

# Public Hearing for March 2010 Service Change

Board of Directors Meeting  
October 26, 2009

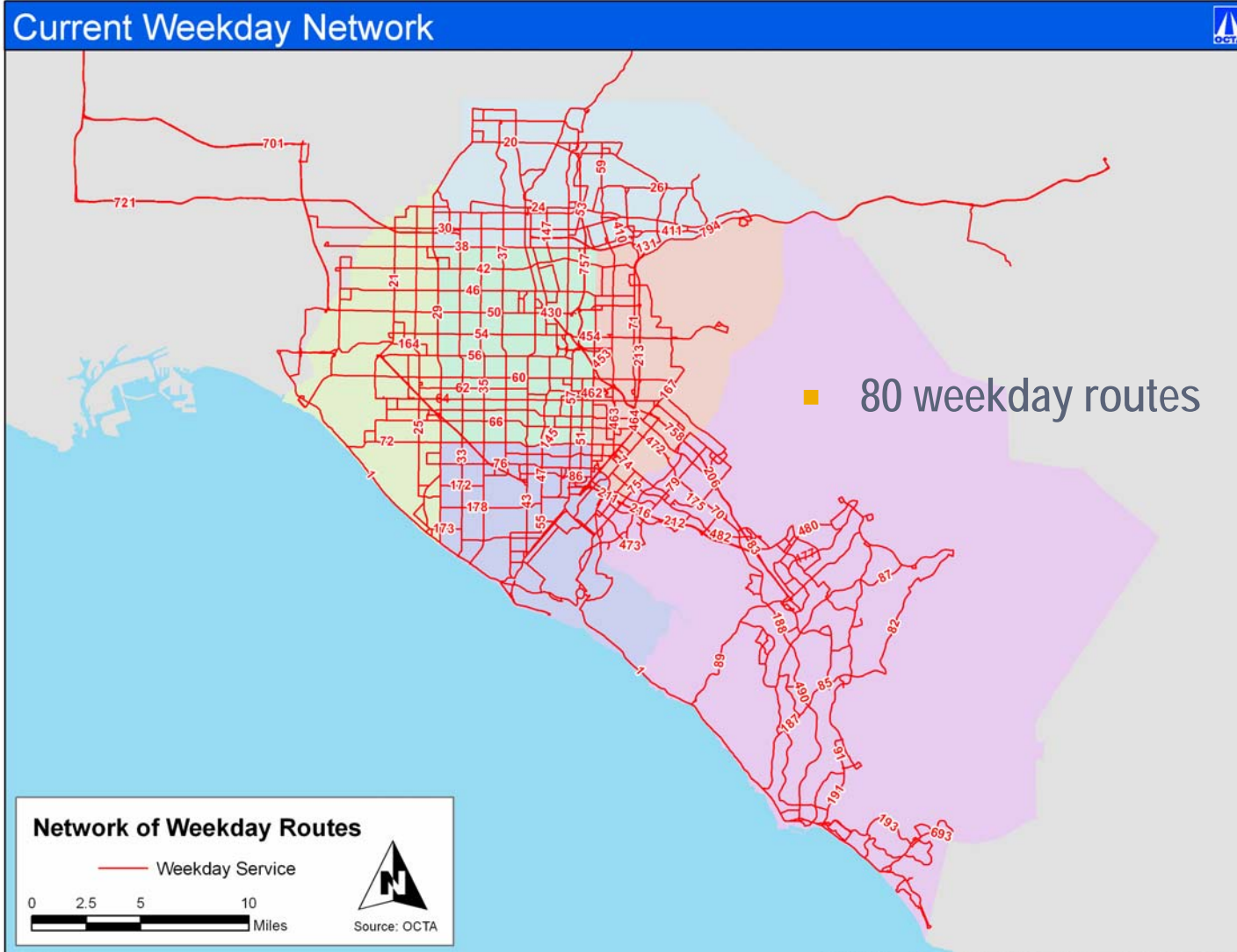


# Budget Crisis Impact on Bus Service

- Major state funding cuts
- Significant tax revenue declines
- Ridership and fare revenue declines
- June '09 - Board declared fiscal emergency and authorized service reductions

