

Frequently Asked Questions (FAQ)

1. What is the Bristol Street Transit Corridor?

Bristol Street, located in Santa Ana, Costa Mesa and Newport Beach, is among the heaviest traveled roadways in Orange County and supports high levels of public transit riders. The corridor under consideration spans from West 17th Street to Sunflower Avenue; however, the study will also evaluate connections to John Wayne Airport. The busy corridor serves as a primary north-south route providing access to several key destinations, including Santa Ana College (SAC), the Orange County Civic Center, Downtown Santa Ana (DTSA), South Coast Metro, and South Coast Plaza. It also runs in close proximity to two regional transportation centers, the Santa Ana Regional Transportation Center (SARTC) with 65+ trains, daily and Orange County's John Wayne Airport, as well as intersecting with the path of the future OC Streetcar.

2. Why is the Bristol Street Transit Corridor being studied, and what will it achieve?

The Bristol Street Corridor was identified in February 2018 by the Orange County Transportation Authority (OCTA) as one of 11 high-demand transit corridors with potential to benefit from public transit investment and improvements in public transportation services. The goals of the study are to:

- Improving the frequency, speed and reliability of public transportation,
- Improve connections with key crosstown routes and the planned OC Streetcar project,
- Support first/last mile connections to jobs, services, retail centers, and multi-family/mixed use developments, and
- Enhance the customer service experience and convenience of public transportation.

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3. How can I provide input on this study?

The first round of community engagement is beginning in the summer of 2019. Please share your experience traveling Bristol Street and help us plan improving service by taking a short survey at <u>bristol-survey.com</u>. You are also invited to participate in the upcoming community meeting process. Sign-up to receive meeting invitations and project updates at <u>octa.net/bristol</u>.

4. When will the study be complete?

The study began in late 2018 and is expected to be completed by summer 2020.

5. How can I stay informed about the latest developments?

Please sign-up to receive meeting invitations and news on the project by going online to the project website <u>octa.net/bristol</u> and clicking the "Keep Me Informed" button.

6. Who do I contact with study questions?

Please direct public comments and inquiries to OCTA's Community Relations Principal, Tresa Oliveri, either by phone (714) 560-5374 or via email <u>toliveri@octa.net</u>.

