

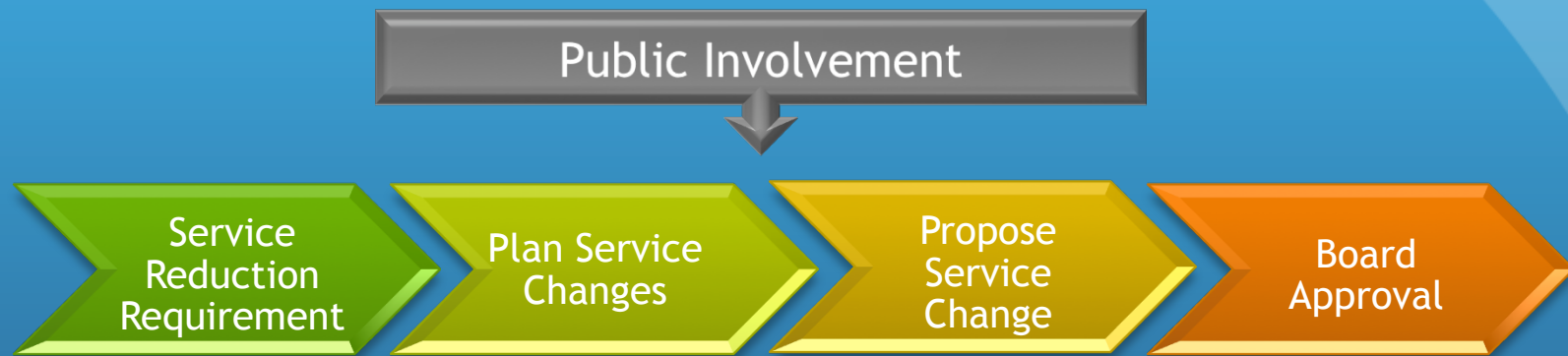
# Bus Service Reduction Public Involvement & Outreach