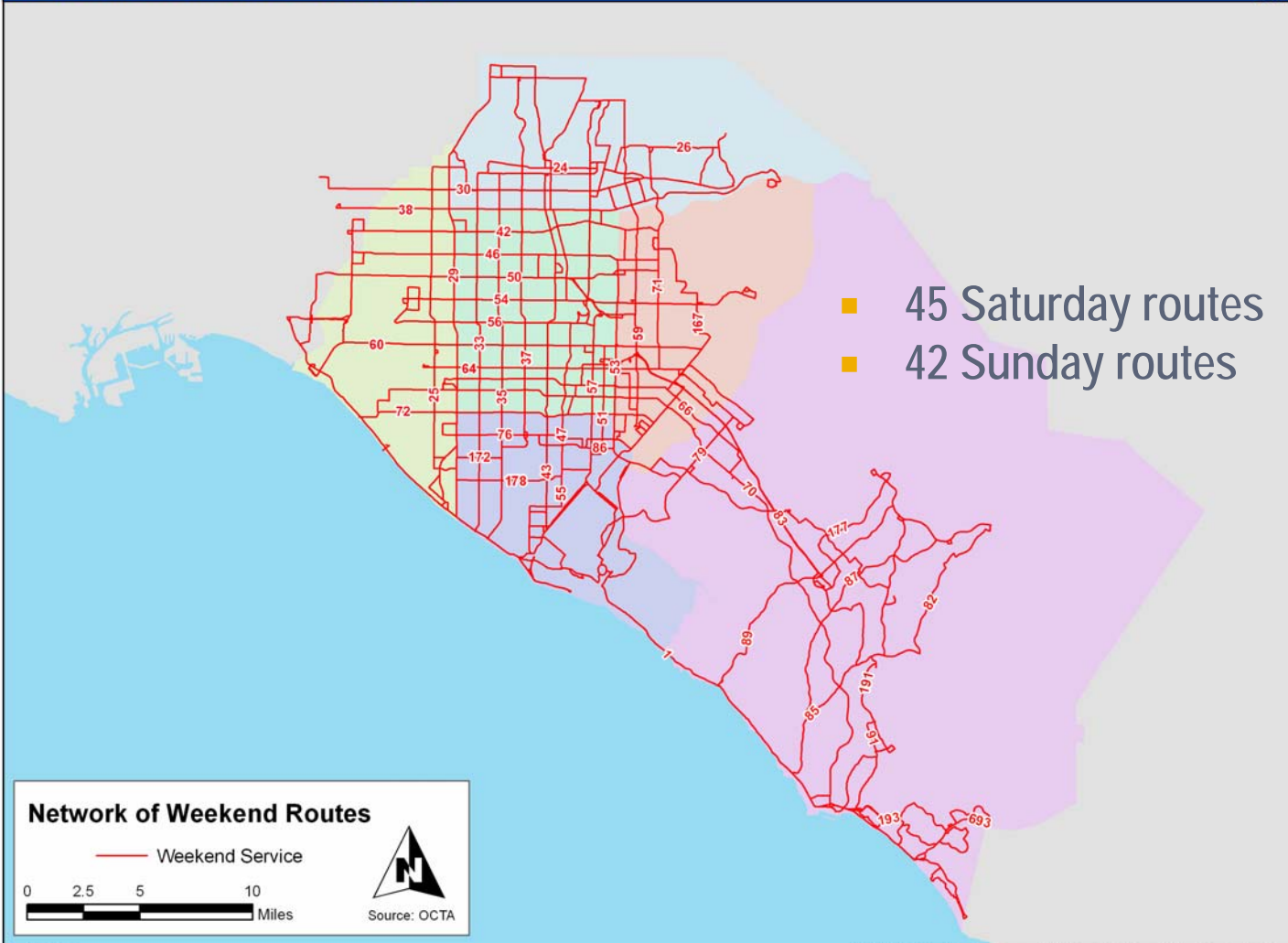


# Current Weekday Bus System




# Current Weekend Bus System

## Current Weekend Network



# Service Levels Sept 13, 2009

	<b>Revenue Vehicle Hours (RVH)</b>		
	<b>Daily Hours</b>	<b>Annual Hours</b>	<b>Annual Percent</b>
<b>Weekday</b>	<b>5,421</b>	<b>1,382,490</b>	<b>81.4%</b>
<b>Saturday</b>	<b>3,066</b>	<b>159,441</b>	<b>9.4%</b>
<b>Sunday</b>	<b>2,692</b>	<b>156,116</b>	<b>9.2%</b>

**Total  
Annual  
