# ORANGE COUNTY LOCAL TRANSPORTATION AUTHORITY

# **MEASURE M2 SENIOR MOBILITY PROGRAM**

# AGREED-UPON PROCEDURES REPORTS

Year Ended June 30, 2021

# ORANGE COUNTY LOCAL TRANSPORTATION AUTHORITY

# **MEASURE M2 SENIOR MOBILITY PROGRAM**

### **AGREED-UPON PROCEDURES REPORTS**

Year Ended June 30, 2021

The cities listed below were selected by the Audit Subcommittee of the Taxpayers Oversight Committee to perform agreed-upon procedures for the fiscal year ended June 30, 2021. Please refer to the individual divider tab for our report on each Agency.

City of Irvine

City of Orange

City of Rancho Santa Margarita

City of Seal Beach

City of Westminster



## INDEPENDENT ACCOUNTANTS' REPORT ON APPLYING AGREED-UPON PROCEDURES CITY OF IRVINE

Board of Directors
Orange County Local Transportation Authority
and the Taxpayers Oversight Committee of the
Orange County Local Transportation Authority
Orange, California

We have performed the procedures enumerated below, which were agreed to by the Taxpayers Oversight Committee of the Orange County Local Transportation Authority (OCLTA) (the specified party), related to the City of Irvine's (City) compliance with certain provisions of the Measure M2 Local Transportation Ordinance (Ordinance) as of and for the fiscal year ended June 30, 2021. The City's management is responsible for compliance with the Ordinance and for its cash, revenue and expenditure records.

The Taxpayers Oversight Committee of the OCLTA has agreed to and acknowledged that the procedures performed are appropriate to meet the intended purpose of the City compliance with certain provisions of the Ordinance as of and for the fiscal year ended June 30, 2021. We make no representation regarding the appropriateness of the procedures either for the purpose for which this report has been requested or for any other purpose. This report may not be suitable for any other purpose. The procedures performed may not address all the items of interest to a user of this report and may not meet the needs of all users of this report and, as such, users are responsible for determining whether the procedures performed are appropriate for their purposes. An agreed-upon procedures engagement involves performing specific procedures that the engaging party has agreed to and acknowledged to be appropriate for the intended purpose of the engagement and reporting on findings based on the procedures performed.

The procedures and associated findings were as follows:

1. Obtain and read the Cooperative Agreement for the Senior Mobility Program between OCLTA and the Eligible Jurisdiction and determine that the agreement was properly approved and executed.

Findings: No exceptions were found as a result of this procedure.

Describe which fund(s) the Eligible Jurisdiction used to track expenditures relating to Measure M2
 Senior Mobility Program monies in its general ledger and the amount spent during the fiscal year ended
 June 30, 2021. Agree to amount listed as expended on Eligible Jurisdiction's Expenditure Report
 (Schedule 2, line 21 for Project U). Explain any differences.

<u>Findings</u>: The City's expenditures related to the Measure M2 Senior Mobility Program were tracked in the general ledger by fund, and activity code. The City recorded its Senior Mobility Program expenditures in its General Fund (1), and activity code (3078). The City reported \$183,396 in program expenditures on the Expenditure Report (Schedule 2, line 21 for Project U) which agreed to the M2 funded portion of total expenditures, excluding the match funds. No exceptions were found as a result of this procedure.

3. Obtain a listing of Measure M2 Senior Mobility Program payments made from OCLTA to the Eligible Jurisdiction and calculate the amount the Eligible Jurisdiction received for the past three fiscal years. Obtain the fund balance of the Eligible Jurisdiction's Measure M2 Senior Mobility Program as of June 30, 2021, agree to the balance as listed on the Eligible Jurisdictions' Expenditure Report (Schedule 1, line 24) and determine whether funds were expended within three years of receipt. For payments received during the fiscal year ended June 30, 2021, agree to amount listed as received on the Eligible Jurisdiction's Expenditure Report (Schedule 2, line 8 for Project U). Explain any differences.

<u>Findings</u>: The City received \$549,581 for the past three fiscal years ended June 30, 2019, 2020 and 2021. We compared the fund balance of \$0 from the general ledger detail to the fund balance reported in the City's Expenditure Report (Schedule 1, line 24) of \$0; no difference was identified. We determined funds were expended within three years of receipt. We agreed payments received from OCLTA totaling \$183,396 during the fiscal year ended June 30, 2021, to the general ledger detail and to the amount listed as received on the City's Expenditure Report (Schedule 2, line 8 for Project U) without exception. No exceptions were identified as a result of this procedure.

4. Obtain and inspect the Eligible Jurisdiction's interest allocation and fare collection methodologies to ensure the proper amount of interest/program revenue was credited to the Measure M2 Senior Mobility Program Fund. Agree the amount reflected to the amount of interest listed on the Eligible Jurisdiction's Expenditure Report (Schedule 2, line 8 – Project U). Explain any differences.

<u>Findings</u>: Based on the Expenditure Report (Schedule 2, line 8 – Project U), the City reported \$0 in interest revenue. Per discussion with the City's accounting personnel and inspection of the general ledger expenditure detail, no interest revenues were identified for the fiscal year ended June 30, 2021. We inspected the interest allocation methodology. The City of Irvine methodology for interest calculation was to calculate the average monthly cash balance to determine if interest should be allocated to the program. Given that the City had monthly negative cash balances for the entire fiscal year, no interest was allocated to the program. Additionally, we inquired of City personnel and inspected the City's general ledger detail regarding fare collection methodologies. Fares were collected by the City of Irvine and properly credited to the Senior Mobility Program fund. No exceptions were found as a result of this procedure.

5. Determine that the Eligible Jurisdiction satisfied the requirement of twenty percent (20%) matching of the total annual formula allocation (i.e., accrual-basis funding allocation) for the fiscal year ended June 30, 2021.

<u>Findings</u>: We received the City's general ledger detail of matching expenditures, scanned for the types and sources of matching and agreed to supporting documentation, such as invoices, to determine whether the match amounts were justifiable and acceptable under the Ordinance and Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines. The total match expenditures amounted to \$404,693 which was approximately 69% of the total expenditures of \$588,088 (M2 funded portion of \$183,395 and City's matching portion of \$404,693) which agreed to the City's general ledger detail of the M2 total expenditures. No exceptions were found as a result of this procedure.

- 6. Select a sample of Measure M2 Senior Mobility Program expenditures from the Eligible Jurisdiction's general ledger expenditure detail. Describe the percentage of total expenditures selected for inspection. For each item selected perform the following:
  - a. Agree the dollar amount listed on the general ledger to supporting documentation, which may include a check copy or wire transfer, vendor invoice, payroll registers and timecards, journal vouchers or other appropriate supporting documentation; and
  - b. Determine whether the expenditures selected in (a) above are exclusively for Senior Mobility Program and meets requirements outlined in the Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines and the cooperative agreement.

<u>Findings</u>: We selected 25 Measure M2 Senior Mobility Program expenditures for inspection totaling \$82,742 representing approximately 45% of total Measure M2 Senior Mobility Program expenditures for the fiscal year ended June 30, 2021. We agreed the dollar amount to supporting documentation and determined that the expenditures selected were used exclusively for the Senior Mobility Program and met the requirements outlined in the Measure M2 Project U Senior/ Disabled Program Funding Policy Guidelines and the Cooperative Agreement. No exceptions were found as a result of this procedure.

7. Inquire as to the procedures used by the Eligible Jurisdictions to ensure that services are provided only to eligible participants in accordance with the Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines and the cooperative agreement.

<u>Findings</u>: We inquired of management as to the procedures used to ensure services are provided only to eligible participants. Any person who wants to join the Senior Transportation Program must fill out an application and provide a copy of their driver's license or Department of Motor Vehicles issued identification card for age verification. The City then verifies that the applicant is a resident of the City of Irvine, and 60 years of age or older in accordance with the Senior/Disabled Program Funding Policy Guidelines and the Cooperative Agreement. The City also maintains a copy of each application and the forms of verification on file. No exceptions were found as a result of this procedure.