Board of Directors Meeting  
May 11, 2009



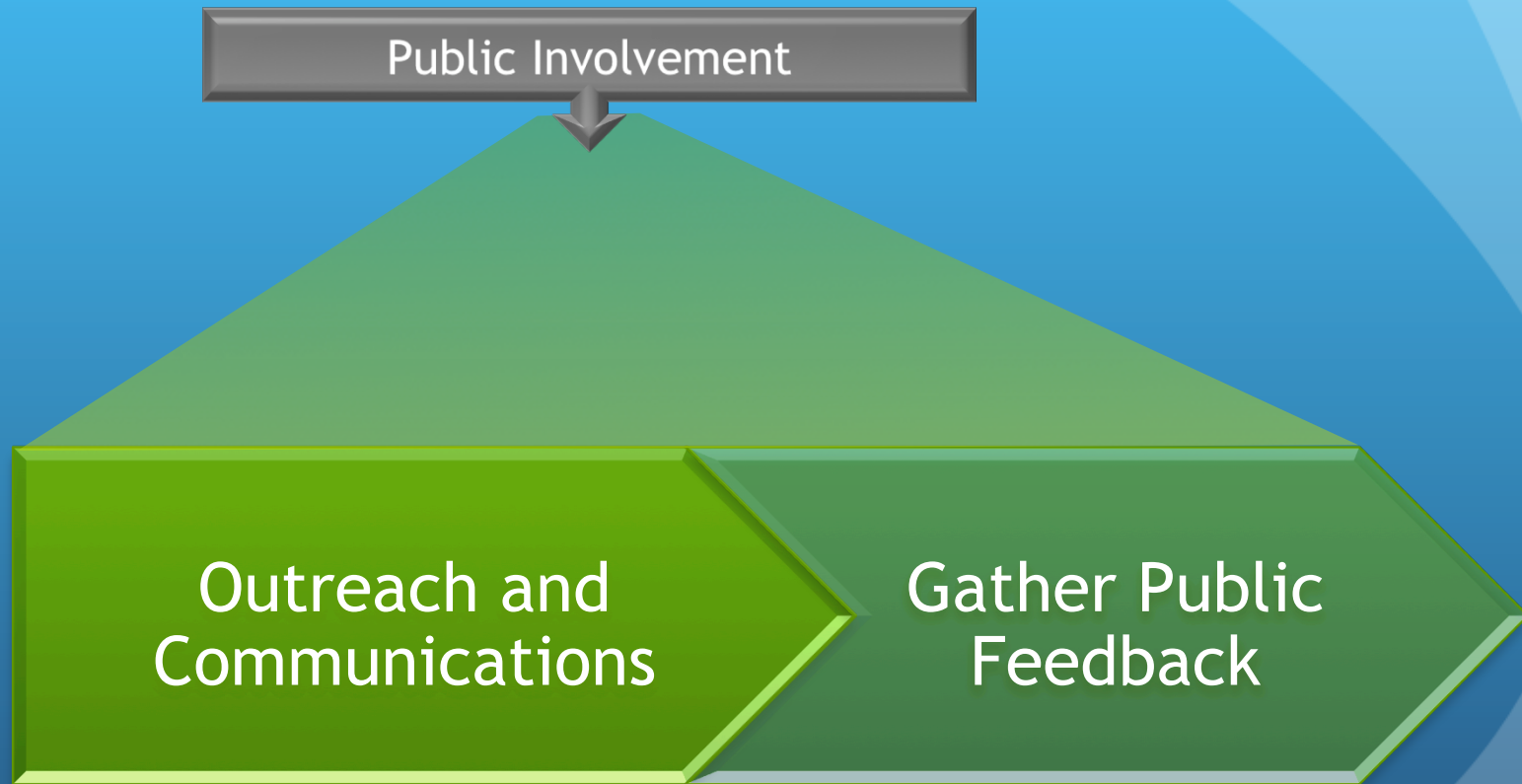


# Service Change Development Process

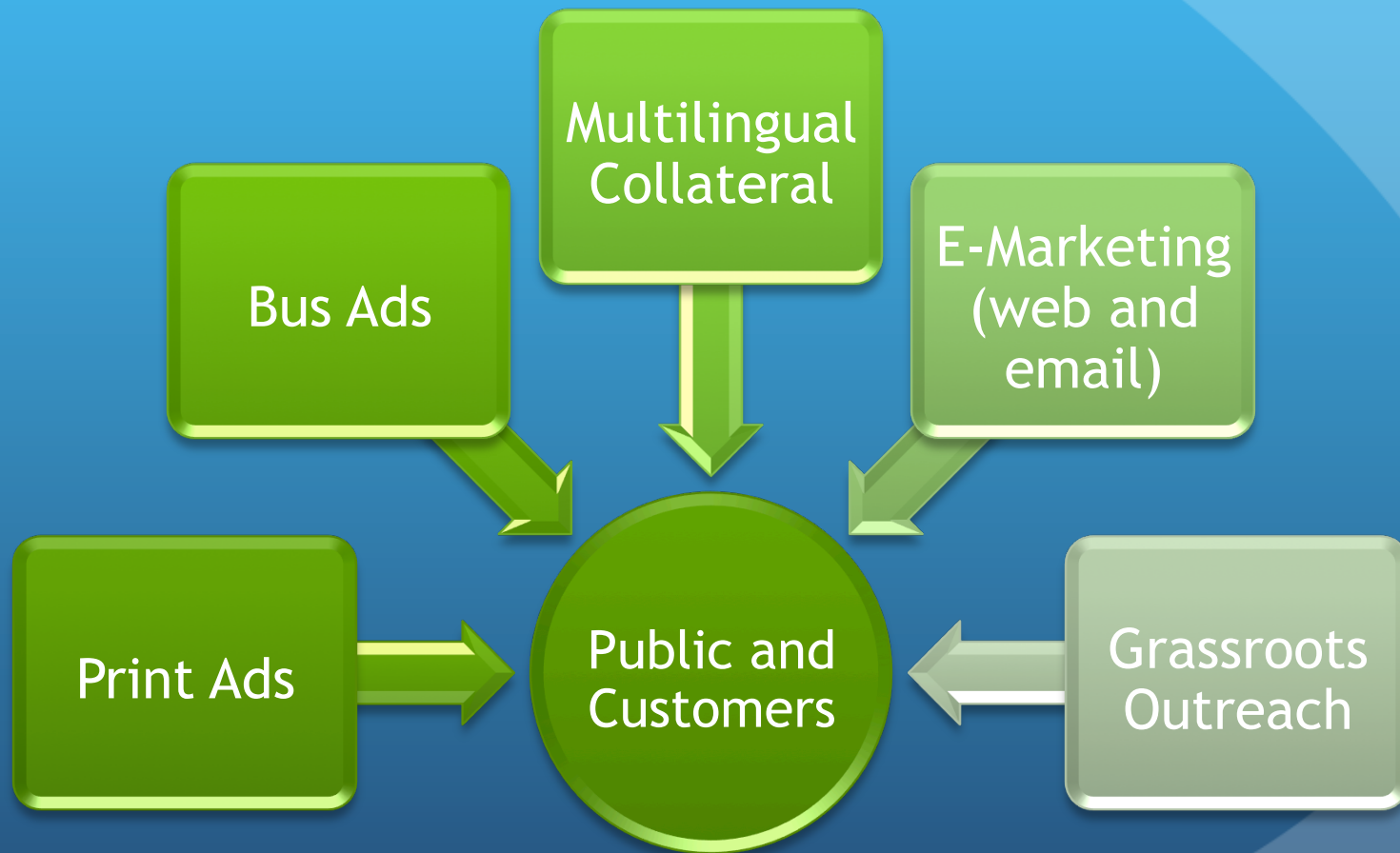




# Public Involvement



# Outreach and Communications





Tell OCTA Direct!

## Notice to Public

Potential Bus Service Reductions  
Effective September 2009  
Through June 2010

Community Meetings  
May 12, 13, 14, 2009

Public Hearing  
May 22, 2009

## Notificación al Público

Posibles Reducciones al Servicio de  
Autobuses

En Efecto Entre Septiembre del 2009  
y Junio del 2010

Juntas Comunitarias  
12, 13 y 14 de Mayo del 2009

Audiencia Pública  
22 de Mayo del 2009



Orange County Transportation Authority  
550 South Main Street P.O. Box 14184  
Orange, CA 92863-1584

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¡Dígasele a OCTA!



## Public Hearing

**NOTICE IS HEREBY GIVEN** that the OCTA Board of Directors will hold a public hearing at 9:00 a.m. on Friday, May 22, 2009, at OCTA Headquarters, 1st Floor, Room 154, 600 South Main Street, Orange, CA. The public hearing shall be for the purpose of considering major service reductions.

**Description of the Service Reduction Program:** See Potential Service Reductions listed previously.

**Description of Service Area:** The service areas affected by the potential service reductions include Orange, Los Angeles, Riverside and San Bernardino counties.

**Relocation:** No person, families or businesses will be displaced by the potential service reductions.

**Comprehensive Planning:** The necessity for the bus service reduction program is the result of state and local revenue declines and an analysis of feasible bus service conducted by OCTA.

**Elderly and Persons with Disabilities:** The service reduction program may affect public transit availability for the elderly and persons with disabilities who utilize fixed route bus and ACCESS paratransit service.

**Public Participation:** Interested persons may submit, orally or in writing, recommendations and evidence with respect to the potential bus service reductions. A description of the potential bus service reduction program will be available for public inspection between April 23, 2009 and May 22, 2009. Please contact the Clerk of the Board, Wendy Knowles, at the OCTA Administrative Offices, 550 South Main Street, P.O. Box 14184, Orange, CA 92863-1584. Telephone (714) 560-5676

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Orange County Transportation Authority

550 South Main Street P.O. Box 14184

Orange, CA 92863-1584



## OCTA Notice of Public Hearing

ORANGE COUNTY TRANSPORTATION AUTHORITY  
RE: Bus Service Reduction Program  
May 22, 2009

**NOTICE IS HEREBY GIVEN** that the Orange County Transportation Authority (OCTA) Board of Directors will hold a public hearing at 9:00 a.m. on Friday, May 22, 2009 at the Orange County Transportation Authority, 600 South Main St., Orange, California. The public hearing shall be for the purpose of considering major route changes and service reductions, and possible discontinuation of selected services, either in whole or in part, on either weekdays and/or weekend days. The service reduction programs is being considered to respond to severe reductions in operating assistance caused by the decline in the State and local economy that impacts sales tax revenues, and the reduction of State Transit Assistance (STA) funds that fund public transit operations.

**Description of Potential Service Reductions:** Night Owl Service on routes 43, 50, 57, and 60 may be eliminated.

On weekdays and weekends, there may be route adjustments and reductions of service hours and frequency on routes 25, 29, 37, 38, 42, 43, 47, 60, 63, 64, 65, 67, 68, 64, 66, 70, 71, 83, 89, 91, and 794.

On weekdays and weekends, there may be route adjustments and reductions of service hours and frequency including the possibility of discontinuation of one or more of the following routes: 01, 20, 21, 24, 25, 30, 33, 35, 48, 51, 56, 59, 62, 72, 74, 75, 76, 79, 82, 85, 86, 87, 131, 145, 147, 164, 167, 172, 173, 175, 177, 178, 187, 188, 191, 193, 206, 211, 212, 213, 216, 410, 411, 430, 453, 454, 462, 463, 472, 473, 480, 482, 490, 693, 701, 721, 757 and 758.

Approved changes will become effective September 13, 2009 or later.

The potential service changes fall under Section 5 (j)(3) of the Urban Mass Transportation Act of 1964 (Federal Transit Act, as amended), as well as the Orange County Transportation Authority's Public Hearing Process for Service and Fare Changes Policy, and thus require a public hearing.