RVH      1,698,047**

# Service Reduction Strategies for March 2010

- A. Preserve Service on Core Routes
- B. Reduce Service Proportionally System Wide
- C. Modify Days and/or Hours of Operations
- D. Combined Strategy



# A) Preserve Core Service

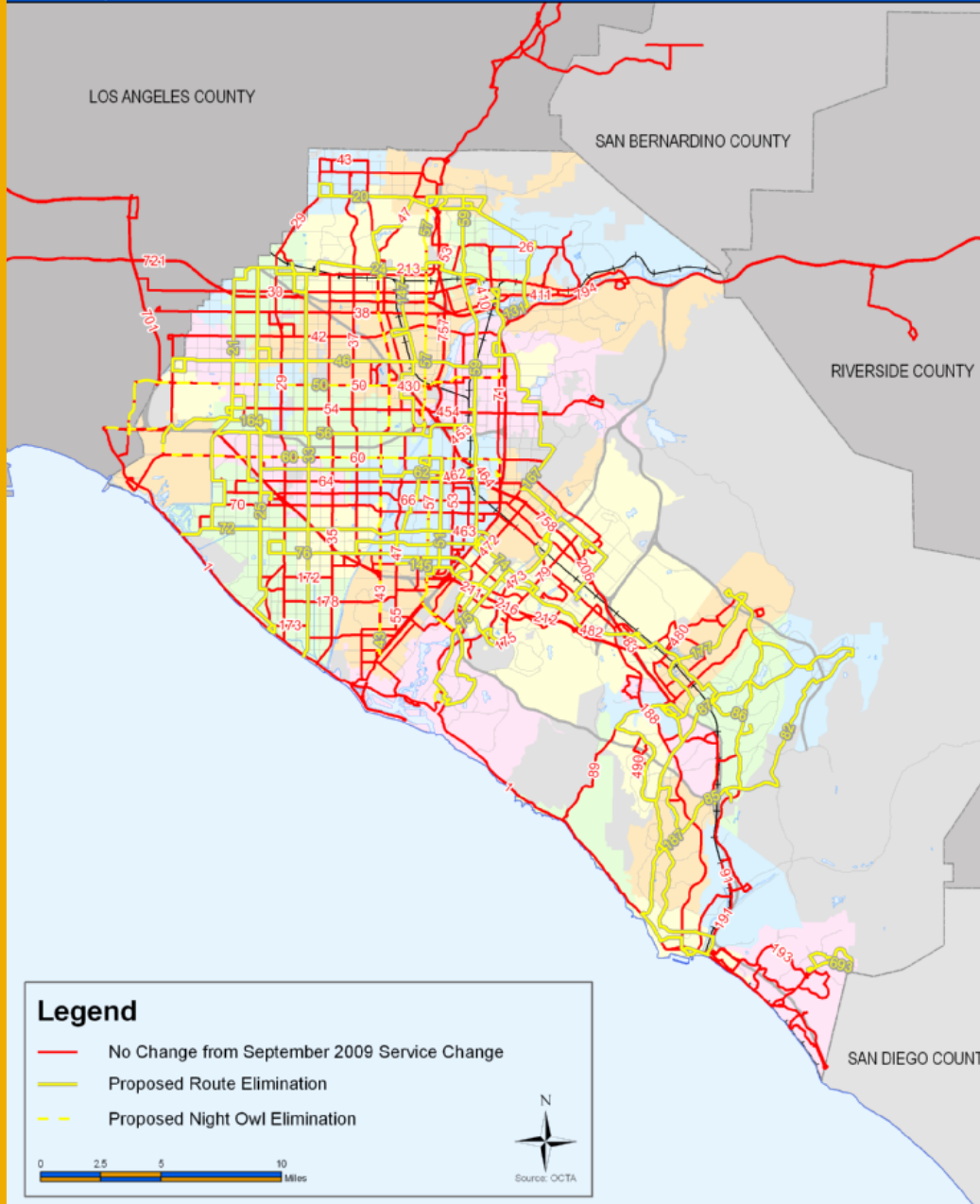
- Maintain high ridership routes
- Carries about 82% of rides
- Potentially greatest ACCESS impacts both to service area and trips by time of day