8. Identify whether administrative costs were charged as Measure M2 Senior Mobility Program expenditures. If applicable, confirm that administrative costs do not exceed 10 percent, as dictated in Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines.

<u>Findings</u>: Based on the Expenditure Report (Schedule 3, line 1), the City reported \$0 in administrative costs. Per discussion with the City's accounting personnel and inspection of the general ledger expenditure detail, no administrative costs were identified as Measure M2 Senior Mobility Program expenditures for the fiscal year ended June 30, 2021. No exceptions were found as a result of this procedure.

- 9. Determine if the Eligible Jurisdiction contracts with a third-party service provider to provide senior transportation service, and perform the following:
  - a. Determine whether Contractor was selected using a competitive procurement process.
  - b. Inspect the contract agreement to ensure that wheelchair accessible vehicles are available and used as needed.

<u>Findings</u>: Based on interview with City personnel and inspection of the general ledger detail of expenditures, the City did not contract with a third-party provider to provide senior transportation services under the Senior Mobility Program. As a result, we did not perform the procedures listed above.

- 10. Obtain the proof of insurance coverage for the Eligible Jurisdiction's Contractor and perform the following:
  - a. Inspect the insurance coverage to ensure the terms satisfy the requirements established in the Cooperative Agreement.
  - b. Determine whether the current year proof of insurance was submitted and is on file with OCLTA in accordance with the Cooperative Agreement.

<u>Findings</u>: We obtained and inspected the insurance coverage for the City of Irvine that used in-house staff to provide services for the Senior Mobility Program, and determined that the requirements established in the Cooperative Agreement were met. Additionally, the current year proof of insurance for the City was submitted and on file with OCLTA. No exceptions were found as a result of this procedure.

11. Obtain and sample four monthly summary operations reports and determine whether the reports were properly prepared and submitted by the last day of the following month.

<u>Findings</u>: We sampled four monthly summary reports (November 2020, December 2020, February 2021, and June 2021). OCLTA staff confirmed that reports were received on the following dates:

Reporting Month	Due Date	Date Received	<u>Days Late</u>
November 2020	December 31, 2020	December 31, 2020	-
December 2020	January 31, 2021	January 29, 2021	-
February 2021	March 31, 2021	April 12, 2021	12
June 2021	July 31, 2021	August 9, 2021	9

Through inspection, we determined that two of the four reports were not submitted within 30 days of month end to OCLTA. No other exceptions were found as a result of this procedure.

We were engaged by OCLTA to perform this agreed-upon procedures engagement and conducted our engagement in accordance with attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to and did not conduct an examination or review engagement, the objective of which would be the expression of an opinion or conclusion, respectively, on the accounting records, any indirect cost allocation plans and compliance with the provisions of the Measure M2 Local Transportation Ordinance. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

We are required to be independent of the City's management and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements related to our agreed-upon procedures engagement.

At the request of OCLTA, the City's responses to certain findings are included in Exhibit 1. The responses are included for the purpose of additional information and were not subjected to the procedures described above. Accordingly, we did not perform any procedures on the City's responses and express no assurance or opinion on them.

This report is intended solely for the information and use of and is not intended to be, and should not be, used by anyone other than the specified party.

Crowe LLP

Crowe LLP

Costa Mesa, California March 7, 2022

# CITY OF IRVINE, CALIFORNIA SCHEDULE OF MEASURE M2 SENIOR MOBILITY PROGRAM EXPENDITURES Year ended June 30, 2021 (Unaudited)

	SCHEDULE A
Measure M2 Senior Mobility Program Expenditures: Indirect and/ or Overhead - Schedule 3, line 1 Other Senior Mobility Project U	\$ - 183,396
Total Measure M2 Senior Mobility Program Expenditures	<u>\$ 183,396</u>

Note: The above amounts were taken directly from the financial records of the City of Irvine and were not audited.



City of Irvine, 1 Civic Center Plaza, P.O. Box 19575, Irvine, California 92623-9575

949-724-6000

March 7, 2022

Board of Directors
Orange County Local Transportation Authority and the Taxpayers Oversight Committee of the Orange County Local Transportation Authority Orange, California

# RE: Measure M2 Senior Mobility Program City of Irvine Audit Response

The following response is being submitted to address results from the agreed upon procedures performed for the Measure M2 Senior Mobility Program (SMP) for the City of Irvine (City) as of and for the fiscal year ended June 30, 2021.

## Procedure #11

Obtain and sample four monthly summary operations reports and determine whether the reports were properly prepared and submitted by the last day of the following month.

<u>Findings</u>: We sampled four monthly summary reports (November 2020, December 2020, February 2021, and June 2021). Orange County Local Transportation Authority (OCLTA) staff confirmed that reports were received on the following dates:

Reporting Month	<u>Due Date</u>	Date Received	Days Late
November 2020	December 31, 2020	December 31, 2020	-
December 2020	January 31, 2021	January 29, 2021	-
February 2021	March 31, 2021	April 12, 2021	12
June 2021	July 31, 2021	August 9, 2021	9

Through inspection, we determined that two of the four reports were not submitted within 30 days of month end. No other exceptions were found as a result of this procedure.

#### City's Response:

City staff acknowledges the late submittal of SMP Operational Reports for the months of February and June 2021. The reports were submitted outside of the 30 day-window due to staff error. During program year 2020-21, reports were submitted via document attachment and email to OCLTA Community Transportation Coordinator. That method did not allow management to ensure timely submittal of SMP reports.

Measure M2 Senior Mobility Program City of Irvine Audit Response Page 2

The City has implemented a corrective action plan to ensure SMP reports are submitted within the required 30 day period. OCLTA implemented a new system for the submittal of SMP reports in August 2021. The new electronic portal sends out a confirmation email to the reporting party with each successful upload. To ensure the timely submittal of SMP reports, staff responsible for submittal is required to forward receipts to Supervisor by the 15<sup>th</sup> day of the following month. Additionally, the City has designated alternate staff to submit SMP reports in the absence of primary staff responsible for this task. The City is confident that with these measures in place, SMP reports will be submitted as required.

Docusigned by:
Therese Washle
F1BECB4C9D2D465...

Therese Washle, Finance Officer

—Docusigned by: PamUa Baird

-46506B37878044F.

Pamela Baird, Director of Community Services

DocuSigned by:

Oliver Chi

Oliver Chi, City Manager



## INDEPENDENT ACCOUNTANTS' REPORT ON APPLYING AGREED-UPON PROCEDURES CITY OF ORANGE

Board of Directors
Orange County Local Transportation Authority
and the Taxpayers Oversight Committee of the
Orange County Local Transportation Authority
Orange, California

We have performed the procedures enumerated below, which were agreed to by the Taxpayers Oversight Committee of the Orange County Local Transportation Authority (OCLTA) (the specified party), related to the City of Orange's (City) compliance with certain provisions of the Measure M2 Local Transportation Ordinance (Ordinance) as of and for the fiscal year ended June 30, 2021. The City's management is responsible for compliance with the Ordinance and for its cash, revenue and expenditure records.

The Taxpayers Oversight Committee of the OCLTA has agreed to and acknowledged that the procedures performed are appropriate to meet the intended purpose of the City compliance with certain provisions of the Ordinance as of and for the fiscal year ended June 30, 2021. We make no representation regarding the appropriateness of the procedures either for the purpose for which this report has been requested or for any other purpose. This report may not be suitable for any other purpose. The procedures performed may not address all the items of interest to a user of this report and may not meet the needs of all users of this report and, as such, users are responsible for determining whether the procedures performed are appropriate for their purposes. An agreed-upon procedures engagement involves performing specific procedures that the engaging party has agreed to and acknowledged to be appropriate for the intended purpose of the engagement and reporting on findings based on the procedures performed.

The procedures and associated findings were as follows:

1. Obtain and read the Cooperative Agreement for the Senior Mobility Program between OCLTA and the Eligible Jurisdiction and determine that the agreement was properly approved and executed.

<u>Findings</u>: No exceptions were found as a result of this procedure.

