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THE TRANSIT CONNECTION

OCACCESS

2018 | Summer

Useful information for ACCESS customers

The OC Fair Express is Back!

It's time for the OC Fair! Avoid traffic and parking headaches by taking the 2018 OC Fair Express directly to the yellow gate at the OC Fair. Buses depart from nine convenient locations on Saturdays and Sundays from July 14 to Aug. 12 and run from approximately 10 a.m. to midnight.

The OC Fair Express costs \$2 each way or \$.75 for seniors 60+ and persons with disabilities. You can pay the fare on board, or with the OC Bus Mobile App. and when you ride the OC Fair Express, you will receive a coupon for \$4 OC Fair admission. That's a \$10 savings!



- Children 5 and under ride free with fare paying adult (limit 3 free children per paying adult).
- Current OC Bus pass holders and valid Metrolink tickets from connecting trains are also valid on OC Fair Express.
- If paying cash on board, have exact change ready. The farebox does not make change or accept bills over \$10.

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To listen to a recorded version of The Transit Connection in English or Spanish, please call 714-560-5608.

To report a new address, a change in your phone number, or to update your emergency contact information, please call eligibility at 714-560-5956.

For ACCESS reservations and information, please call 1-877-OCTA-ADA (1-877-628-2232).



Find a Ride Webtool 211RIDE Coming Soon



The Orange County Transportation Authority and 211Orange County have been working together to develop a comprehensive online tool to meet the specific needs of seniors and persons with disabilities. 211RIDE.org is designed to help anyone identify and evaluate transit options to meet their transportation needs. There are many transportation services available but finding and comparing them all can be very difficult.

211RIDE is intended to address this issue by allowing users to identify the best transit options by comparing cost, travel time, and accessibility. The webtool will be available to residents of Orange, Los Angeles, San Bernardino and Riverside county.

211RIDE is scheduled for release on July 31, 2018. For more information please call 211 or visit 211RIDE.org after July 31, 2018.

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The OC Fair Express leaves from the following locations:

Anaheim (ARTIC): Metrolink Station Dock 7, 2626 E. Katella Avenue

Anaheim Canyon: Metrolink Station Dock 2, 1039 N. Pacificenter Drive

Fullerton: Fullerton Park-and-Ride Dock O, 3000 W. Orangethorpe Avenue

Huntington Beach: Goldenwest Transportation Center Dock 8, 7301 Center Avenue

Irvine: Metrolink Station Dock 5, 15215 Barranca Parkway

Laguna Hills: Laguna Hills
Transportation Center Dock 11,
24282 Calle de los Caballeros



Laguna Niguel/Mission Viejo:

Metrolink Station Dock 1, 28200 Forbes Road

Orange: The Village at Orange, Boards at corner of Meats and Canal, behind Sears, 1500 E. Village Way

Santa Ana: Metrolink Station inside Station at Dock 10, 1000 E. Santa Ana Blvd.

Come enjoy the OC Fair this summer and leave the driving to us!

All buses are ADA accessible.



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Summer Travel Tips

Summer is here and warm weather, vacations, and other summer activities may affect your travel on ACCESS so we'd like to offer a few tips to make sure your summer travel plans go off without a hitch...

 Before leaving on vacation, be sure to place a hold on your subscription service for any trips that may occur while you are out of town. Subscription trips are automatically scheduled and the bus will arrive while you are on vacation unless the trips are cancelled in advance.

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- When temperatures rise, waiting for the bus at the curb can get uncomfortable, causing
 customers to seek shade or wait indoors until the bus arrives. Drivers may miss a pick-up
 if a customer is not waiting by the curb, so please make sure you are still able to observe
 when the bus arrives and board within five minutes of its arrival to avoid being passed by
 and marked a no show for the trip.
- Wear light clothing and bring a bottle of water when traveling. ACCESS buses are air conditioned; however, temperatures on board the bus may rise as the doors and lift are opened at additional stops.

The American Cancer Society recommends using a sunscreen with a sun protection factor (SPF) of 30 or higher if you plan to be outside.

There's an APP for That!

OCTA can put the power to book an OC Same Day Taxi in the palm of your hands! OC ACCESS eligible customers with an Android or iPhone, may be interested in booking Same Day Taxi rides using a mobile app. The OC Same Day Taxi mobile app began testing over a year ago with OC ACCESS eligible customer volunteers who helped us identify and fix problems customers might encounter. Now, we are ready to roll out the mobile app to more customers.

Features of the mobile app include:

- Real-time taxi arrival time.
- Exact fare for the trip is shown before you book the trip.
- Track the taxi progress on your phone after a taxi is assigned for your trip.

The OC Same Day Taxi app is available through the App Store or Google Play, but you will need an assigned log on and password before you can use it. If you have ACCESS service eligibility and you are interested in using the mobile app, please send an email with your Name, ACCESS ID, cell phone number, and your email address to SameDayTaxi@octa.net.



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