection in English or Spanish, please call 714-560-5608.

To report a new address, a change in your phone number, or to update your emergency contact information, please call eligibility at 714-560-5956.

For OC ACCESS reservations and information, please call 1-877-OCTA-ADA (1-877-628-2232).

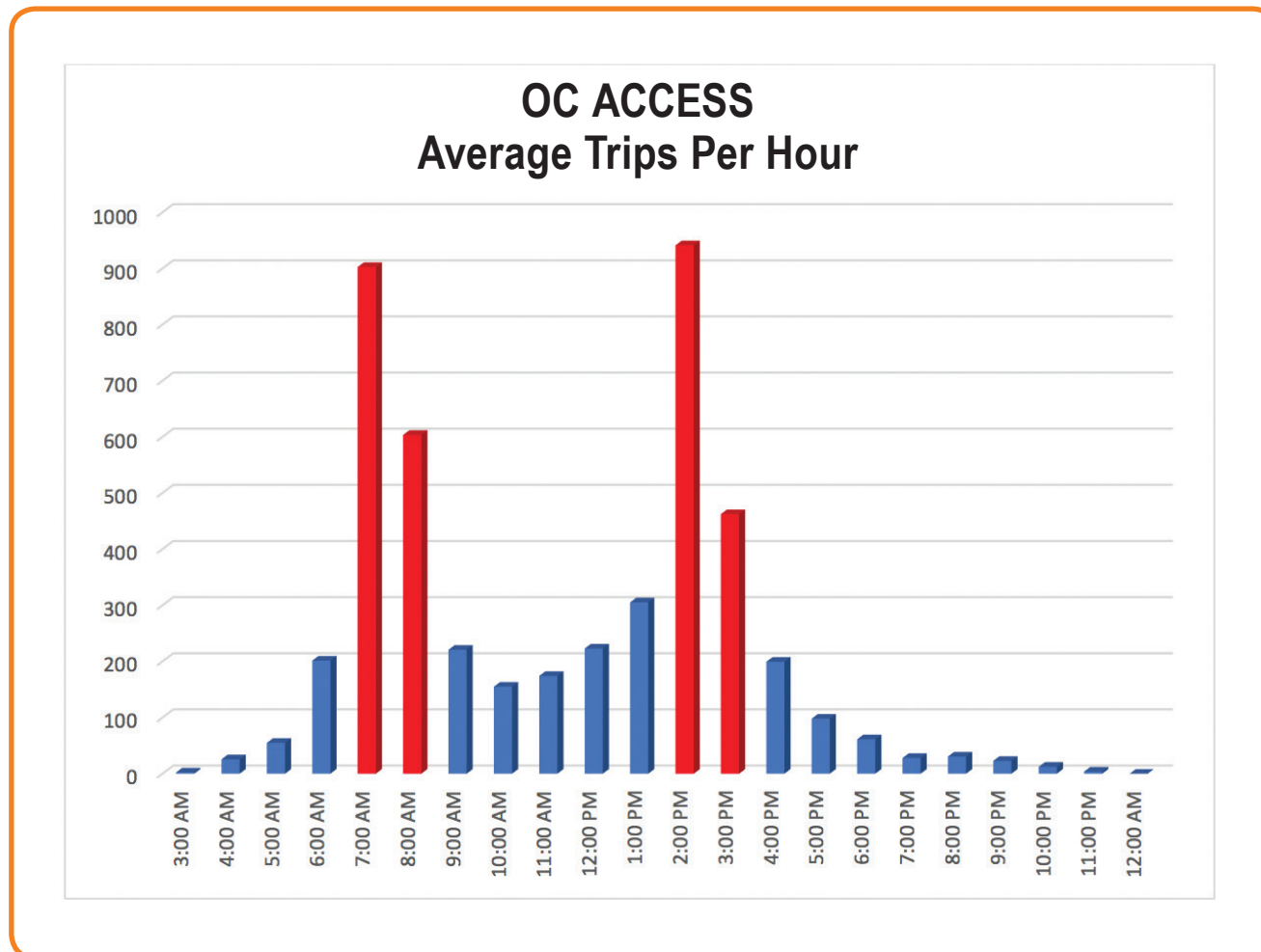


Helpful Tips For Booking Your OC ACCESS Trip

TIP #1

Scheduling Your OC ACCESS Trip

Have you ever found yourself having difficulty scheduling your OC ACCESS trip for the time you want? The highest demand for service is between 7 AM and 9 AM in the mornings and between 2 PM and 4 PM in the afternoons. The graph below shows the number of trips per hour with the red bars showing peak periods. The next time you need a ride on OC ACCESS, consider traveling before or after the peak hours.



TIP #2

OC ACCESS Online Scheduling

To avoid having to wait on hold to schedule your OC ACCESS trip, why not schedule your trip online? At your own convenience, you can go online using your smartphone, tablet, or personal computer to schedule, check, or cancel your OC ACCESS rides.

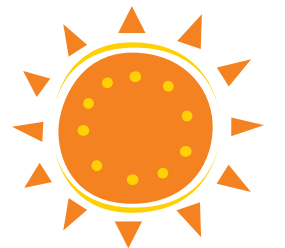
We have over 1,300 online OC ACCESS riders using OC ACCESS online—that's 25% of all bookings by active riders! In April, the 100,000th trip was scheduled using OC ACCESS Online! To date, online users have scheduled over 106,000 rides on OC ACCESS!

To use OC ACCESS online, log on using the following link, and your unique online credentials: <https://ocaccessonline.octa.net>. If you need to obtain your credentials, call our OC ACCESS Eligibility team at 714-560-5956. If you are interested in trying the online booking for the first time you can call 714-560-5778 and an eligibility staff member will help you.

Start booking online today. Call 714-560-5778 to learn more.

TIP #3

Summer Travel Tips



Summer is here and warm weather, vacations, and other summer activities may affect your travel on OC ACCESS. We'd like to offer a few tips to make sure your summer travel plans go smoothly:

- Before leaving on vacation, be sure to place a hold on your subscription service for any trips that may occur while you are out of town. Subscription trips are automatically scheduled and the bus will arrive while you are on vacation unless the trips are cancelled in advance. This will help you avoid any penalties.
- Wear light clothing and bring a bottle of water with you when traveling. OC ACCESS buses are air conditioned; however, temperatures on board the bus may rise as the doors and lift are opened to board other passengers.
- The American Cancer Society recommends using a sunscreen with a sun protection factor (SPF) of 30 or higher if you plan to be outside.