**Description of Service Area:** The service areas affected by the potential bus service reduction program include Orange, Los Angeles, Riverside and San Bernardino counties.

**Relocation:** No persons, families or businesses will be displaced by the potential bus service reductions.

**Comprehensive Planning:** The necessity for the bus service reduction program is the result of state and local revenue declines and an analysis of feasible bus service conducted by OCTA.

**Elderly and Persons with Disabilities:** The service reduction program may affect public transit availability for the elderly and persons with disabilities who utilize bus service.

**Public Participation:** Interested persons may submit, orally or in writing, recommendations and evidence with respect to the potential bus service reductions. A description of the potential bus service reduction program will be available for public inspection between April 23, 2009 and May 22, 2009. Please contact the Clerk of the Board, Wendy Knowles, at the Administrative Offices, 600 South Main Street, P.O. Box 14184, Orange, California, 92663-1584. Telephone (714) 560-5676.

**At the Public Hearing:** The OCTA Board of Directors will afford interested persons or agencies an opportunity to submit, either orally or in writing, evidence and recommendations with respect to the effects of the potential bus service reductions.

**ALL INTERESTED PARTIES** are invited to submit, orally or in writing, evidence and recommendations with respect to the potential bus service reduction program. Written comments may be addressed to the Clerk of the Board:

Wendy Knowles, Clerk of the Board  
Orange County Transportation Authority  
500 South Main Street  
P.O. Box 14184  
Orange, CA 92663-1584  
Telephone (714) 560-5676

Or call OCTA Customer Relations at (714) 636-RIDE, extension 2, or from South Orange County (951) 636-RIDE, extension 2. Or visit [www.octa.net/servicefeedback](http://www.octa.net/servicefeedback) to provide your comments online.

Revised: 05/20/09  
Printed: 05/20/09  
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## Aviso de Audiencia Pública

ORANGE COUNTY TRANSPORTATION AUTHORITY  
RE: Program de Reducción al Servicio de Autobus  
22 de mayo del 2009

**AVISO POR LA PRESENTE ES DADO** que la Junta Directiva de la Autoridad de Transportación del Condado de Orange (OCTA) tendrá una audiencia pública a las 9:00 de la mañana el viernes, 22 de mayo del 2009, en el la Sede de la Autoridad de Transportación del Condado de Orange, 600 South Main Street, Orange, CA. La audiencia pública será para el propósito de considerar: cambios mayores de rutas y reducciones de servicio, y posiblemente la discontinuación de algunos servicios, en su totalidad o en parte, durante los días de semana y/o los fines de semana. El programa de reducción de servicio está siendo considerado en respuesta a la severa reducción de asistencia para las operaciones causada por la economía estatal y local declinante que afecta la recaudación de impuestos y la reducción de los fondos de la Asistencia Estatal de Tránsito (STA, pos sus siglas en inglés) para las operaciones de transporte público.

**Descripción de la posible Reducción del Servicio :** El servicio nocturno "Night Owl" en las rutas 43, 50, 57 y 60 podría ser eliminado.

Durante los días de semana y fines de semana, podrían haber ajustes en las rutas y reducciones en horas y frecuencia de servicios en las rutas 25, 29, 37, 38, 42, 43, 47, 50, 53, 54, 55, 57, 60, 64, 66, 70, 71, 83, 89, 91 y 794.

Durante los días de semana y fines de semana, podrían haber ajustes en las rutas y reducciones en horas y frecuencia de servicios incluyendo la posibilidad de eliminación de una o más de las siguientes rutas: 01, 20, 21, 24, 25, 30, 33, 35, 46, 51, 56, 59, 62, 72, 74, 75, 76, 79, 82, 85, 86, 87, 131, 145, 147, 164, 167, 172, 173, 175, 177, 178, 187, 188, 191, 193, 206, 211, 212, 213, 216, 410, 411, 430, 453, 454, 462, 463, 464, 472, 473, 480, 482, 490, 693, 701, 721, 757 y 758.

Los cambios aprobados entrarán en efecto empezando el 13 de septiembre del 2009.

El posible cambio en el servicio de autobús está bajo la Sección 5 (j)(3) del Urban Mass Transportation Act de 1964 (Federal Transit Act, enmendado), así como bajo el proceso de audiencia pública de la Autoridad de Transportación del Condado de Orange para cambios en la política de Servicios y Tarifas, y por tal requiere una audiencia pública.

**Descripción del Área de Servicio:** Las áreas de servicio afectadas por el programa de posibles reducciones de servicio incluyen los condados de Orange, Los Angeles, Riverside y San Bernardino.

**Reubicación:** Ninguna persona, familias ni negocios serán desplazados por las posibles reducciones de servicio.

**Planificación Completa:** La necesidad del programa de reducción de servicio es el resultado de reducción de ingresos estatales y locales y de un análisis de servicio de autobuses realizado por la OCTA.

**Personas de Edad Avanzada y Personas con Discapacidades:** La reducción al servicio puede afectar la disponibilidad de servicio de transporte público para las personas de edad avanzada y personas con discapacidades que utilizan el servicio de autobús.

**Participación Pública:** Las personas interesadas pueden someter, verbalmente o por escrito, las recomendaciones y evidencias con respecto a la posible reducción de servicio. Una descripción de la posible reducción de servicios estará disponible para la inspección pública entre el 23 de abril del 2009 al 22 de mayo del 2009. Sírvase contactar a la Secretaria de la Junta Directiva, Wendy Knowles, en las Oficinas Administrativas de la OCTA, 500 South Main Street, P.O. Box 14184, Orange, CA 92663-1584. Teléfono: (714) 560-5676.

**Durante la Audiencia Pública:** la Junta Directiva de la OCTA proporcionará a personas o agencias interesadas, la oportunidad de someter, verbalmente o por escrito, evidencia y recomendaciones con respecto a los efectos de la reducción de servicio.

**TODAS LAS PARTES INTERESADAS** en la audición pública son invitadas a someter, verbalmente o por escrito, evidencia y recomendaciones con respecto al programa de posibles reducciones de servicio. Los comentarios escritos pueden ser dirigidos al la Secretaria de la Junta Directiva:

Wendy Knowles, Clerk of the Board  
Orange County Transportation Authority  
500 South Main Street  
P.O. Box 14184  
Orange, CA 92663-1584  
Teléfono (714) 560-5676

O llame al servicio de atención al Cliente de la OCTA al (714) 636-RIDE, extensión 2, o desde el sur del Condado de Orange al (951) 636-RIDE, extensión 2. O visite [www.octa.net/servicefeedback](http://www.octa.net/servicefeedback) para proporcionar sus comentarios en línea.

Revised: 05/20/09  
Printed: 05/20/09  
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Plan To Attend!