Strategy A	Weekday	Sat	Sun
No Change	50	22	21
Route Elimination	26	19	17
Frequency and/or Trip Reductions	0	0	0
Route Restructuring	0	0	0
Night Owl Elimination	4	4	4

# Strategy A - Preserve Service on Core Routes

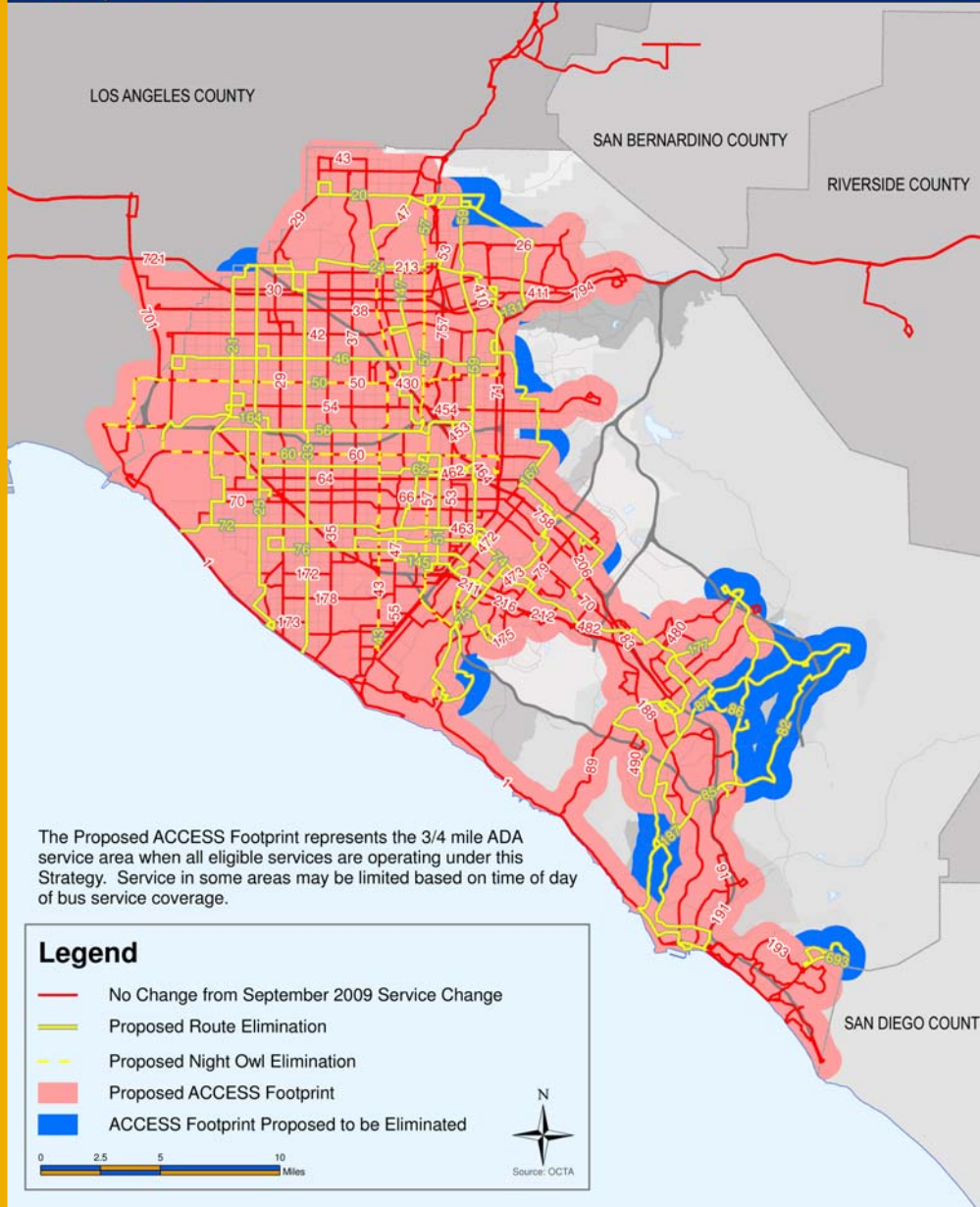
Weekday Network





# Strategy A - ACCESS Footprint

Weekday Network



# B) Make Proportional Reductions

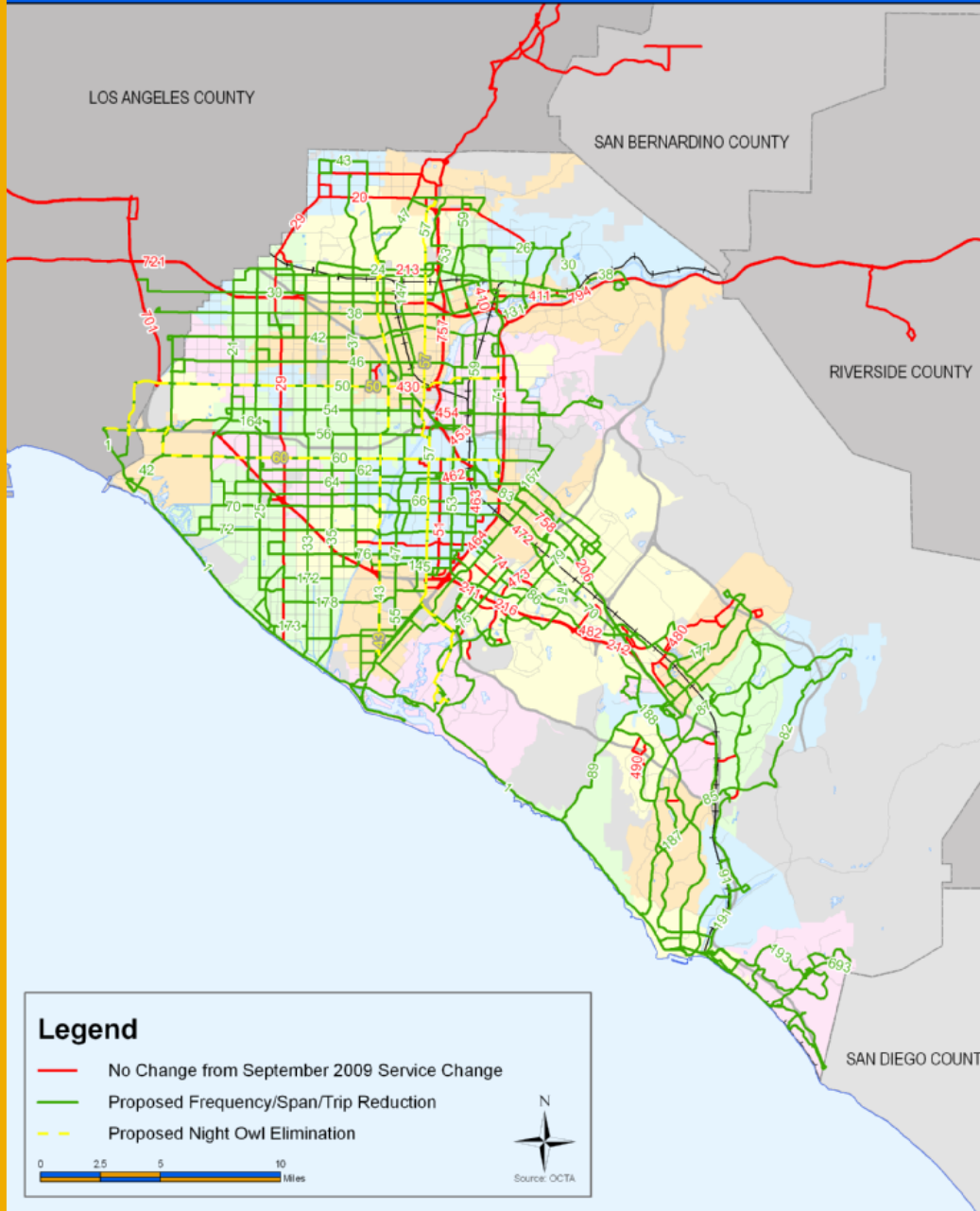
- Spread cut system wide
- Maintain current network
- Least likely to impact ACCESS service area, but could impact by time of day



Strategy B	Weekday	Sat	Sun
No Change	27	6	5
Route Elimination	0	0	0
Frequency and/or Trip Reductions	49	35	33
Route Restructuring	0	0	0
Night Owl Elimination	4	4	4

