



SUMMER 2012

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The 91 Express Lanes is owned and operated by the Orange County Transportation Authority. For more information, call (951) 278-9191 or visit www.91expresslanes.com.

PROMOTIONS

at www.91expresslanes.com



Refer a Friend and Earn \$25

Like how much time you save on the Express Lanes? Tell a friend. You'll earn \$25 in free tolls when they sign up.



Destination Discount Partners

Just show your transponder and you'll receive a discount at a variety of destinations.

Helpful Hints from the CHP

Sergeant Rick Flores is a 28-year veteran of the California Highway Patrol assigned to the Santa Ana Area Office. We asked him a few questions about the CHP's involvement with the 91 Express Lanes. Sergeant Flores also gave us a few tips that you can use to stay safe when driving in the toll lanes.

What role does the CHP play in regard to the 91 Express Lanes?

The CHP provides safety and service for all 91 Express Lanes customers. Our job is to ensure efficient traffic movement on the 91 Express Lanes by reducing the number of traffic collisions and injuries.

When does the CHP patrol the 91 Express Lanes?

We are responsible for policing the 91 Express Lanes 24 hours a day, 365 days a year. We have specific officers assigned to patrol the express lanes from 5 a.m. until 10:30 p.m. During the late night and early morning hours, officers patrol the lanes for disabled motorists and road hazards.

What is the most common violation on the 91 Express Lanes?

It's speeding. People think the name "Express Lanes" means they can drive faster than the speed limit. The maximum speed limit is 65 miles per hour on the 91 Express Lanes. Radar enforcement is used and the CHP officers will take the appropriate enforcement action for speeding violations.

Are there any other violations that CHP officers look for?

Officers watch for drivers following too closely, not wearing seatbelts, and illegally entering and exiting the 91 Express Lanes. We look for transponders that aren't visible through the front windshield and for vehicles with missing, covered or obscured license plates to avoid Fastrak™ billing. Officers also watch for vehicles in the "3 Plus" carpool lane with less than three persons. A carpool violation on the 91 Express Lanes is a \$400 fine. That would pay for quite a few trips in the toll lanes!

From an enforcement standpoint, how does the 91 Express Lanes differ from main line highways?

It's very similar except for the enforcement areas along the express lanes. Drivers are taught that when an officer's lights go on you need to pull off the road to a safe spot on the right. On the 91 Express Lanes, you have the channelizers on the right separating the express lanes from the main lines. The 91 Express Lanes have enforcement zones at intervals on the left side. The officer will guide a violator to one of those areas.

Do you have any tips for motorists on the 91 Express Lanes?

Obey the speed limit and always have your transponder visible when using the 91 Express Lanes. Be courteous to other drivers and share the road. If you get a flat tire, don't stop in the express lanes. Activate your emergency flasher and drive slowly to a safe, wide area and then stop. Never exit a stalled vehicle! Instead, remain inside with seatbelt fastened and emergency flashers on. Use your cell phone to call for help. If you call a private tow service, be sure to tell the dispatcher that you are in the center divider of the 91 Express Lanes so that the tow truck will arrive on the correct side of the channelizers.

We hope that these tips from Sergeant Flores will make your trips on the 91 Express Lanes safer and more enjoyable every time you travel on the toll facility.



SR-91 Construction Update: 91 Freeway Improvement Project Halfway Done

After breaking ground late last year, Caltrans and OCTA's \$75 million freeway improvement project is officially 50% complete. The State Route 91 (SR-91) Westbound and Eastbound Lane Widening Project, which will add a new, six-mile general purpose lane to each direction of the SR-91 between State Route 55 (SR-55) and State Route 241 (SR-241) as well as a number of other operational benefits, is on schedule to be finished in early 2013.

To date, construction crews have completed 60% of lane paving activities. Of the 15 on- and off-ramps that must be reconstructed and realigned, one-third have been

completed, and by month's end three more ramps will be substantially finished. Crews also have been busy building bridges at the Imperial Highway and Yorba Linda Boulevard/Weir Canyon Road interchanges, finishing over 40% of bridge work, including 100% of pile driving.

The project will add a second eastbound exit lane at the Lakeview Avenue, Imperial Highway and Yorba Linda Boulevard/Weir Canyon Road exits. In addition, a 1½-mile sound wall is nearly complete.

The SR-91 Westbound and Eastbound Lane Widening Project is part of Caltrans and

OCTA's "A Better 91" strategy. The plan includes short, mid-range and long-term capital and operational projects intended to increase capacity, relieve congestion and improve mobility on the SR-91. The State Transportation Improvement Program (STIP) and the Corridor Mobility Improvement Account (CMIA) fund the project.

For more information on this project, contact Gloria Robert of Caltrans at (949) 724-2695 or Fernando Chavarria of OCTA at (714) 560-5306.

Roundtable Topics Discussed

We recently held a Roundtable discussion with 91 Express Lanes customers to gauge how they view their experience on the toll road. Some of the topics discussed at the Roundtable were weekend usage and proposed plans for weekend use pricing. Other topics included the most effective ways to reach 91 Express Lanes customers and which form of ongoing communication customers favored most.

The Roundtable also provided an opportunity to present potential marketing

programs to 91 Express Lanes customers for their reaction. Customer comments are extremely useful in evaluating marketing programs and in making adjustments for clearer communication and increased effectiveness.