## Community Meeting Notice Potential Bus Service Reductions

Effective September 2009  
Through June 2010

The recent economic crisis, declining sales tax revenues and elimination of state transit funding are unfortunately forcing Orange County Transportation Authority (OCTA) to reduce bus service. Your input is important to us. Please attend any of the following meetings and comment on the potential service reduction program.

As part of the service reduction program, not only may Night Owl Service be eliminated, but there may be routing adjustments and frequency and service hour reductions on most routes, including the possibility of complete elimination of some routes. These service changes may also impact the availability of ACCESS complementary paratransit service.

**Tuesday, May 12, 5:30 – 7:30 p.m.**

Anaheim City Hall East, City Council Chambers, 1st Floor  
200 South Anaheim Boulevard, Anaheim, CA 92805  
Served by bus routes: **42, 42A, 47, 47A, 147**

**Wednesday, May 13, 5:30 – 7:30 p.m.**

OCTA Headquarters, 1st Floor, Room 154  
600 South Main Street, Orange, CA 92863  
Served by bus routes: **53, 56, 83, 147, 453, 757**

**Thursday, May 14, 5:30 – 7:30 p.m.**

Laguna Hills Community Center, Heritage Room  
25555 Alicia Parkway, Laguna Hills, CA 92653  
Served by bus routes: **87, 91**

For more information on the potential bus service reduction program or to provide your comments online, visit [www.octa.net](http://www.octa.net).

To plan a bus trip to these community meetings, visit [www.octa.net/tripplanner](http://www.octa.net/tripplanner) or call (714) 636-RIDE (7433).

OCTA 087\_5 ENG



Planee Atender!

## Aviso de Junta Comunitaria Posible Reducción de Servicio de Autobús

En efecto entre Septiembre del 2009  
y Junio del 2010

La reciente crisis económica, la reducción en recaudación de impuestos a las ventas y la eliminación de la financiación estatal para tránsito desafortunadamente están forzando a la Autoridad de Transportación del Condado de Orange (OCTA) a reducir el servicio de autobús. Su opinión es importante para nosotros. Sírvase atender cualquiera de las siguientes reuniones y comente sobre el programa de reducción de servicio.

Como parte del programa de reducción de servicio, no solo el servicio nocturno "Night Owl" podría ser eliminado, pero también podría haber ajustes, cambios de frecuencia y reducción de horas de servicio en la mayoría de las rutas, incluyendo la posibilidad de la eliminación completa de algunas rutas. Estos cambios en el servicio podrían afectar la disponibilidad del servicio complementario de paratransito, ACCESS.

**Martes, 12 de mayo, 5:30 – 7:30 p.m.**

Anaheim City Hall East, City Council Chambers, 1st Floor  
200 South Anaheim Boulevard, Anaheim, CA 92805  
Servido por las rutas: **42, 42A, 47, 47A, 147**

**Miércoles, 13 de mayo, 5:30 – 7:30 p.m.**

OCTA Headquarters, 1st Floor, Room 154  
600 South Main Street, Orange, CA 92863  
Servido por las rutas: **53, 56, 83, 147, 453, 757**

**Jueves, 14 de mayo, 5:30 – 7:30 p.m.**

Laguna Hills Community Center, Heritage Room  
25555 Alicia Parkway, Laguna Hills, CA 92653  
Servido por las rutas: **87, 91**

Para mayor información sobre el programa de posible reducción del servicio de autobús o para dar sus comentarios, visite [www.octa.net](http://www.octa.net).

Para planear su viaje en autobús a estas juntas comunitarias, visite [www.octa.net/tripplanner](http://www.octa.net/tripplanner) o llame al (714) 636-RIDE (7433).

OCTA 087\_5 BPN

For more information on the potential bus service reduction program or to provide your comments online, visit [www.octa.net](http://www.octa.net).  
To plan a bus trip to these community meetings, visit [www.octa.net/tripplanner](http://www.octa.net/tripplanner) or call (714) 636-RIDE (7433).

Para mayor información sobre el programa de posible reducción del servicio de autobús o para dar sus comentarios, visite [www.octa.net](http://www.octa.net).  
Para planear su viaje en autobús a estas juntas comunitarias, visite [www.octa.net/tripplanner](http://www.octa.net/tripplanner) o llame al (714) 636-RIDE (7433).



Plan To Attend!

## Community Meetings for Potential Bus Service Reductions Effective September 2009 Through June 2010

### Tuesday, May 12, 5:30 – 7:30 p.m.

Anaheim City Hall East, City Council Chambers, 1st Floor  
200 South Anaheim Boulevard, Anaheim, CA 92805  
Served by bus routes: **42, 42A, 47, 47A, 147**

### Wednesday, May 13, 5:30 – 7:30 p.m.

OCTA Headquarters, 1st Floor, Room 154  
600 South Main Street, Orange, CA 92863  
Served by bus routes: **53, 56, 83, 147, 453, 757**

### Thursday, May 14, 5:30 – 7:30 p.m.

Laguna Hills Community Center, Heritage Room  
25555 Alicia Parkway, Laguna Hills, CA 92653  
Served by bus routes: **87, 91**

For more information or to plan a bus trip, visit  
[www.octa.net](http://www.octa.net) or call 714-636-RIDE (7433)

Public Hearing Friday, May 22nd, 9:00 a.m., OCTA Headquarters, 1st Floor, Room 154, 600 South Main Street, Orange, CA 92863

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Public Hearing Friday, May 22nd, 9:00 a.m., OCTA Headquarters, 1st Floor, Room 154, 600 South Main Street, Orange, CA 92863

Served by bus routes: **42, 42A, 47, 47A, 147**







Tell OCTA Direct!

# Community Meeting Notice

## Aviso de Juntas Comunitarias

社區會議通知  
커뮤니티 모임 공지

Thông Báo Về Cuộc Họp của Cộng Đồng

**Potential Bus Service Reductions Effective September 2009 Through June 2010**

**Posibles Reducciones al Servicio de Autobuses En Efecto Entre Septiembre del 2009 y Junio del 2010**

有可能減少公車服務自2009年9月起生效到2010年6月為止

버스 교통편 축소 운행 예정  
기간: 2009년 9월 - 2010년 6월

Có Thể Giảm Bớt Dịch Vụ Xe Bụi  
Có Hiệu Lực Từ Tháng Chín 2009  
Tới Tháng Sáu 2010

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OCTA에 직접 말하기

# 버스 교통편 축소 운행 예정 에 대한 커뮤니티 모임

기간: 2009년 9월 - 2010년 6월

최근의 경제 위기로 인해 판매세 세율이 줄고  
주요 교통체계 운영 자금이 바닥나면서  
OCTA(오렌지카운티 교통국)에서도 버스  
교통편 축소 운행이 불가피하게 되었습니다.  
여러분의 귀중한 의견을 듣고자 합니다. 다음  
중에서 가능한 모임에 참석하시어 교통편  
축소 운행 예정에 대해 의견을  
제시해주시시오.