 Describe which fund(s) the Eligible Jurisdiction used to track expenditures relating to Measure M2 Senior Mobility Program monies in its general ledger and the amount spent during the fiscal year ended June 30, 2021. Agree to amount listed as expended on Eligible Jurisdiction's Expenditure Report (Schedule 2, line 21 for Project U). Explain any differences.

<u>Findings</u>: The City's expenditures related to the Measure M2 Senior Mobility Program were tracked in the general ledger by fund, and program number. The City recorded its Senior Mobility Program expenditures in its Senior Transportation Grant Fund (263), and program number (20385). The City reported \$50,126 in program expenditures on the Expenditure Report (Schedule 2, line 21 for Project U) which agreed to the M2 funded portion of total expenditures, excluding the match funds. No exceptions were found as a result of this procedure.

3. Obtain a listing of Measure M2 Senior Mobility Program payments made from OCLTA to the Eligible Jurisdiction and calculate the amount the Eligible Jurisdiction received for the past three fiscal years. Obtain the fund balance of the Eligible Jurisdiction's Measure M2 Senior Mobility Program as of June 30, 2021, agree to the balance as listed on the Eligible Jurisdictions' Expenditure Report (Schedule 1, line 24) and determine whether funds were expended within three years of receipt. For payments received during the fiscal year ended June 30, 2021, agree to amount listed as received on the Eligible Jurisdiction's Expenditure Report (Schedule 2, line 8 for Project U). Explain any differences.

<u>Findings</u>: The City received \$409,790 for the past three fiscal years ended June 30, 2019, 2020 and 2021. We compared the fund balance of \$277,422 from the general ledger detail to the fund balance reported in the City's Expenditure Report (Schedule 1, line 24) of \$277,422; no difference was identified. We determined funds were expended within three years of receipt. We agreed payments received from OCLTA totaling \$136,747 during the fiscal year ended June 30, 2021, to the general ledger detail and to the amount listed as received on the City's Expenditure Report (Schedule 2, line 8 for Project U) without exception. No exceptions were identified as a result of this procedure.

4. Obtain and inspect the Eligible Jurisdiction's interest allocation and fare collection methodologies to ensure the proper amount of interest/program revenue was credited to the Measure M2 Senior Mobility Program Fund. Agree the amount reflected to the amount of interest listed on the Eligible Jurisdiction's Expenditure Report (Schedule 2, line 8 – Project U). Explain any differences.

<u>Findings</u>: We obtained and inspected the City's interest allocation methodology. We identified interest income of \$1,655, which was calculated by multiplying the average monthly cash balance for all the Senior Mobility Program projects of \$261,074 and the average Senior Transportation Grant Fund interest rate of 0.63%. The City reported \$1,655 of interest income for the year ended June 30, 2021 which agreed to the City's Expenditure Report (Schedule 2, Line 8 for Project U). Additionally, we inquired of City personnel and inspected the City's general ledger detail regarding fare collection methodologies. Fares are collected by Cabco Yellow, Inc. for the Senior Mobility Program. The revenues were properly credited to the program. No exceptions were found as a result of this procedure.

5. Determine that the Eligible Jurisdiction satisfied the requirement of twenty percent (20%) matching of the total annual formula allocation (i.e., accrual-basis funding allocation) for the fiscal year ended June 30, 2021.

<u>Findings</u>: We received the City's general ledger detail of matching expenditures, scanned for the types and sources of matching and agreed to supporting documentation, such as invoices, to determine whether the match amounts were justifiable and acceptable under the Ordinance and the Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines. The total match expenditures amounted to \$30,128 which was approximately 38% of the total expenditures of \$80,254 (M2 funded portion of \$50,126 and City's matching portion of \$30,128) which agreed to the City's general ledger detail of the M2 total expenditures. No exceptions were found as a result of this procedure.

- 6. Select a sample of Measure M2 Senior Mobility Program expenditures from the Eligible Jurisdiction's general ledger expenditure detail. Describe the percentage of total expenditures selected for inspection. For each item selected perform the following:
  - a. Agree the dollar amount listed on the general ledger to supporting documentation, which may include a check copy or wire transfer, vendor invoice, payroll registers and timecards, journal vouchers or other appropriate supporting documentation; and
  - b. Determine whether the expenditures selected in (a) above are exclusively for Senior Mobility Program and meets requirements outlined in the Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines and the cooperative agreement.

<u>Findings</u>: We selected 8 Measure M2 Senior Mobility Program expenditures for inspection totaling \$37,997 representing approximately 76% of total Measure M2 Senior Mobility Program expenditures for the fiscal year ended June 30, 2021. We agreed the dollar amount to supporting documentation and determined that the expenditures selected were used exclusively for the Senior Mobility Program and met the requirements outlined in the Measure M2 Project U Senior/ Disabled Program Funding Policy Guidelines and the Cooperative Agreement. No exceptions were found as a result of this procedure.

7. Inquire as to the procedures used by the Eligible Jurisdictions to ensure that services are provided only to eligible participants in accordance with the Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines and the cooperative agreement.

<u>Findings</u>: We inquired of management as to the procedures used to ensure services are provided only to eligible participants. Any person who wants to join the Senior Transportation Program must fill out an application and provide a copy of their driver's license or Department of Motor Vehicles issued identification card for age verification. The City then verifies that the applicant is a resident of the City of Orange, and 60 years of age or older in accordance with the Senior/Disabled Program Funding Policy Guidelines and the Cooperative Agreement. The City also maintains a copy of each application and the forms of verification on file. No exceptions were found as a result of this procedure.

8. Identify whether administrative costs were charged as Measure M2 Senior Mobility Program expenditures. If applicable, confirm that administrative costs do not exceed 10 percent, as dictated in Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines.

<u>Findings</u>: Based on the Expenditure Report (Schedule 3, line 1), the City reported \$48,471 in administrative costs. Per discussion with the City's accounting personnel, inspection of the general ledger expenditure detail, and testing of the expenditure detail, the \$48,471 reported as administrative costs was actually for taxi services provided by Cabco Yellow, Inc. and should have been reported as SMP direct charges under (Other) charges on the City's Expenditure Report (Schedule 3, line 17). No other exceptions were found as a result of the procedure.

- 9. Determine if the Eligible Jurisdiction contracts with a third-party service provider to provide senior transportation service, and perform the following:
  - a. Determine whether Contractor was selected using a competitive procurement process.
  - b. Inspect the contract agreement to ensure that wheelchair accessible vehicles are available and used as needed.

<u>Findings</u>: Based on interview with City personnel, the City contracted with Cabco Yellow, Inc. to provide senior transportation services under the Senior Mobility Program. From inspecting the Cabco Yellow, Inc. procurement document, we found that the contractor was selected using a competitive procurement process. In addition, per inspection of the original contract, we found the language requiring that wheelchair accessible vehicles be made available and used as needed was included, as required. No exceptions were found as a result of this procedure.

- 10. Obtain the proof of insurance coverage for the Eligible Jurisdiction's Contractor and perform the following:
  - a. Inspect the insurance coverage to ensure the terms satisfy the requirements established in the Cooperative Agreement.
  - b. Determine whether the current year proof of insurance was submitted and is on file with OCLTA in accordance with the Cooperative Agreement.

<u>Findings</u>: We obtained and inspected the insurance coverage for the contractor, and determined that the requirements established in the Cooperative Agreement were met. Additionally, the current year proof of insurance for the City's contractor was submitted and on file with OCLTA. No exceptions were found as a result of this procedure.

11. Obtain and sample four monthly summary operations reports and determine whether the reports were properly prepared and submitted by the last day of the following month.

<u>Findings</u>: We sampled four monthly summary reports (November 2020, December 2020, February 2021, and June 2021). Through inspection, we determined all four reports were timely submitted within 30 days of the following month end. OCLTA staff confirmed that reports were received on the following dates:

Reporting Month	Due Date	Date Received	Days Late
November 2020	December 31, 2020	December 23, 2020	-
December 2020	January 31, 2021	January 29, 2021	-
February 2021	March 31, 2021	March 25, 2021	-
June 2021	July 31, 2021	July 29, 2021	-

No exceptions were found as a result of this procedure.