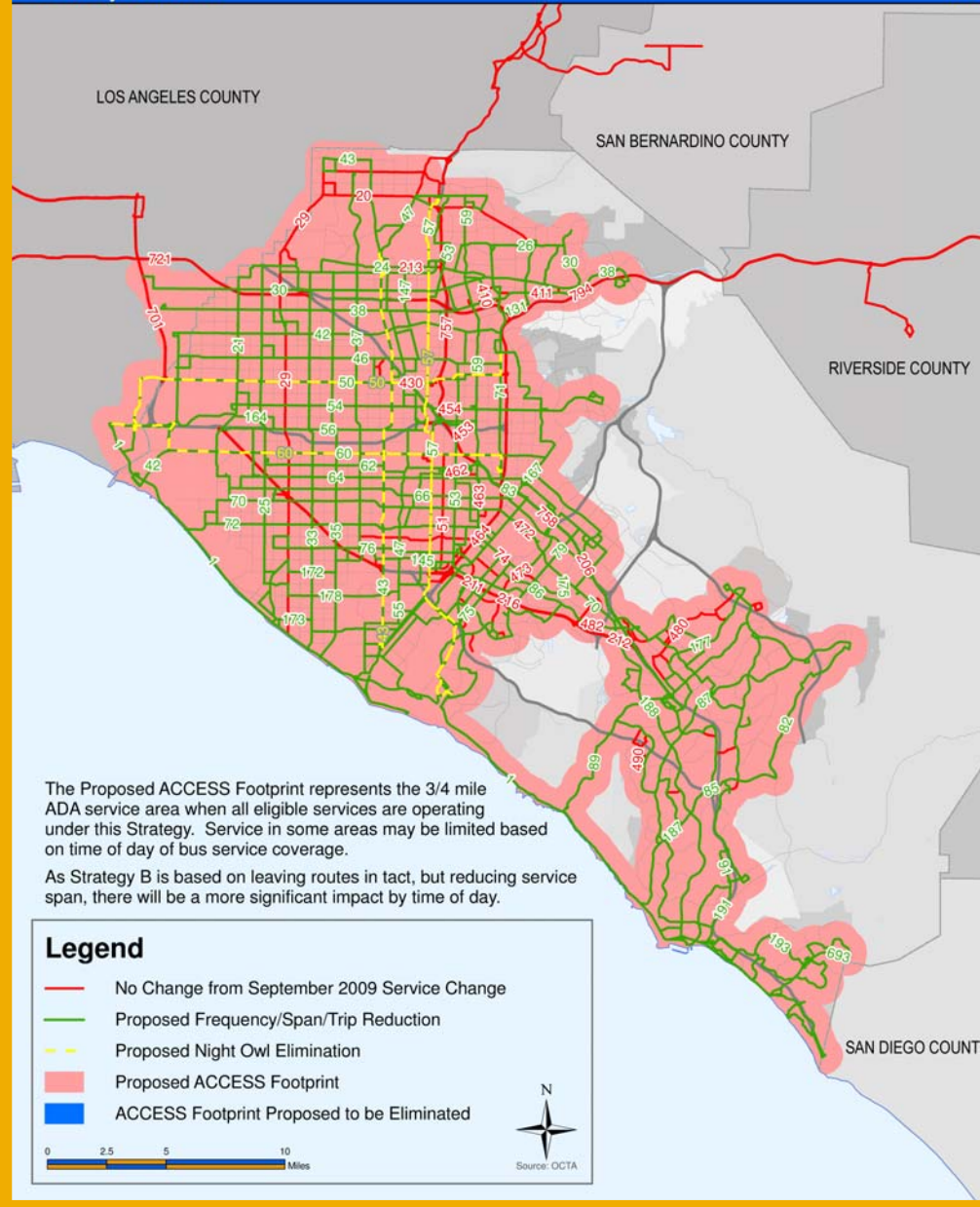
# Strategy B - Reduce Service Proportionally System Wide

Weekday Network



# Strategy B - ACCESS Footprint

Weekday Network



# C) Modify Days/Hours of Operation

- Eliminate least used service
- Some route restructuring
- Potentially moderate ACCESS impacts to service area and trips by time of day



Strategy C	Weekday	Sat	Sun
No Change	48	2	1
Route Elimination	12	13	12
Frequency and/or Trip Reductions	10	21	20
Route Restructuring	12	11	11
Night Owl Elimination	4	4	4

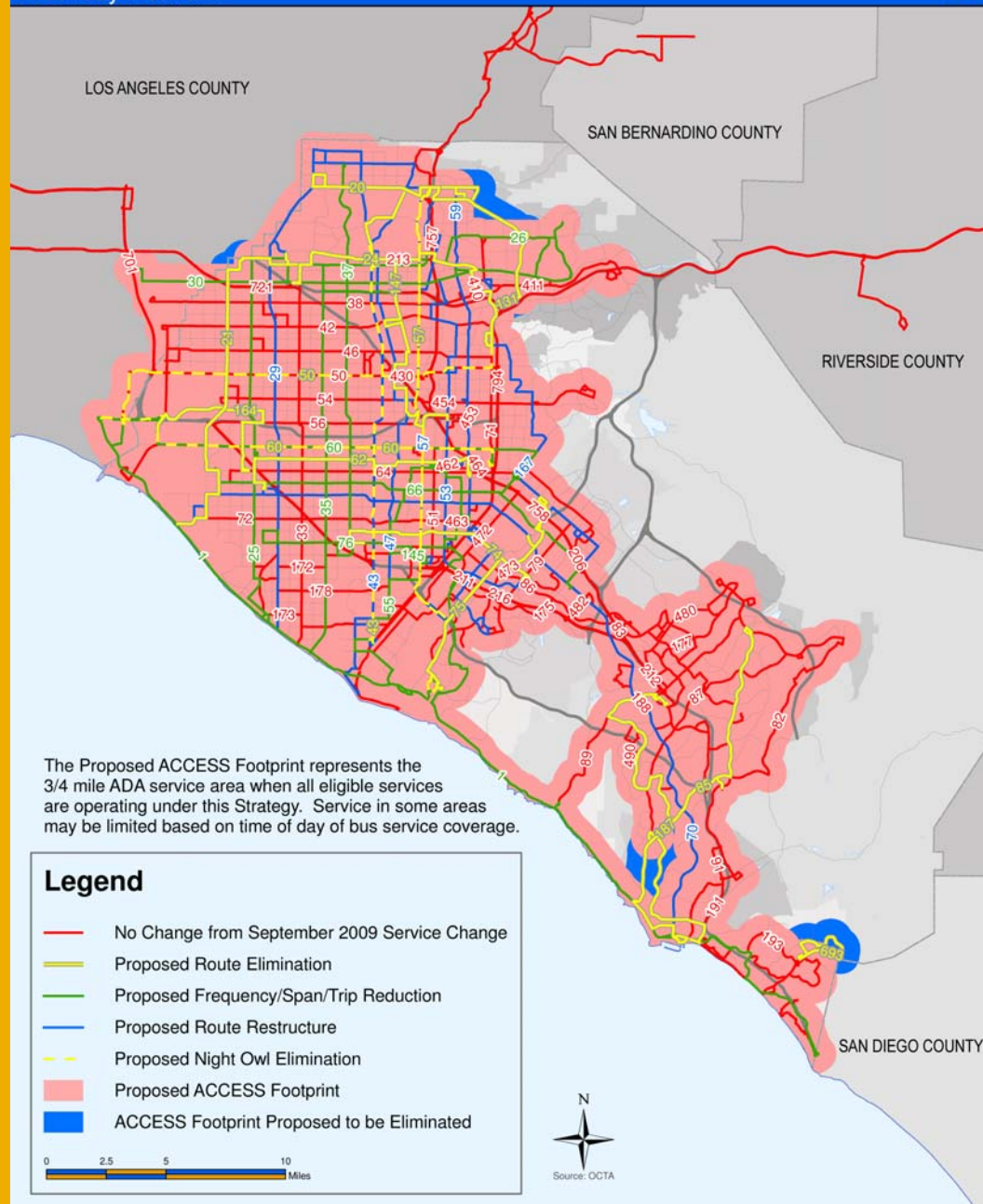
# Strategy C - Modify Days and/or Hours of Operation