교통편 축소 운행의 일환으로서 야간  
운행(Night Owl Service) 중단만이 아니라  
대부분의 노선에서 노선 변경, 배차 간격 조정,  
운행 시간 단축과 일부 노선은 폐지의  
가능성도 있습니다.

5월 12일 화요일, 5:30 - 7:30 p.m.  
Anaheim City Hall East, City Council Chambers,  
1st Floor 200 South Anaheim Boulevard, Anaheim,  
CA 92805  
버스 운행 노선: 42, 42A, 47, 47A, 147

5월 13일 수요일, 5:30 - 7:30 p.m.  
OCTA Headquarters, 1st Floor, Room 154  
600 South Main Street, Orange, CA 92863  
버스 운행 노선: 53, 56, 83, 147, 453, 757

5월 14일 목요일, 5:30 - 7:30 p.m.  
Laguna Hills Community Center, Heritage  
Room 25555 Alicia Parkway, Laguna Hills, CA 92653  
버스 운행 노선: 87, 91

버스 교통편 축소 운행 예정에 대한 자세한  
내용을 보시려거나 온라인으로 의견을  
제출하시려면 [www.octa.net](http://www.octa.net)을 방문해  
주십시오.

버스를 이용하여 본 커뮤니티 모임에  
참가하시려면 [www.octa.net/tripplanner](http://www.octa.net/tripplanner) 웹  
사이트를 방문하시기나  
(714) 636-RIDE (7433)의 번호로 전화해  
주십시오.



Cho OCTA Biệt Trực Tiếp!

# Cuộc Họp của Cộng Đồng Về Việc Có Thể Giảm Bớt Dịch Vụ Xe Bụi

Có Hiệu Lực Từ Tháng Chín 2009  
Tới Tháng Sáu 2010

Cuộc khủng hoảng kinh tế mới đây, sự sụt  
giảm thu nhập đem lại từ thuế buôn bán và sự  
loại bỏ việc tài trợ cho việc di chuyển trong  
tiểu bang chẳng may buộc OCTA phải giảm  
bớt dịch vụ xe buýt. Ý kiến đóng góp của quý  
vị rất quan trọng đối với chúng tôi. Xin vui  
lòng tham dự bất cứ buổi họp nào sau đây và  
góp ý về việc có thể có chương trình giảm bớt dịch vụ.

Trong khuôn khổ chương trình giảm bớt dịch  
vụ, không những Dịch Vụ Night Owl có thể bị  
cắt bỏ, mà còn có thể phải điều chỉnh lại các  
tuyến đường và giảm bớt tần suất và số giờ  
phục vụ cho đa số các tuyến đường, bao gồm  
khả năng loại bỏ hoàn toàn một số tuyến đường.

Thứ Ba, 12 Tháng Năm, 5:30 - 7:30 tối  
Anaheim City Hall East, City Council Chambers,  
1st Floor 200 South Anaheim Boulevard, Anaheim, CA 92805  
Được phục vụ bởi các tuyến đường xe buýt:  
42, 42A, 47, 47A, 147

Thứ Tư, 13 Tháng Năm, 5:30 - 7:30 tối  
OCTA Headquarters, 1st Floor, Room 154  
600 South Main Street, Orange, CA 92863  
Được phục vụ bởi các tuyến đường xe buýt:  
53, 56, 83, 147, 453, 757

Thứ Năm, 14 Tháng Năm, 5:30 - 7:30 tối  
Laguna Hills Community Center, Heritage  
Room 25555 Alicia Parkway, Laguna Hills, CA 92653  
Được phục vụ bởi các tuyến đường xe buýt: 87, 91

Để biết thêm chi tiết về việc có thể có chương  
trình giảm bớt dịch vụ xe buýt hoặc để góp ý  
kiến của quý vị trên mạng, xin viếng  
[www.octa.net](http://www.octa.net).

Để hoạch định cho một chuyến đi bằng xe  
bụi tới các buổi họp cộng đồng này, xin  
viếng [www.octa.net/tripplanner](http://www.octa.net/tripplanner) hoặc gọi số  
(714) 636-RIDE (7433).

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Tell OCTA Direct!

버스를 이용하여 본 커뮤니티 모임에  
참가하시려면 [www.octa.net/tripplanner](http://www.octa.net/tripplanner) 웹  
사이트를 방문하시기나  
(714) 636-RIDE (7433)의 번호로 전화해  
주십시오.

OCTA Headquarters

600 South Main Street

Orange, CA 92863

(714) 636-RIDE (7433)

[www.octa.net](http://www.octa.net)

# The **TRANSIT** Connection



Useful information  
for ACCESS customers

2nd Quarter • 2009 Edition

## **Budget Crisis Impacts OCTA Service**

California's budget crisis has had a tremendous impact on transit systems across the state. OCTA faces a budget deficit of millions of dollars due to cuts in state funding and a dramatic decrease in sales tax revenue, which helps fund transit service. OCTA has implemented a number of cost-saving measures to address the issue including a hiring and wage freeze and modest reductions to fixed route bus service. Unfortunately, as the economic condition continues to decline, additional service cuts will be necessary and may impact ACCESS service.

Based on Americans with Disabilities Act guidelines, OCTA must provide ACCESS service within a  $\frac{3}{4}$ -mile corridor of where the fixed route buses travel during the same days of the week and time of day as the fixed route service. To date, service reductions have had minimal impacts on ACCESS; however, future service reductions may affect the availability of ACCESS service in some areas, particularly weekend and early morning or late night service. (over)

### ***A Look Inside***

Did You Know You Can  
Help OCTA Save Money?  
*page 2*

Drivers Awarded for  
Exceptional Service  
*page 3*

Customer Privacy  
*page 4*



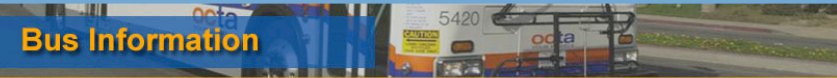


## Notice to Public of Potential Bus Service Reductions

Effective September 2009 Through June 2010

The above links provide information about the potential service reduction due to the economic crisis. You can also learn about the community meetings and public hearing where you can attend and provide your comments. Or, you can provide your comments now by clicking on the link to the right.

[Give us your feedback now](#) ▶



- BUS**
- Potential Service Reductions
- How to Ride a Bus
- Schedule & Maps
- eBusbook - NEW!
- Passes and Fares
- Budget Crisis Communications
- Trip Planner
- Service Change Highlights
- Riders' Alerts/Route Detours
- Employer Pass
- University Pass
- College Pass
- Safety, Security and Graffiti
- Outreach Programs
- Access Service
- Senior Mobility Program
- Vehicle Transfer Program
- Orange County Destinations
- OCTA Discounts
- Bus Rapid Transit
- OC Express Bus

FEATURED LINK

Orange County, in the palm of your hand.