We were engaged by OCLTA to perform this agreed-upon procedures engagement and conducted our engagement in accordance with attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to and did not conduct an examination or review engagement, the objective of which would be the expression of an opinion or conclusion, respectively, on the accounting records, any indirect cost allocation plans and compliance with the provisions of the Measure M2 Local Transportation Ordinance. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

We are required to be independent of the City's management and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements related to our agreed-upon procedures engagement.

At the request of OCLTA, the City's responses to certain findings are included in Exhibit 1. The responses are included for the purpose of additional information and were not subjected to the procedures described above. Accordingly, we did not perform any procedures on the City's responses and express no assurance.

This report is intended solely for the information and use of and is not intended to be, and should not be, used by anyone other than the specified party.

Crowe LLP

Crowe LDP

Costa Mesa, California March 2, 2022

# CITY OF ORANGE, CALIFORNIA SCHEDULE OF MEASURE M2 SENIOR MOBILITY PROGRAM EXPENDITURES Year ended June 30, 2021 (Unaudited)

	SCHEDULE A
Measure M2 Senior Mobility Program Expenditures:	
Indirect and/ or Overhead - Schedule 3, line 1	\$ -
Other Senior Mobility Project U	50,126
Total Measure M2 Senior Mobility Program Expenditures	\$ 50,126

Note: The above amounts were taken directly from the financial records of the City of Orange and were not audited.



# CITY OF ORANGE

FINANCE DEPARTMENT

www.cityoforange.org

PHONE: (714) 744-2230 • FAX: (714) 744-2245

March 2, 2022

Board of Directors Orange County Local Transportation Authority and the Taxpayers Oversight Committee of the Orange County Local Transportation Authority Orange, California

The following response is being submitted to address results from the agreed upon procedures performed

for the Measure M2 Senior Mobility program for the City of Orange as of and for the fiscal year ended June 30, 2021.

#### Procedure #8

Identify whether administrative costs were charged as Measure M2 Senior Mobility Program expenditures. If applicable, confirm that administrative costs do not exceed 10 percent, as dictated in Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines.

Findings: Based on the Expenditure Report (Schedule 3, line 1), the City reported \$48,471 in administrative costs. Per discussion with the City's accounting personnel, inspection of the general ledger expenditure detail, and testing of the expenditure detail, these costs were actually for taxi services provided by Cabco Yellow, Inc. and should have been reported as SMP direct charges under (Other) charges on the City's Expenditure Report (Schedule 3, line 17). No other exceptions were found as a result of the procedure.

## City's Response:

The City acknowledges the misclassification and we will ensure that we will report direct cost on Schedule 3, line 17 instead of line 1 in the future.

Tom Hatch, Interim City Manager

Will Kolbow, Assistant City Manager -

Administrative Services Director

Bonnie Hagan, Assistant City Manager -

Community Services Director



## INDEPENDENT ACCOUNTANTS' REPORT ON APPLYING AGREED-UPON PROCEDURES CITY OF RANCHO SANTA MARGARITA

Board of Directors
Orange County Local Transportation Authority
and the Taxpayers Oversight Committee of the
Orange County Local Transportation Authority
Orange, California

We have performed the procedures enumerated below, which were agreed to by the Taxpayers Oversight Committee of the Orange County Local Transportation Authority (OCLTA) (the specified party), related to the City of Rancho Santa Margarita's (City) compliance with certain provisions of the Measure M2 Local Transportation Ordinance (Ordinance) as of and for the fiscal year ended June 30, 2021. The City's management is responsible for compliance with the Ordinance and for its cash, revenue and expenditure records.

The Taxpayers Oversight Committee of the OCLTA has agreed to and acknowledged that the procedures performed are appropriate to meet the intended purpose of the City compliance with certain provisions of the Ordinance as of and for the fiscal year ended June 30, 2021. We make no representation regarding the appropriateness of the procedures either for the purpose for which this report has been requested or for any other purpose. This report may not be suitable for any other purpose. The procedures performed may not address all the items of interest to a user of this report and may not meet the needs of all users of this report and, as such, users are responsible for determining whether the procedures performed are appropriate for their purposes. An agreed-upon procedures engagement involves performing specific procedures that the engaging party has agreed to and acknowledged to be appropriate for the intended purpose of the engagement and reporting on findings based on the procedures performed.

The procedures and associated findings were as follows:

1. Obtain and read the Cooperative Agreement for the Senior Mobility Program between OCLTA and the Eligible Jurisdiction and determine that the agreement was properly approved and executed.

<u>Findings</u>: No exceptions were found as a result of this procedure.

 Describe which fund(s) the Eligible Jurisdiction used to track expenditures relating to Measure M2 Senior Mobility Program monies in its general ledger and the amount spent during the fiscal year ended June 30, 2021. Agree to amount listed as expended on Eligible Jurisdiction's Expenditure Report (Schedule 2, line 21 for Project U). Explain any differences.

<u>Findings</u>: The City's expenditures related to the Measure M2 Senior Mobility Program were tracked in the general ledger by fund, and program number. The City recorded its Senior Mobility Program expenditures in its General Fund (100), and Senior Mobility Program (710-674). The City reported \$7,084 in program expenditures on the Expenditure Report (Schedule 2, line 21 for Project U) which agreed to the M2 funded portion of total expenditures, excluding the match funds. No exceptions were found as a result of this procedure.

3. Obtain a listing of Measure M2 Senior Mobility Program payments made from OCLTA to the Eligible Jurisdiction and calculate the amount the Eligible Jurisdiction received for the past three fiscal years. Obtain the fund balance of the Eligible Jurisdiction's Measure M2 Senior Mobility Program as of June 30, 2021, agree to the balance as listed on the Eligible Jurisdictions' Expenditure Report (Schedule 1, line 24) and determine whether funds were expended within three years of receipt. For payments received during the fiscal year ended June 30, 2021, agree to amount listed as received on the Eligible Jurisdiction's Expenditure Report (Schedule 2, line 8 for Project U). Explain any differences.

<u>Findings</u>: The City received \$86,923 for the past three fiscal years ended June 30, 2019, 2020 and 2021. We compared the fund balance of \$53,890 from the general ledger detail to the fund balance reported in the City's Expenditure Report (Schedule 1, line 24) of \$53,890; no difference was identified. We determined funds were expended within three years of receipt. We agreed payments received from OCLTA totaling \$29,006 during the fiscal year ended June 30, 2021, to the general ledger detail and to the amount listed as received on the City's Expenditure Report (Schedule 2, line 8 for Project U) without exception. No exceptions were identified as a result of this procedure.

4. Obtain and inspect the Eligible Jurisdiction's interest allocation and fare collection methodologies to ensure the proper amount of interest/program revenue was credited to the Measure M2 Senior Mobility Program Fund. Agree the amount reflected to the amount of interest listed on the Eligible Jurisdiction's Expenditure Report (Schedule 2, line 8 – Project U). Explain any differences.

<u>Findings</u>: We obtained and inspected the City's interest allocation methodology. We identified interest income of \$502, which was calculated by determining the percentage of Senior Mobility Program (SMP) annual cash balance in General Fund (GF). The Senior Mobility Program (SMP) cash balance percentage was then applied to the annual interest income generated by General Fund cash balance of \$365,236.25 and the General Fund interest rate of 0.1375%. The City reported \$502 of interest income for the year ended June 30, 2021 which agreed to the City's Expenditure Report (Schedule 2, Line 8 for Project U). Additionally, we inquired of City personnel and inspected the City's general ledger detail regarding fare collection methodologies. The City did not charge fares for senior transportation services during the year. No exceptions were found as a result of this procedure.

5. Determine that the Eligible Jurisdiction satisfied the requirement of twenty percent (20%) matching of the total annual formula allocation (i.e., accrual-basis funding allocation) for the fiscal year ended June 30, 2021.