Thank you to those who participated in this most recent Roundtable. If you are interested in participating in future Roundtables, please make sure your email address is up to date on your account.



New Toll Adjustments Effective July 1, 2012

Each year, tolls not adjusted by congestion management pricing are subject to a cost of living adjustment (COLA) as specified by the toll policy approved by the OCTA Board of Directors. Beginning July 1, tolls will increase 3 percent (rounded up or down to the nearest 0.05 cent increment).

Please check the toll schedule to the right for the latest toll adjustments.

91 Express Lanes		Toll Schedule							Eastbound						
		Effective July 1, 2012							SR-55 to Riverside Co. Line						
	Sun	M	Tu	W	Th	F	Sat		Sun	M	Tu	W	Th	F	Sat
Midnight	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
1:00 am	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
2:00 am	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
3:00 am	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
4:00 am	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
5:00 am	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
6:00 am	\$1.35	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35
7:00 am	\$1.35	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35
8:00 am	\$1.70	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35
9:00 am	\$1.70	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35
10:00 am	\$2.65	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35
11:00 am	\$2.65	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35
Noon	\$3.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35
1:00 pm	\$3.15	\$3.00	\$3.00	\$3.00	\$3.25	\$5.10	\$3.15	\$1.35	\$3.15	\$3.15	\$3.15	\$3.15	\$3.15	\$3.15	\$1.35
2:00 pm	\$3.15	\$4.25	\$4.25	\$4.25	\$4.40	\$3.10	\$3.15	\$1.35	\$3.15	\$3.15	\$3.15	\$3.15	\$3.15	\$3.15	\$1.35
3:00 pm	\$2.65	\$4.60	\$3.70	\$3.95	\$4.95	\$10.05	\$3.15	\$1.35	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$1.35
4:00 pm	\$2.65	\$4.55	\$6.30	\$6.80	\$8.95	\$9.10	\$3.15	\$1.35	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$1.35
5:00 pm	\$2.65	\$4.85	\$5.75	\$7.00	\$8.30	\$6.50	\$3.15	\$1.35	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$1.35
6:00 pm	\$2.65	\$4.60	\$3.60	\$3.60	\$4.40	\$5.50	\$2.65	\$1.35	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$1.35
7:00 pm	\$2.65	\$3.25	\$3.25	\$3.25	\$4.70	\$5.15	\$2.15	\$1.35	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$1.35
8:00 pm	\$2.65	\$2.15	\$2.15	\$2.15	\$3.00	\$4.70	\$2.15	\$1.35	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$2.65	\$1.35
9:00 pm	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.00	\$2.15	\$1.35	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$1.35
10:00 pm	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$2.15	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
11:00 pm	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35

91 Express Lanes		Toll Schedule							Westbound						
		Effective July 1, 2012							Riverside Co. Line to SR-55						
	Sun	M	Tu	W	Th	F	Sat		Sun	M	Tu	W	Th	F	Sat
Midnight	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
1:00 am	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
2:00 am	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
3:00 am	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
4:00 am	\$1.35	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$1.35	\$1.35	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$1.35
5:00 am	\$1.35	\$4.10	\$4.10	\$4.10	\$4.10	\$3.95	\$1.35	\$1.35	\$4.10	\$4.10	\$4.10	\$4.10	\$4.10	\$4.10	\$1.35
6:00 am	\$1.35	\$4.25	\$4.25	\$4.25	\$4.25	\$4.10	\$1.35	\$1.35	\$4.25	\$4.25	\$4.25	\$4.25	\$4.25	\$4.25	\$1.35
7:00 am	\$1.35	\$4.75	\$4.75	\$4.75	\$4.75	\$4.60	\$1.80	\$1.80	\$4.75	\$4.75	\$4.75	\$4.75	\$4.75	\$4.75	\$1.80
8:00 am	\$1.80	\$4.25	\$4.25	\$4.25	\$4.25	\$4.10	\$2.15	\$2.15	\$4.25	\$4.25	\$4.25	\$4.25	\$4.25	\$4.25	\$2.15
9:00 am	\$1.80	\$3.40	\$3.40	\$3.40	\$3.40	\$3.40	\$2.65	\$2.65	\$3.40	\$3.40	\$3.40	\$3.40	\$3.40	\$3.40	\$2.65
10:00 am	\$2.65	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.65	\$2.65	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.65
11:00 am	\$2.65	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.65	\$2.65	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.65
Noon	\$2.65	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.65	\$2.65	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.65
1:00 pm	\$3.05	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.05	\$3.05	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.05
2:00 pm	\$3.05	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.05	\$3.05	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.05
3:00 pm	\$3.05	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.05	\$3.05	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.05
4:00 pm	\$3.20	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.20	\$3.20	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.20
5:00 pm	\$3.20	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.20	\$3.20	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.20
6:00 pm	\$3.20	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.20	\$3.20	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15	\$3.20
7:00 pm	\$2.65	\$1.35	\$1.35	\$1.35	\$1.35	\$2.15	\$2.15	\$2.15	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$2.15
8:00 pm	\$2.65	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
9:00 pm	\$2.65	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
10:00 pm	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35
11:00 pm	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35	\$1.35