Click to Plan Your Trip

QUICK LINKS

Quick Links

BOARD INFORMATION

Board of Directors/M

## Reduced Funding and Sales Tax Revenue Cause Service Reductions

ESPAÑOL | 한국어 | 中文 | Tiếng Việt

Give us your feedback >

- BUS SERVICE REDUCTIONS
- COMMUNITY MEETINGS
- PUBLIC HEARING
- FAQ

The recently approved state budget resulted in devastating impacts for Orange County bus riders. The Legislature reduced the State Transit Assistance program, the only ongoing source of state funding for day-to-day transit operations, representing a loss of more than \$17 million through June. Next year these funds will be eliminated completely -- resulting in a loss of approximately \$100 million over the next five years.

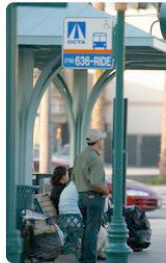


State Transit Assistance Program

The continuing economic crisis and declining sales tax revenue also have reduced available funding for transit services. Even with the extensive cost-cutting measures already taken by the Orange County Transportation Authority (OCTA), these significant funding reductions mean that the current level of bus service can no longer be sustained. OCTA is planning a large service reduction program that includes the following potential service changes effective September 2009 through June 2010.

### Potential Service Reductions

Night Owl Service on routes 43, 50, 57 and 60 may be eliminated.



693, 701, 721, 757 and 758.

On weekdays and weekends, there may be route adjustments and reductions of service hours and frequency on routes 26, 29, 37, 38, 42, 43, 47, 50, 53, 54, 55, 57, 60, 64, 66, 70, 71, 83, 89, 91 and 794.

On weekdays and weekends, there may be route adjustments and reductions of service hours and frequency including the possibility of discontinuation of one or more of the following routes: 01, 20, 21, 24, 25, 30, 33, 35, 46, 51, 56, 59, 62, 72, 74, 75, 76, 79, 82, 85, 86, 87, 131, 145, 147, 164, 167, 172, 173, 175, 177, 178, 187, 188, 191, 193, 206, 211, 212, 213, 216, 410, 411, 430, 453, 454, 462, 463, 464, 472, 473, 480, 482, 490,

## Bus Information

Home >> Bus >> Proposed 2009 SEPT Service Change

PRINT

- BUS
  - Potential Service Reductions
  - Proposed 2009 SEPT Service Change
  - How to Ride a Bus
  - Schedule & Maps
  - eBusbook - NEW!
  - Passes and Fares
  - Budget Crisis Communications
  - Trip Planner
  - March 2009 Service Change
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**FEATURED LINK**



Orange County, in the palm of your hand.

Click to Plan Your Trip

**QUICK LINKS**

**BOARD INFORMATION**



### Proposed September 2009 Service Change

The proposed September 2009 Service Change summarizes upcoming service adjustments to the OCTA bus system. Many trip reductions are being proposed to balance operating costs with the reduced budget. If approved, the proposed changes indicated here will be implemented on September 13, 2009.

The proposed changes are indicated in the chart below by route number and day of the week.

We welcome your comments on the proposed service changes. To send us your feedback, please [click here](#)

Proposed September, 2009

## Proposed Service Change

Interactive map



Give us your feedback

*Los propuestos cambios principales del Servicio de Septiembre de 2009 de autobuses resumen las próximas mejoras al servicio del sistema de autobuses OCTA. Muchas de estas mejoras serán hechas para balancear el costo operativo con el reducido presupuesto. Si estas mejoras se aprueban, los cambios incluidos en esta página entrarán en efecto el Septiembre 13 de 2009.*



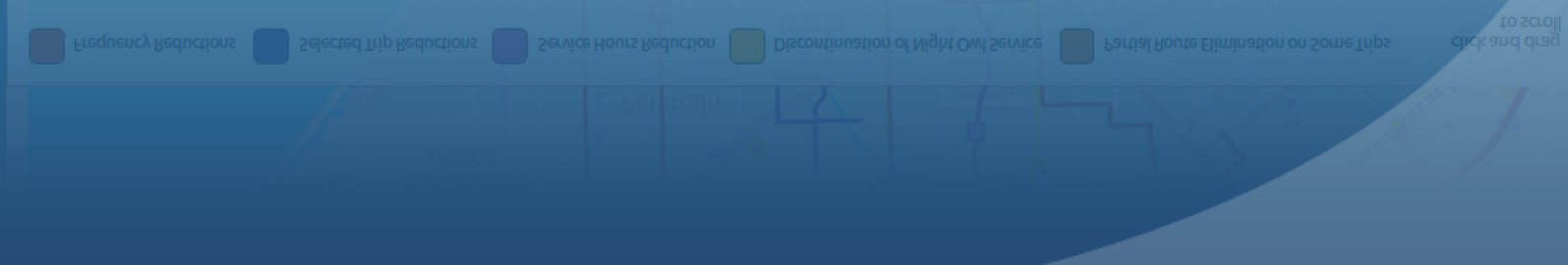
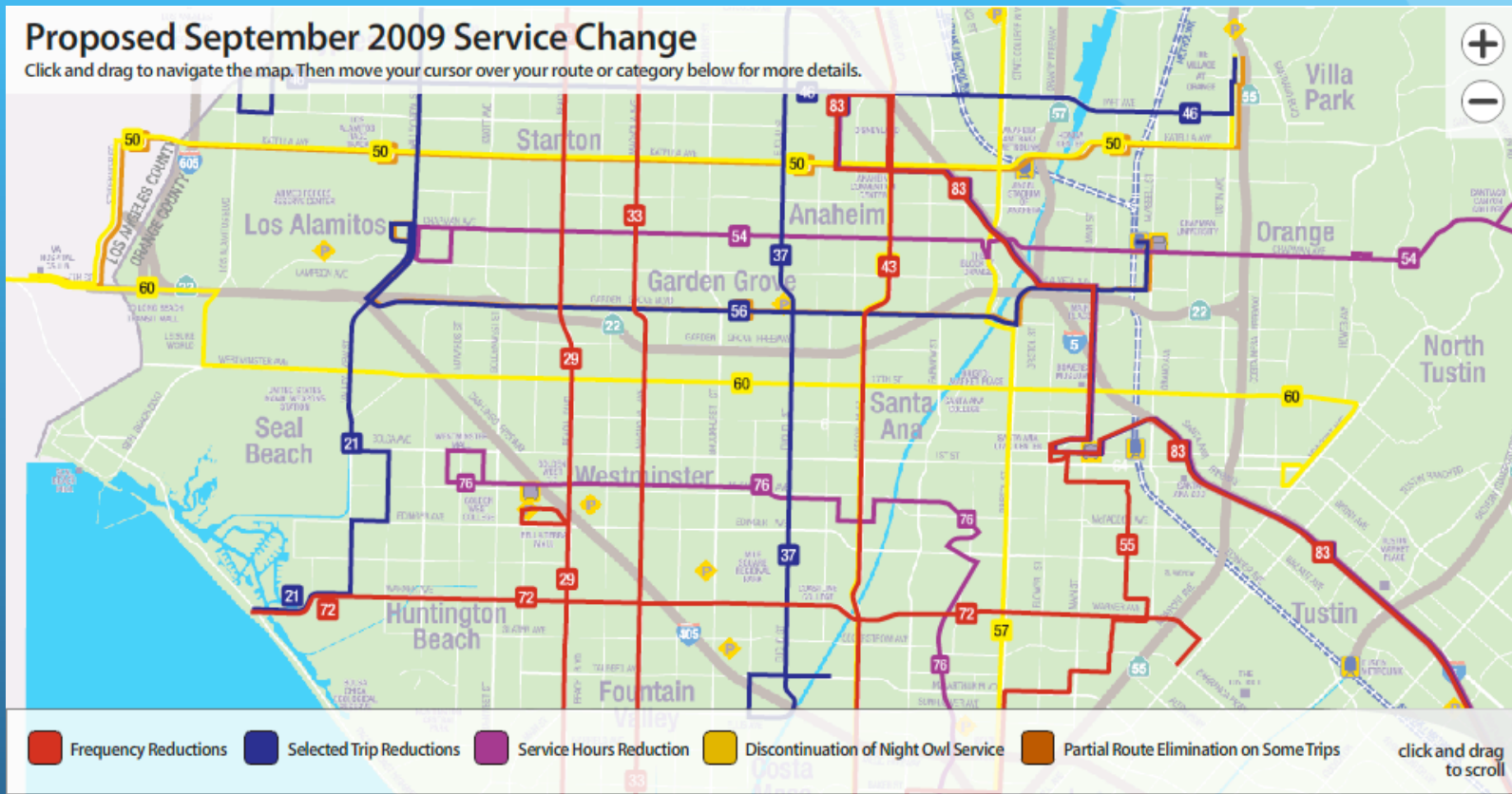
 [Download a PDF of the Proposed September 2009 Service Change](#)