<u>Findings</u>: We received the City's general ledger detail of matching expenditures, scanned for the types and sources of matching and agreed to supporting documentation, such as invoices, to determine whether the match amounts were justifiable and acceptable under the Ordinance and Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines. The total match expenditures amounted to \$3,638 which was approximately 33.9% of the total expenditures of \$10,722 (M2 funded portion of \$7,084 and City's matching portion of \$3,638) which agreed to the City's general ledger detail of the M2 total expenditures. No exceptions were found as a result of this procedure.

- 6. Select a sample of Measure M2 Senior Mobility Program expenditures from the Eligible Jurisdiction's general ledger expenditure detail. Describe the percentage of total expenditures selected for inspection. For each item selected perform the following:
  - a. Agree the dollar amount listed on the general ledger to supporting documentation, which may include a check copy or wire transfer, vendor invoice, payroll registers and timecards, journal vouchers or other appropriate supporting documentation; and
  - b. Determine whether the expenditures selected in (a) above are exclusively for Senior Mobility Program and meets requirements outlined in the Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines and the cooperative agreement.

<u>Findings</u>: We selected 8 Measure M2 Senior Mobility Program expenditures for inspection totaling \$5,198 representing approximately 73% of total Measure M2 Senior Mobility Program expenditures for the fiscal year ended June 30, 2021. We agreed the dollar amount to supporting documentation and determined that the expenditures selected were used exclusively for the Senior Mobility Program and met the requirements outlined in the Measure M2 Project U Senior/ Disabled Program Funding Policy Guidelines and the Cooperative Agreement. No exceptions were found as a result of this procedure.

7. Inquire as to the procedures used by the Eligible Jurisdictions to ensure that services are provided only to eligible participants in accordance with the Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines and the cooperative agreement.

<u>Findings</u>: We inquired of management as to the procedures used to ensure services are provided only to eligible participants. Any person who wants to join the Senior Transportation Program must fill out an application and provide a copy of their driver's license or Department of Motor Vehicles issued identification card for age verification. The City then verifies that the applicant is a resident of the City of Rancho Santa Margarita, and 60 years of age or older in accordance with the Senior/Disabled Program Funding Policy Guidelines and the Cooperative Agreement. The City also maintains a copy of each application and the forms of verification on file. No exceptions were found as a result of this procedure.

8. Identify whether administrative costs were charged as Measure M2 Senior Mobility Program expenditures. If applicable, confirm that administrative costs do not exceed 10 percent, as dictated in Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines.

<u>Findings</u>: Based on the Expenditure Report (Schedule 3, line 1), the City reported \$0 in administrative costs. Per discussion with the City's accounting personnel and inspection of the general ledger expenditure detail, no administrative costs were identified as Measure M2 Senior Mobility Program expenditures for the fiscal year ended June 30, 2021. No exceptions were found as a result of this procedure.

- 9. Determine if the Eligible Jurisdiction contracts with a third-party service provider to provide senior transportation service, and perform the following:
  - a. Determine whether Contractor was selected using a competitive procurement process.
  - Inspect the contract agreement to ensure that wheelchair accessible vehicles are available and used as needed.

<u>Findings</u>: Based on interview with City personnel, the City contracted with CABCO Yellow, Inc to provide senior transportation services under the Senior Mobility Program. From inspecting the CABCO Yellow, Inc procurement document, we found that the contractor was selected using a competitive procurement process. In addition, per inspection of the original contract, we found the language requiring that wheelchair accessible vehicles be made available and used as needed was included, as required. No exceptions were found as a result of this procedure.

- 10. Obtain the proof of insurance coverage for the Eligible Jurisdiction's Contractor and perform the following:
  - a. Inspect the insurance coverage to ensure the terms satisfy the requirements established in the Cooperative Agreement.
  - b. Determine whether the current year proof of insurance was submitted and is on file with OCLTA in accordance with the Cooperative Agreement.

<u>Findings</u>: We obtained and inspected the insurance coverage for the contractor, and determined that the requirements established in the Cooperative Agreement were met. Additionally, the current year proof of insurance for the City's contractor was submitted and on file with OCLTA. No exceptions were found as a result of this procedure.

11. Obtain and sample four monthly summary operations reports and determine whether the reports were properly prepared and submitted by the last day of the following month.

<u>Findings</u>: We sampled four monthly summary reports (November 2020, December 2020, February 2021, and June 2021). Through inspection, we determined all four reports were timely submitted within 30 days of the following month end. OCLTA staff confirmed that reports were received on the following dates:

Reporting Month	Due Date	Date Received	Days Late
November 2020	December 31, 2020	December 3, 2020	-
December 2020	January 31, 2021	January 11, 2021	-
February 2021	March 31, 2021	March 3, 2021	-
June 2021	July 31, 2021	July 8, 2021	-

No exceptions were found as a result of this procedure.

We were engaged by OCLTA to perform this agreed-upon procedures engagement and conducted our engagement in accordance with attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to and did not conduct an examination or review engagement, the objective of which would be the expression of an opinion or conclusion, respectively, on the accounting records, any indirect cost allocation plans and compliance with the provisions of the Measure M2 Local Transportation Ordinance. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

We are required to be independent of the City's management and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements related to our agreed-upon procedures engagement.

This report is intended solely for the information and use of and is not intended to be, and should not be, used by anyone other than the specified party.

Crowe LLP

Crowe LLP

Costa Mesa, California March 2, 2022

# CITY OF RANCHO SANTA MARGARITA, CALIFORNIA SCHEDULE OF MEASURE M2 SENIOR MOBILITY PROGRAM EXPENDITURES Year ended June 30, 2021 (Unaudited)

	SCHEDULE A
Measure M2 Senior Mobility Program Expenditures:	
Indirect and/ or Overhead - Schedule 3, line 1	\$ -
Other Senior Mobility Project U	7,084
Total Measure M2 Senior Mobility Program Expenditures	\$ 7,084

Note: The above amounts were taken directly from the financial records of the City of Rancho Santa Margarita and were not audited.



## INDEPENDENT ACCOUNTANTS' REPORT ON APPLYING AGREED-UPON PROCEDURES CITY OF SEAL BEACH

Board of Directors
Orange County Local Transportation Authority
and the Taxpayers Oversight Committee of the
Orange County Local Transportation Authority
Orange, California

We have performed the procedures enumerated below, which were agreed to by the Taxpayers Oversight Committee of the Orange County Local Transportation Authority (OCLTA) (the specified party), related to the City of Seal Beach's (City) compliance with certain provisions of the Measure M2 Local Transportation Ordinance (Ordinance) as of and for the fiscal year ended June 30, 2021. The City's management is responsible for compliance with the Ordinance and for its cash, revenue and expenditure records.

The Taxpayers Oversight Committee of the OCLTA has agreed to and acknowledged that the procedures performed are appropriate to meet the intended purpose of the City compliance with certain provisions of the Ordinance as of and for the fiscal year ended June 30, 2021. We make no representation regarding the appropriateness of the procedures either for the purpose for which this report has been requested or for any other purpose. This report may not be suitable for any other purpose. The procedures performed may not address all the items of interest to a user of this report and may not meet the needs of all users of this report and, as such, users are responsible for determining whether the procedures performed are appropriate for their purposes. An agreed-upon procedures engagement involves performing specific procedures that the engaging party has agreed to and acknowledged to be appropriate for the intended purpose of the engagement and reporting on findings based on the procedures performed.

The procedures and associated findings were as follows:

1. Obtain and read the Cooperative Agreement for the Senior Mobility Program between OCLTA and the Eligible Jurisdiction and determine that the agreement was properly approved and executed.

Findings: No exceptions were found as a result of this procedure.

Describe which fund(s) the Eligible Jurisdiction used to track expenditures relating to the Measure M2
Senior Mobility Program monies in its general ledger and the amount spent during the fiscal year ended
June 30, 2021. Agree to amount listed as expended on Eligible Jurisdiction's Expenditure Report
(Schedule 2, line 21 for Project U). Explain any differences.

<u>Findings</u>: The City's expenditures related to Measure M2 Senior Mobility Program were tracked in the general ledger by fund, and program number. The City recorded its Senior Mobility Program expenditures in its General Fund (1), and Senior Bus Program (16). The City reported total SMP expenditures of \$124,184 on its Expenditure Report (Schedule 2, line 21 for Project U) for fiscal year 2021. The actual total SMP expenditures per the general ledger detail was \$129,184 (M2 funded portion of \$73,020 and City's matching portion of \$56,164), a variance of \$5,000. No other exceptions were found as a result of the procedure.