Weekday Network



# Strategy C - ACCESS Footprint

Weekday Network



# D) Combined Strategy

- Similar to Strategy C
- More focus on weekends
- Some route restructuring
- Potentially moderate ACCESS impacts to service area and trips by time of day



Strategy D	Weekday	Sat	Sun
No Change	46	0	0
Route Elimination	12	14	13
Frequency and/or Trip Reductions	12	23	21
Route Restructuring	12	10	10
Night Owl Elimination	4	4	4



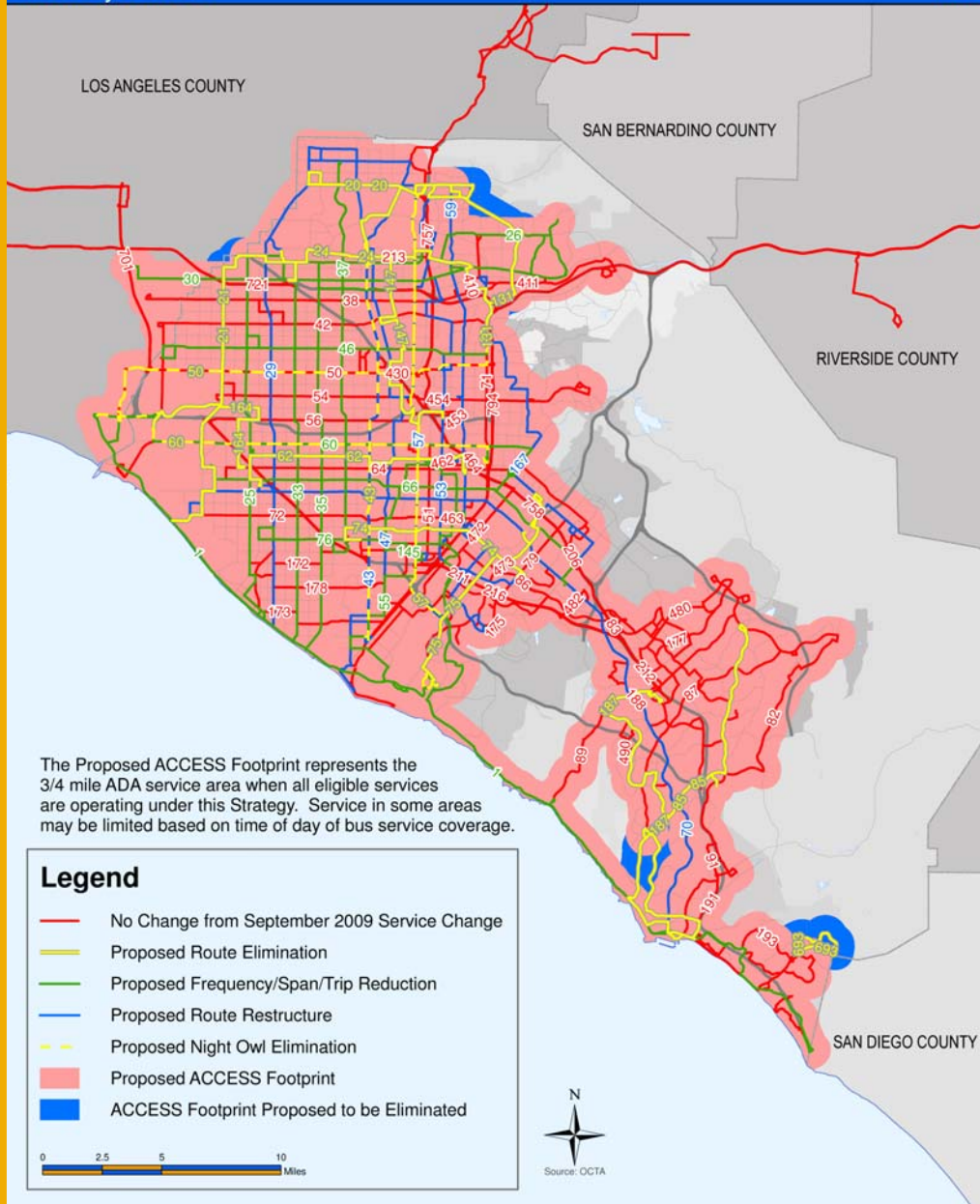
# Strategy D - Combined Strategy

Weekday Network



# Strategy D - ACCESS Footprint

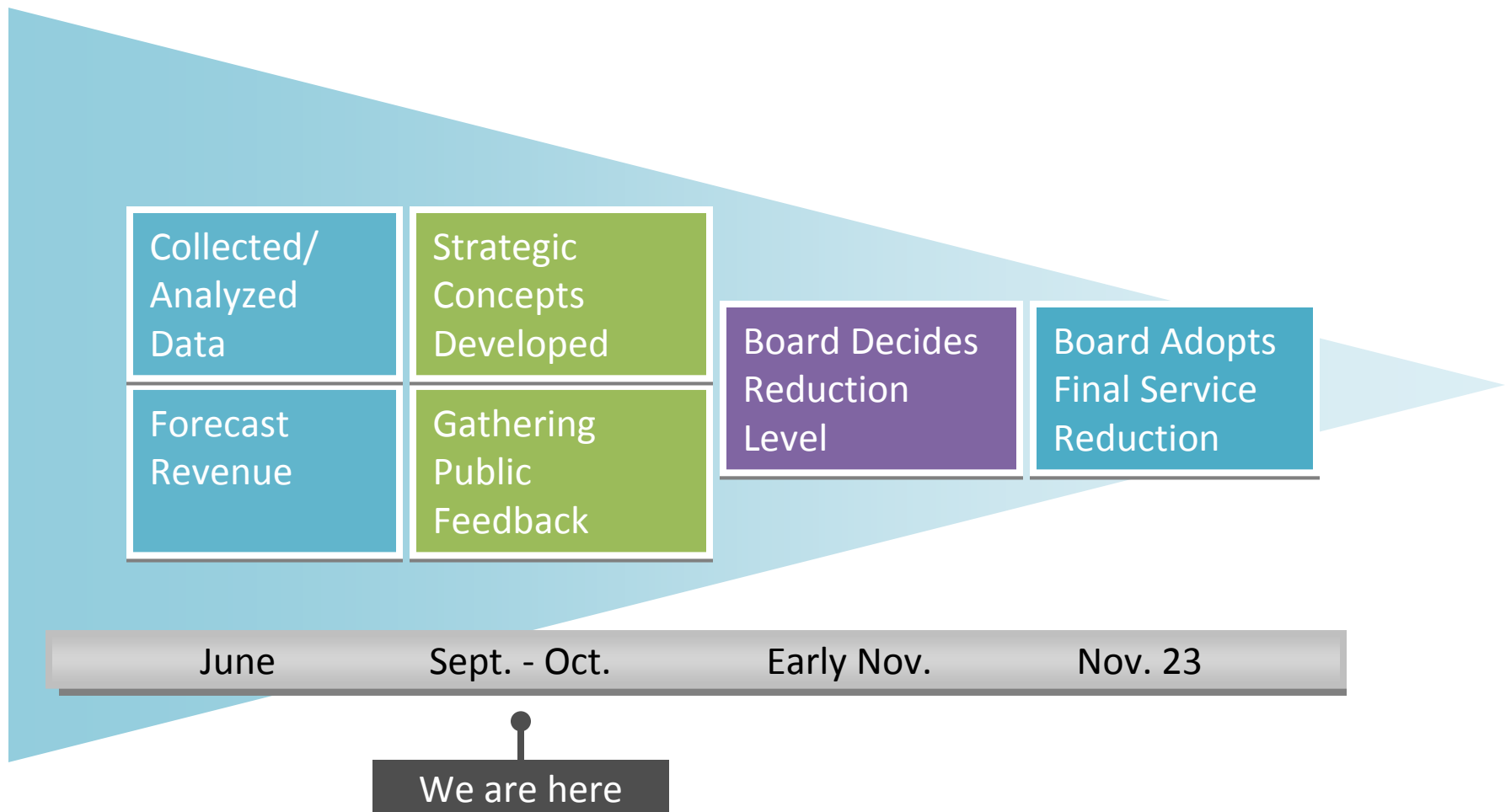
Weekday Network



# Public Outreach & Feedback



# Service Reduction Process



# Public Communications

**March 2010 Bus Service Reduction Strategies**  
Estrategias de Reducción al Servicio de Autobuses Para Marzo 2010

See inside for details and comment card.  
Vea al interior para detalles y tarjeta de comentarios.

Bus Route	Change	Change	Change	Change	Change	Change	Change	Change	Change
21	Orange to Lake Nona (West)	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced
22	Orange to Lake Nona (East)	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced
23	Orange to Lake Nona (Center)	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced
24	Orange to Lake Nona (South)	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced
25	Orange to Lake Nona (North)	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced
26	Orange to Lake Nona (West)	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced
27	Orange to Lake Nona (East)	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced
28	Orange to Lake Nona (Center)	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced
29	Orange to Lake Nona (South)	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced
30	Orange to Lake Nona (North)	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced	Reduced

www.octa.net/marchchange

BROCHURE (PRINT & ONLINE)

**Tháng Ba 2010**  
Cắt Giảm Dịch Vụ Xe Bụi  
và Điều Tràn Công Cộng

**March 2010**  
Bus Service Reductions

Community Meetings and Public Hearing Notice  
Aviso de reuniones comunitarias y audiencia pública  
社區會議和公開聽證會的通知  
커뮤니티 모임 및 공청회 공지  
Các Buổi Họp Cộng Đồng và Thông Báo về Buổi Điều Tràn Công Cộng

MULTILINGUAL FLYER

[www.octa.net/marchchange](http://www.octa.net/marchchange)

www.octa.net/marchchange

March2010\_PSA\_English.mov

www.octa.net  
(714) 560-5066

PUBLIC SERVICE ANNOUNCEMENT

**March 2010 Potential Bus Service Reductions**  
COMMUNITY MEETINGS & PUBLIC HEARING

**Thursday, September 24**  
8:00 - 8:00 p.m.  
OCA Headquarters, Room 154  
600 S. Main St., Orange, CA 92663  
Bus Routes: 53, 56, 83, 147, 453, 757