#### PROPOSED SEPTEMBER 2009 SERVICE CHANGE

LINE	DAYS	DESCRIPTION
<b>FREQUENCY REDUCTION - Increase interval between buses</b>		
26	YORBALINDA / COMMONWEALTH	MON - FRI Morning and afternoon peak hours
29	BEACH BOULEVARD	MON - FRI Increase from 15 to 18 minutes south of Artesia
33	MAGNOLIA STREET	Increase from 45 to 54 minutes north of Artesia
38	MAGNOLIA STREET	SUNDAY Increase from 60 to 65 minutes
38	LA PALMA AVENUE	SUNDAY Increase from 30 to 45 minutes
38	LA PALMA AVENUE	WEDNESDAY Increase from 45 to 54 minutes
33	MAGNOLIA STREET	WEDNESDAY Increase from 60 to 65 minutes
38	BEACH BOULEVARD	WEDNESDAY Increase from 15 to 18 minutes
38	YORBALINDA / COMMONWEALTH	MON - FRI Increase from 45 to 54 minutes

# Proposed September 2009 Service Change

Click and drag to navigate the map. Then move your cursor over your route or category below for more details.



twitter



Hey there! **OCTABusUpdates** is using Twitter.

Twitter is a free service that lets you keep in touch with people through the exchange of quick, frequent answers to one simple question: What are you doing? **Join today** to start receiving **OCTABusUpdates's** updates.



## OCTABusUpdates

May 14, 5:30-7:30pm Community meeting in Laguna Hills re: Potential Bus Service Reductions- Sep'09 - Jun'10 - [http://www.octa.net/reduce\\_...](http://www.octa.net/reduce_...)

*about 7 hours ago from web*

May 13, 5:30-7:30pm Community meeting at OCTA re: Potential Bus Service Reductions- Sep'09 - Jun'10 - [http://www.octa.net/reduce\\_...](http://www.octa.net/reduce_...)

*about 7 hours ago from web*

May 12, 5:30-7:30pm Community meeting in Anaheim re: Potential Bus Service Reductions- Sept '09 - Jun '10 - [http://www.octa.net/reduce\\_...](http://www.octa.net/reduce_...)

*about 7 hours ago from web*

EXTENDED-Route 701-Detour, Effective 4/24/09 to 5/15/09 all NB buses due to road construction. visit [http://www.octa.net/rider\\_a...](http://www.octa.net/rider_a...)

*2:23 PM May 4th from web*

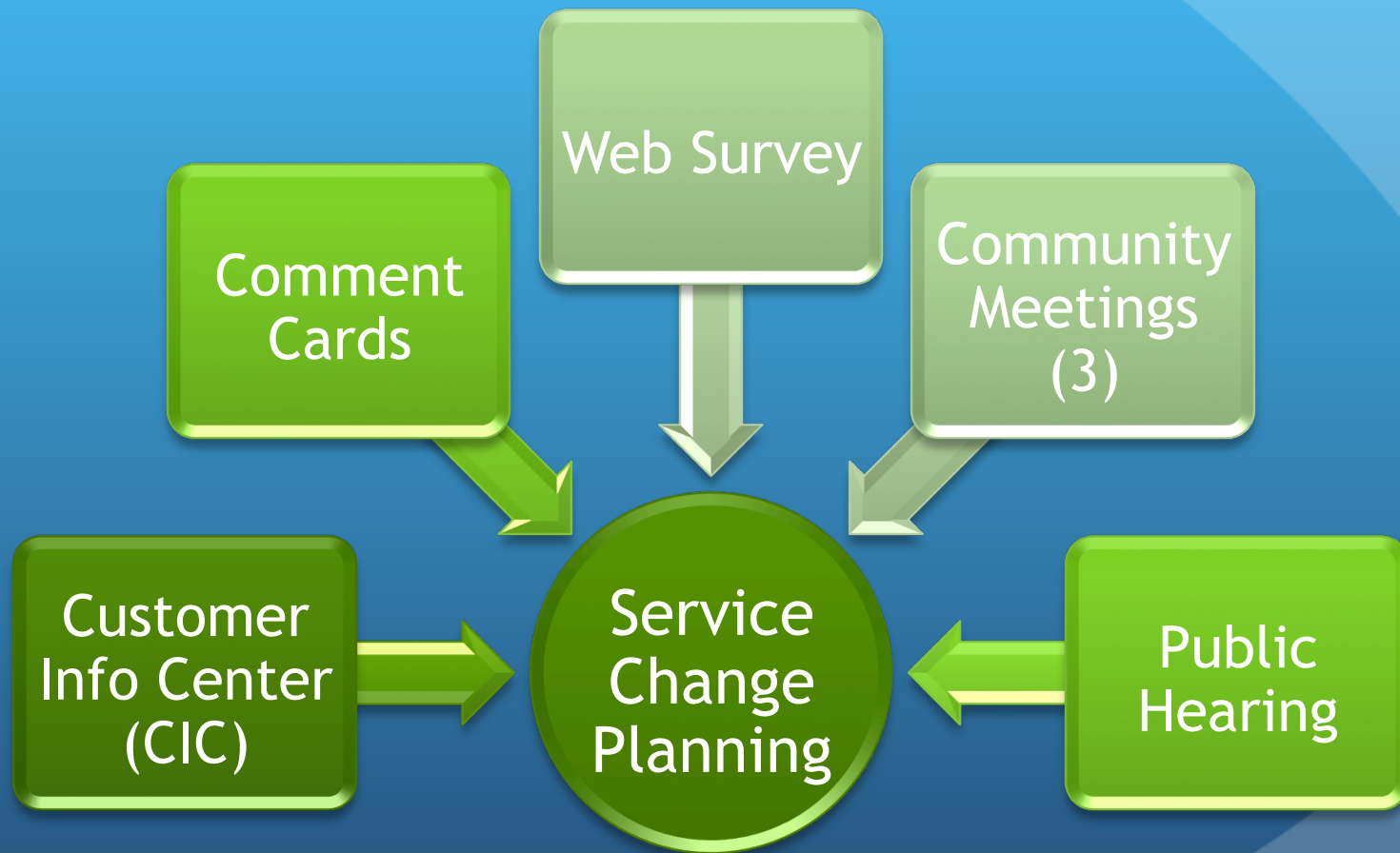
Follow this link for monthly transportation updates and OCTA news <http://www.octa.net/corpad0...>