3. Obtain a listing of Measure M2 Senior Mobility Program payments made from OCLTA to the Eligible Jurisdiction and calculate the amount the Eligible Jurisdiction received for the past three fiscal years. Obtain the fund balance of the Eligible Jurisdiction's Measure M2 Senior Mobility Program as of June 30, 2021, agree to the balance as listed on the Eligible Jurisdictions' Expenditure Report (Schedule 1, line 24) and determine whether funds were expended within three years of receipt. For payments received during the fiscal year ended June 30, 2021, agree to amount listed as received on the Eligible Jurisdiction's Expenditure Report (Schedule 2, line 8 for Project U). Explain any differences.

<u>Findings</u>: The City received \$218,818 for the past three fiscal years ended June 30, 2019, 2020 and 2021. We compared the fund balance of negative \$146,063 from the general ledger detail to the fund balance reported in the City's Expenditure Report (Schedule 1, line 24) of negative \$146,028; a variance of \$35 was identified. We determined funds were expended within three years of receipt. We agreed payments received from OCLTA totaling \$73,020 during the fiscal year ended June 30, 2021, to the general ledger detail and to the amount listed as received on the City's Expenditure Report (Schedule 2, line 8 for Project U) without exception. No other exceptions were identified as a result of this procedure.

4. Obtain and inspect the Eligible Jurisdiction's interest allocation and fare collection methodologies to ensure the proper amount of interest/program revenue was credited to the Measure M2 Senior Mobility Program Fund. Agree the amount reflected to the amount of interest listed on the Eligible Jurisdiction's Expenditure Report (Schedule 2, line 8 – Project U). Explain any differences.

<u>Findings</u>: Based on the Expenditure Report (Schedule 2, line 8 – Project U), the City reported \$0 in interest revenue. Per discussion with the City's accounting personnel and inspection of the general ledger expenditure detail, no interest revenues were identified as Measure M2 Senior Mobility Program expenditures for the fiscal year ended June 30, 2021. We inspected the interest allocation methodology. The City of Seal Beach methodology for interest calculation was to calculate the average monthly cash balance to determine if interest should be allocated to the program monthly for the fiscal year ended June 30, 2021. Given that the City had monthly negative cash balances for the entire fiscal year, no interest was allocated to the SMP. Additionally, we inquired of City personnel regarding fare collection methodologies. The City did not charge fares for senior transportation services during the year. No exceptions were found as a result of this procedure.

5. Determine that the Eligible Jurisdiction satisfied the requirement of twenty percent (20%) matching of the total annual formula allocation (i.e., accrual-basis funding allocation) for the fiscal year ended June 30, 2021.

<u>Findings</u>: We received the City's general ledger detail of matching expenditures, scanned for the types and sources of matching and agreed to supporting documentation, such as invoices, to determine whether the match amounts were justifiable and acceptable under the Ordinance and Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines. The total match expenditures amounted to \$56,164 which was approximately 44% of the total expenditures of \$129,184 (M2 funded portion of \$73,020 and City's matching portion of \$56,164) which agreed to the City's general ledger detail of the M2 total expenditures. No exceptions were found as a result of this procedure.

- 6. Select a sample of Measure M2 Senior Mobility Program expenditures from the Eligible Jurisdiction's general ledger expenditure detail. Describe the percentage of total expenditures selected for inspection. For each item selected perform the following:
  - a. Agree the dollar amount listed on the general ledger to supporting documentation, which may include a check copy or wire transfer, vendor invoice, payroll registers and timecards, journal vouchers or other appropriate supporting documentation; and
  - b. Determine whether the expenditures selected in (a) above are exclusively for Senior Mobility Program and meets requirements outlined in the Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines and the cooperative agreement.

<u>Findings</u>: We selected 20 Measure M2 Senior Mobility Program expenditures for inspection totaling \$51,928 representing approximately 71% of total Measure M2 Senior Mobility Program expenditures for the fiscal year ended June 30, 2021. We agreed the dollar amount to supporting documentation and determined that the expenditures selected were used exclusively for the Senior Mobility Program and met the requirements outlined in the Measure M2 Project U Senior/ Disabled Program Funding Policy Guidelines and the Cooperative Agreement. No exceptions were found as a result of this procedure.

7. Inquire as to the procedures used by the Eligible Jurisdictions to ensure that services are provided only to eligible participants in accordance with the Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines and the cooperative agreement.

<u>Findings</u>: We inquired of management as to the procedures used to ensure services are provided only to eligible participants. Any person who wants to join the Senior Transportation Program must fill out an application and provide a copy of their driver's license or Department of Motor Vehicles issued identification card for age verification. The City then verifies that the applicant is a resident of the City of Seal Beach, and 60 years of age or older in accordance with the Senior/Disabled Program Funding Policy Guidelines and the Cooperative Agreement. The City also maintains a copy of each application and the forms of verification on file. No exceptions were found as a result of this procedure.

8. Identify whether administrative costs were charged as Measure M2 Senior Mobility Program expenditures. If applicable, confirm that administrative costs do not exceed 10 percent, as dictated in Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines.

<u>Findings</u>: Based on the Expenditure Report (Schedule 3, line 1), the City reported \$0 in administrative costs. Per discussion with the City's accounting personnel and inspection of the general ledger expenditure detail, no administrative costs were identified as Measure M2 Senior Mobility Program expenditures for the fiscal year ended June 30, 2021. No exceptions were found as a result of this procedure.

- 9. Determine if the Eligible Jurisdiction contracts with a third-party service provider to provide senior transportation service, and perform the following:
  - a. Determine whether Contractor was selected using a competitive procurement process.
  - b. Inspect the contract agreement to ensure that wheelchair accessible vehicles are available and used as needed.

<u>Findings</u>: Based on interview with City personnel, the City contracted with Cabco Yellow, Inc. to provide senior transportation services under the Senior Mobility Program. From inspecting the Cabco Yellow, Inc. procurement document, we found that the contractor was selected using a competitive procurement process. In addition, per inspection of the original contract, we found the language requiring that wheelchair accessible vehicles be made available and used as needed was included, as required. No exceptions were found as a result of this procedure.

- 10. Obtain the proof of insurance coverage for the Eligible Jurisdiction's Contractor and perform the following:
  - a. Inspect the insurance coverage to ensure the terms satisfy the requirements established in the Cooperative Agreement.
  - b. Determine whether the current year proof of insurance was submitted and is on file with OCLTA in accordance with the Cooperative Agreement.

<u>Findings</u>: We obtained and inspected the insurance coverage for the contractor, and determined that the requirements established in the Cooperative Agreement were met. Additionally, the current year proof of insurance for the City's contractor was submitted and on file with OCLTA. No exceptions were found as a result of this procedure.

11. Obtain and sample four monthly summary operations reports and determine whether the reports were properly prepared and submitted by the last day of the following month.

<u>Findings</u>: We sampled four monthly summary reports (November 2020, December 2020, February 2021, and June 2021). Through inspection, we determined all four reports were timely submitted within 30 days of the following month end. OCLTA staff confirmed that reports were received on the following dates:

Reporting Month	<u>Due Date</u>	Date Received	Days Late
November 2020	December 31, 2020	December 3, 2020	-
December 2020	January 31, 2021	January 4, 2021	-
February 2021	March 31, 2021	March 4, 2021	-
June 2021	July 31, 2021	July 21, 2021	-

No exceptions were found as a result of this procedure.

We were engaged by OCLTA to perform this agreed-upon procedures engagement and conducted our engagement in accordance with attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to and did not conduct an examination or review engagement, the objective of which would be the expression of an opinion or conclusion, respectively, on the accounting records, any indirect cost allocation plans and compliance with the provisions of the Measure M2 Local Transportation Ordinance. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

We are required to be independent of the City's management and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements related to our agreed-upon procedures engagement.

At the request of OCLTA, the City's responses to certain findings are included in Exhibit 1. The responses are included for the purpose of additional information and were not subjected to the procedures described above. Accordingly, we did not perform any procedures on the City's responses and express no assurance or opinion on them.

This report is intended solely for the information and use of and is not intended to be, and should not be, used by anyone other than the specified party.

Crowe LLP

Crowe LLP

Costa Mesa, California March 9, 2022

# CITY OF SEAL BEACH, CALIFORNIA SCHEDULE OF MEASURE M2 SENIOR MOBILITY PROGRAM EXPENDITURES Year ended June 30, 2021 (Unaudited)

	SCHEDULE A
Measure M2 Senior Mobility Program Expenditures:	
Indirect and/ or Overhead - Schedule 3, line 1	\$ -
Other Senior Mobility Project U	73,020
Total Measure M2 Senior Mobility Program Expenditures	<u>\$ 73,020</u>

Note: The above amounts were taken directly from the financial records of the City of Seal Beach and were not audited.





#### Exhibit 1

March 09, 2022

Board of Directors
Orange County Local Transportation Authority
and the Taxpayers Oversight Committee of the
Orange County Local Transportation Authority
Orange, California

The following response is being submitted to address results from the agreed upon procedures performed for the Measure M2 Senior Mobility program for the City of Seal Beach as of and for the fiscal year ended June 30, 2021.

#### Procedure #2

Describe which fund(s) the Eligible Jurisdiction used to track expenditures relating to Measure M2 Senior Mobility Program monies in its general ledger and the amount spent during the fiscal year ended June 30, 2021. Agree to amount listed as expended on Eligible Jurisdiction's Expenditure Report (Schedule 2, line 21 for Project U). Explain any differences.

<u>Findings</u>: The City's expenditures related to Measure M2 Senior Mobility Program were tracked in the general ledger by fund, and program number. The City recorded its Senior Mobility Program expenditures in its General Fund (1), and Senior Bus Program (16). The City reported total SMP expenditures of \$124,184 on its Expenditure Report (Schedule 2, line 21 for Project U) for fiscal year 2021. The actual total SMP expenditures per the general ledger detail was \$129,184 (M2 funded portion of \$73,020 and City's matching portion of \$56,164), a variance of \$5,000. No other exceptions were found as a result of the procedure.

### Procedure #3

Obtain a listing of Measure M2 Senior Mobility Program payments made from OCLTA to the Eligible Jurisdiction and calculate the amount the Eligible Jurisdiction received for the past three fiscal years. Obtain the fund balance of the Eligible Jurisdiction's Measure M2 Senior Mobility Program as of June 30, 2021, agree to the balance as listed on the Eligible Jurisdictions' Expenditure Report (Schedule 1, line 24) and determine whether funds were expended within three years of receipt. For payments received during the fiscal year ended June 30, 2021, agree to amount listed as received on the Eligible Jurisdiction's Expenditure Report (Schedule 2, line 8 for Project U). Explain any differences.

<u>Findings</u>: The City received \$218,818 for the past three fiscal years ended June 30, 2019, 2020 and 2021. We compared the fund balance of negative \$146,063 from the general ledger detail to the fund balance reported in the City's Expenditure Report (Schedule 1, line 24) of negative \$146,028; a variance of -\$35 was identified. We determined funds were expended within three years of receipt. We agreed payments received from OCLTA totaling \$73,020 during the fiscal year ended June 30, 2021, to the general ledger detail and to the amount listed as received on the City's Expenditure Report (Schedule 2, line 8 for Project U) without exception. No other exceptions were identified as a result of this procedure.

<u>City's Response</u>: The City agrees with the finding of \$5,000 variance. The \$5,000 will be included in the upcoming SMP report. As for the \$35 variance in fund balance, we will do a correction in the current fiscal year.

Name and Title of Responsible Party

Name and Title of Responsible Party

Name and Title of Responsible Party



## INDEPENDENT ACCOUNTANTS' REPORT ON APPLYING AGREED-UPON PROCEDURES CITY OF WESTMINSTER

Board of Directors
Orange County Local Transportation Authority
and the Taxpayers Oversight Committee of the
Orange County Local Transportation Authority
Orange, California

We have performed the procedures enumerated below, which were agreed to by the Taxpayers Oversight Committee of the Orange County Local Transportation Authority (OCLTA) (the specified party), related to the City of Westminster's (City) compliance with certain provisions of the Measure M2 Local Transportation Ordinance (Ordinance) as of and for the fiscal year ended June 30, 2021. The City's management is responsible for compliance with the Ordinance and for its cash, revenue and expenditure records.

The Taxpayers Oversight Committee of the OCLTA has agreed to and acknowledged that the procedures performed are appropriate to meet the intended purpose of the City compliance with certain provisions of the Ordinance as of and for the fiscal year ended June 30, 2021. We make no representation regarding the appropriateness of the procedures either for the purpose for which this report has been requested or for any other purpose. This report may not be suitable for any other purpose. The procedures performed may not address all the items of interest to a user of this report and may not meet the needs of all users of this report and, as such, users are responsible for determining whether the procedures performed are appropriate for their purposes. An agreed-upon procedures engagement involves performing specific procedures that the engaging party has agreed to and acknowledged to be appropriate for the intended purpose of the engagement and reporting on findings based on the procedures performed.

The procedures and associated findings were as follows:

1. Obtain and read the Cooperative Agreement for the Senior Mobility Program between OCLTA and the Eligible Jurisdiction and determine that the agreement was properly approved and executed.

Findings: No exceptions were found as a result of this procedure.

Describe which fund(s) the Eligible Jurisdiction used to track expenditures relating to Measure M2
Senior Mobility Program monies in its general ledger and the amount spent during the fiscal year ended
June 30, 2021. Agree to amount listed as expended on Eligible Jurisdiction's Expenditure Report
(Schedule 2, line 21 for Project U). Explain any differences.

<u>Findings</u>: The City's expenditures related to the Measure M2 Senior Mobility Program were tracked in the general ledger by fund, and program number. The City recorded its Senior Mobility Program expenditures in its Senior Transportation Fund (290), and various program numbers. The City reported \$80,645 in program expenditures on the Expenditure Report (Schedule 2, line 21 for Project U) which agreed to the M2 funded portion of total expenditures, excluding the match funds. No exceptions were found as a result of this procedure.

3. Obtain a listing of Measure M2 Senior Mobility Program payments made from OCLTA to the Eligible Jurisdiction and calculate the amount the Eligible Jurisdiction received for the past three fiscal years. Obtain the fund balance of the Eligible Jurisdiction's Measure M2 Senior Mobility Program as of June 30, 2021, agree to the balance as listed on the Eligible Jurisdictions' Expenditure Report (Schedule 1, line 24) and determine whether funds were expended within three years of receipt. For payments received during the fiscal year ended June 30, 2021, agree to amount listed as received on the Eligible Jurisdiction's Expenditure Report (Schedule 2, line 8 for Project U). Explain any differences.

<u>Findings</u>: The City received \$334,994 for the past three fiscal years ended June 30, 2019, 2020 and 2021. We compared the fund balance of \$102,006 from the general ledger detail to the fund balance reported in the City's Expenditure Report (Schedule 1, line 24) of \$102,006; no difference was identified. We determined funds were expended within three years of receipt. We agreed payments received from OCLTA totaling \$114,463 during the fiscal year ended June 30, 2021, to the general ledger detail and to the amount listed as received on the City's Expenditure Report (Schedule 2, line 8 for Project U) without exception. No exceptions were identified as a result of this procedure.

4. Obtain and inspect the Eligible Jurisdiction's interest allocation and fare collection methodologies to ensure the proper amount of interest/program revenue was credited to the Measure M2 Senior Mobility Program Fund. Agree the amount reflected to the amount of interest listed on the Eligible Jurisdiction's Expenditure Report (Schedule 2, line 8 – Project U). Explain any differences.