*8:06 AM May 4th from web*

Route 25-Detour due to road construction in Westminster. Effective 5/1/09 to 7/31/09. visit <http://www.octa.net/pdf/4-2...> for details.

*3:32 PM Apr 30th from web*

# Gather Public Feedback



**COMMENT CARD /  
TARJETA DE COMENTARIOS**



Name/Nombre: \_\_\_\_\_  
Address/Dirección: \_\_\_\_\_  
City/Ciudad: \_\_\_\_\_  
Zip Code/Código Postal: \_\_\_\_\_  
Telephone/Teléfono: \_\_\_\_\_  
E-mail/Correo Electrónico: \_\_\_\_\_

Given the need to reduce service costs, what approach do you think OCTA should explore? Please rank the following suggestions from 1 to 6, with 1 being the best approach and 6 being the least.

*Dada la necesidad de reducir costos de servicio, ¿Que tipo de solución cree usted que la OCTA debería explorar? Por favor ordene las siguientes soluciones en orden de importancia del 1 al 6, 1 siendo la de mayor interés y 6 la de menor interés:*

- \_\_\_\_\_ Reduce hours of operation/*Reducir horas de servicio*
- \_\_\_\_\_ Have less frequent service/*Disminuir la frecuencia del servicio*
- \_\_\_\_\_ Eliminate least used trip times/*Eliminar las horas de viaje menos utilizadas*
- \_\_\_\_\_ Shorten/eliminate least used route segments/*Acortar/Eliminar los segmentos de ruta menos utilizados*
- \_\_\_\_\_ Eliminate least used routes/*Eliminar las rutas menos utilizadas*
- \_\_\_\_\_ Eliminate weekend service/*Eliminar el servicio de fin de semana*

Would you be willing to pay a higher fare to ride the bus?

*¿Estaría dispuesto a pagar una tarifa mas alta para utilizar el autobús?*

\_\_\_\_\_ Yes/Sí      \_\_\_\_\_ No/No:

Other Comments/*Otros Comentarios:*

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_



Mozilla Firefox

http://www.surveymonkey.com/s.asp? Google

Most Visited Getting Started Latest Headlines Public Domain Adobe Apple

## PROPOSED SEPTEMBER 2009 SERVICE CHANGE

**\* 1. Name / Nombre:**

**\* 2. Address / Dirección:**

**\* 3. City / Ciudad:**

**\* 4. Zip Code / Código Postal:**

**5. Telephone / Teléfono:**

**6. E-mail / Correo Electrónico:**

**\* 7. What bus route(s) do you use? / Cual(es) ruta(s) de autobús utiliza?**

**\* 8. Comments / Comentarios**

**9. Would you like to receive future OCTA emails? (If yes, please include email address above in #6)**  
**¿Le gustaría recibir comunicaciones de OCTA por correo electrónico en el futuro? (Si su respuesta es sí, por favor entre su correo electrónico en la pregunta #6)**

Yes  
 No

Done >>



# Public Feedback\*

Given the need to reduce service costs, what approach do you think OCTA should explore?



Eliminate least used trips (most favored)

Shorten/eliminate least used route segments

Eliminate least used routes

Reduce hours of operation

Have less frequent service

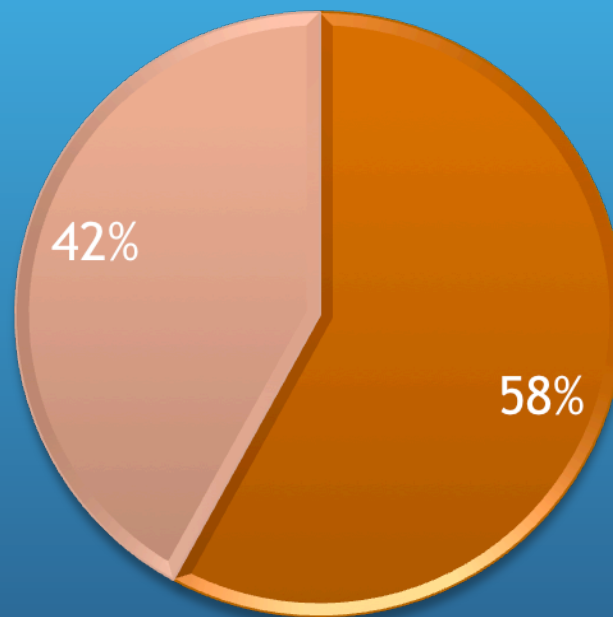


Eliminate weekend service (least favored)

\* Based on comments received as of May 6, 2009

# Public Feedback

Would you be willing to pay a higher fare to ride the bus?



Yes No

\* Based on comments received as of May 6, 2009

# Public Feedback

## TOP 5 GENERAL COMMENTS

1. Don't cut bus service
2. Don't cut my route
3. Don't eliminate weekend service
4. Add more service
5. Don't cut peak hours

\* Based on comments received as of May 6, 2009



# Community Meetings

- Tuesday, May 12, 5:30 - 7:30 p.m.  
Anaheim City Hall East, City Council Chambers
- Wednesday, May 13, 5:30 - 7:30 p.m.  
OCTA Headquarters
- Thursday, May 14, 5:30 - 7:30 p.m.  
Laguna Hills Community Center

## Public Hearing:

- Friday, May 22, 2009, 9:00 a.m.  
OCTA Headquarters



# Next Steps