<u>Findings</u>: We obtained and inspected the City's interest allocation methodology. We identified interest income of \$950 for the Senior Mobility Program, which was calculated by multiplying the Senior Transportation Fund (STF) average monthly cash balance of \$1,552,353 and the STF interest rate of 0.17%, then applied the percentage of average cash balance (36%) for the Senior Mobility Program in the Senior Transportation Fund. The City reported \$950 of interest income for the year ended June 30, 2021 which agreed to the City's Expenditure Report (Schedule 2, Line 8 for Project U). Additionally, we inquired of City personnel regarding fare collection methodologies. The City did not charge fares for senior transportation services during the year. No exceptions were found as a result of this procedure.

5. Determine that the Eligible Jurisdiction satisfied the requirement of twenty percent (20%) matching of the total annual formula allocation (i.e., accrual-basis funding allocation) for the fiscal year ended June 30, 2021.

<u>Findings</u>: We received the City's general ledger detail of matching expenditures, scanned for the types and sources of matching and agreed to supporting documentation, such as invoices, to determine whether the match amounts were justifiable and acceptable under the Ordinance and Measure M2 Project U Senior/ Disabled Program Funding Policy Guidelines. The total match expenditures amounted to \$20,161 which was approximately 20% of the total expenditures of \$100,806 (M2 funded portion of \$80,645 and City's matching portion of \$20,161) which agreed to the City's general ledger detail of the M2 total expenditures. No exceptions were found as a result of this procedure.

- 6. Select a sample of Measure M2 Senior Mobility Program expenditures from the Eligible Jurisdiction's general ledger expenditure detail. Describe the percentage of total expenditures selected for inspection. For each item selected perform the following:
  - a. Agree the dollar amount listed on the general ledger to supporting documentation, which may include a check copy or wire transfer, vendor invoice, payroll registers and timecards, journal vouchers or other appropriate supporting documentation; and
  - b. Determine whether the expenditures selected in (a) above are exclusively for Senior Mobility Program and meets requirements outlined in the Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines and the cooperative agreement.

<u>Findings</u>: We selected 25 Measure M2 Senior Mobility Program expenditures for inspection totaling \$53,259 representing approximately 66% of total Measure M2 Senior Mobility Program expenditures for the fiscal year ended June 30, 2021. We agreed the dollar amount to supporting documentation and determined that the expenditures selected were used exclusively for the Senior Mobility Program and met the requirements outlined in the Measure M2 Project U Senior/ Disabled Program Funding Policy Guidelines and the Cooperative Agreement. No exceptions were found as a result of this procedure.

7. Inquire as to the procedures used by the Eligible Jurisdictions to ensure that services are provided only to eligible participants in accordance with the Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines and the cooperative agreement.

<u>Findings</u>: We inquired of management as to the procedures used to ensure services are provided only to eligible participants. Any person who wants to join the Senior Transportation Program must fill out an application and provide a copy of their driver's license or Department of Motor Vehicles issued identification card for age verification. The City then verifies that the applicant is a resident of the City of Westminster, and 60 years of age or older in accordance with the Senior/Disabled Program Funding Policy Guidelines and the Cooperative Agreement. The City also maintains a copy of each application and the forms of verification on file. No exceptions were found as a result of this procedure.

8. Identify whether administrative costs were charged as Measure M2 Senior Mobility Program expenditures. If applicable, confirm that administrative costs do not exceed 10 percent, as dictated in Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines.

<u>Findings</u>: City of Westminster reported \$0 in SMP administrative expenditures. Through inspection of the City's general leger detail and testing through procedure #6, Crowe identified \$5,948 of direct costs that should have been reported as administrative costs. We confirmed that these administrative costs do not exceed 10 percent, as dictated in Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines. No other exceptions were found as a result of this procedure.

- 9. Determine if the Eligible Jurisdiction contracts with a third-party service provider to provide senior transportation service, and perform the following:
  - a. Determine whether Contractor was selected using a competitive procurement process.
  - b. Inspect the contract agreement to ensure that wheelchair accessible vehicles are available and used as needed.

<u>Findings</u>: Based on interview with City personnel and inspection of general ledger detail of expenditures, the City did not contract with a third-party provider to provide senior transportation services under the Senior Mobility Program. As a result, we did not perform the procedures listed above.

- 10. Obtain the proof of insurance coverage for the Eligible Jurisdiction's Contractor and perform the following:
  - a. Inspect the insurance coverage to ensure the terms satisfy the requirements established in the Cooperative Agreement.
  - b. Determine whether the current year proof of insurance was submitted and is on file with OCLTA in accordance with the Cooperative Agreement.

<u>Findings</u>: We obtained and inspected the insurance coverage for the City of Westminster that used inhouse staff to provide services for the Senior Mobility Program, and determined that the requirements established in the Cooperative Agreement were met. Additionally, the current year proof of insurance for the City was submitted and on file with OCLTA. No exceptions were found as a result of this procedure.

11. Obtain and sample four monthly summary operations reports and determine whether the reports were properly prepared and submitted by the last day of the following month.

<u>Findings</u>: We sampled four monthly summary reports (November 2020, December 2020, February 2021, and June 2021). Through inspection, we determined all four reports were timely submitted within 30 days of the following month end. OCLTA staff confirmed that reports were received on the following dates:

Reporting Month	Due Date	Date Received	Days Late
November 2020	December 31, 2020	December 23, 2020	-
December 2020	January 31, 2021	January 28, 2021	-
February 2021	March 31, 2021	March 31, 2021	-
June 2021	July 31, 2021	July 27, 2021	-

No exceptions were found as a result of this procedure.

We were engaged by OCLTA to perform this agreed-upon procedures engagement and conducted our engagement in accordance with attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to and did not conduct an examination or review engagement, the objective of which would be the expression of an opinion or conclusion, respectively, on the accounting records, any indirect cost allocation plans and compliance with the provisions of the Measure M2 Local Transportation Ordinance. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

We are required to be independent of the City's management and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements related to our agreed-upon procedures engagement.

At the request of OCLTA, the City's responses to certain findings are included in Exhibit 1. The responses are included for the purpose of additional information and were not subjected to the procedures described above. Accordingly, we did not perform any procedures on the City's responses and express no assurance or opinion on them.

This report is intended solely for the information and use of and is not intended to be, and should not be, used by anyone other than the specified party.

Crowe LLP

Crowe LDP

Costa Mesa, California March 1, 2022

# CITY OF WESTMINSTER, CALIFORNIA SCHEDULE OF MEASURE M2 SENIOR MOBILITY PROGRAM EXPENDITURES Year ended June 30, 2021 (Unaudited)

	SCHEDULE A
Measure M2 Senior Mobility Program Expenditures:	
Indirect and/ or Overhead - Schedule 3, line 1	\$ -
Other Senior Mobility Project U	80,645
Total Measure M2 Senior Mobility Program Expenditures	\$ 80,645

Note: The above amounts were taken directly from the financial records of the City of Westminster and were not audited.



8200 WESTMINSTER BOULEVARD, WESTMINSTER, CA 92683

(714) 898-3311

Exhibit 1

March 1, 2022

**Board of Directors** Orange County Local Transportation Authority and the Taxpayers Oversight Committee of the Orange County Local Transportation Authority Orange, California

The following response is being submitted to address results from the agreed upon procedures performed for the Measure M2 Senior Mobility program for the City of Westminster as of and for the fiscal year ended June 30, 2021.

#### Procedure #8

Identify whether administrative costs were charged as Measure M2 Senior Mobility Program expenditures. If applicable, confirm that administrative costs do not exceed 10 percent, as dictated in Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines.

Findings: City of Westminster reported \$0 in SMP administrative expenditures. Through inspection of the City's general leger detail and testing through procedure #6. Crowe identified \$5,948 of direct costs that should have been reported as administrative costs. We confirmed that administrative costs do not exceed 10 percent, as dictated in Measure M2 Project U Senior/Disabled Program Funding Policy Guidelines. No other exceptions were found as a result of this procedure.

#### City's Response:

The City will move the identified items to the administrative costs line on future reports.

Christine Cordon, Interim City Manger

Vanessa Johnson, Acting Community Services

Director

Erin Backs, Finance Director