**Tuesday, September 28**  
8:00 - 8:00 p.m.  
Anaheim Downtown Community Center  
Halls A & B  
250 E. Center St., Anaheim, CA 92805  
Bus Routes: 42, 43, 47, 147

**Thursday, October 1**  
8:00 - 8:00 p.m.  
Laguna Hills Community Center  
Heritage Rooms B & C  
25555 Alicia Parkway  
Laguna Hills, CA 92653  
Bus Routes: 87, 91

**Monday, October 26**  
9:00 a.m.  
Public Hearing  
OCA Headquarters, Room 154  
600 S. Main St., Orange, CA 92663  
Bus Routes: 53, 56, 83, 147, 453, 757

BILINGUAL BUS INTERIOR CARD

Hotline: (714)-560-5066

**MARCH 2010 POTENTIAL BUS SERVICE REDUCTIONS**  
Community Meetings and Public Hearing

The continuing economic crisis, loss of state funding and declining sales tax revenue are forcing the Orange County Transportation Authority (OCTA) to reduce bus service. As part of the service reduction program, there may be routing adjustments, frequency and service hour reductions including the possibility of eliminating some routes. These service changes may also impact the availability of OCTA's complementary paratransit service.

Your input is important to us. Please attend any of the following meetings and give us your comments on the potential service reduction program.

**Community Meetings**  
**Thursday, September 24, 8:00 - 8:00 p.m.**  
OCA Headquarters, 1st Floor, Room 154  
600 South Main Street  
Orange, CA 92663  
Served by bus routes: 53, 56, 83, 147, 453, 757

**Tuesday, September 28, 8:00 - 8:00 p.m.**  
Anaheim Downtown Community Center, Halls A & B  
250 East Center Street  
Anaheim, CA 92805  
Served by bus routes: 42, 43, 47, 147

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For more information and updates on the potential bus service reduction program or to provide your comments online, visit [www.octa.net/marchchange](http://www.octa.net/marchchange).

To plan a bus trip to these community meetings or the public hearing, visit [www.octa.net/transporter](http://www.octa.net/transporter) or call 714-636-6000 (7433).

MULTILINGUAL ADS

# Public Feedback

- Online and On-board Comment Card
- Customer Service
  - (714) 636-RIDE, ext. 2
  - (949) 636-RIDE, ext. 2 (South County)
- Community and Public meetings

**BUS SERVICE REDUCTIONS FEEDBACK**  
COMENTARIOS SOBRE REDUCCIONES DE SERVICIO DE AUTOBUS

Please enter your information. / Ingrese por favor su información.

Name / Nombre: \_\_\_\_\_  
Address / Dirección: \_\_\_\_\_  
City / Ciudad: \_\_\_\_\_  
Zip Code / Código Postal: \_\_\_\_\_  
Phone Number / Teléfono: \_\_\_\_\_  
Email Address / Correo Electrónico: \_\_\_\_\_  
What bus route(s) do you use? / ¿Cuál(es) ruta(s) de autobús utilizas? \_\_\_\_\_

Your comments are important to us. Please provide your comments about the March 2010 proposed service reductions below. / Sus comentarios son importantes para nosotros. Proporcione por favor sus comentarios sobre las reducciones propuestas el marzo de 2010 del servicio abajo.

\_\_\_\_\_



**Comment Card**  
**Tarjeta Para Comentarios**

Please enter your information. / Ingrese por favor su información.

Name/Nombre: \_\_\_\_\_  
Address/Dirección: \_\_\_\_\_  
City/Ciudad: \_\_\_\_\_  
Zip Code/Código Postal: \_\_\_\_\_  
Phone Number / Número de Teléfono: \_\_\_\_\_  
E-mail/Correo Electrónico: \_\_\_\_\_  
What bus route(s) do you use? / ¿Cuál(es) ruta(s) de autobús utilizas? \_\_\_\_\_

Your comments are important to us. Please provide your comments about the March 2010 proposed service reductions below. / Sus comentarios son importantes para nosotros. Proporcione por favor sus comentarios sobre las reducciones propuestas para marzo del 2010 del servicio aquí abajo.

Would you like to receive future OCTA e-mails? (If yes, please include e-mail address above.) / ¿Le gustaría recibir comunicaciones de OCTA por correo electrónico en el futuro? (Si su respuesta es sí, por favor abra su correo electrónico.)

Yes / Sí       No / No

35

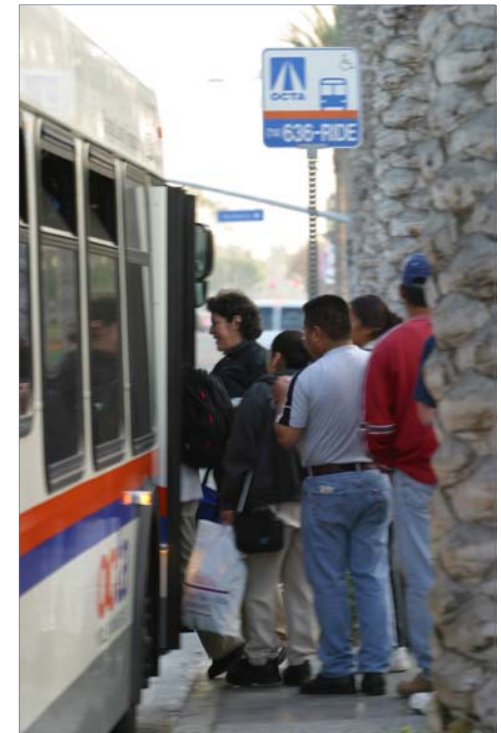
# General Concerns

- Inability to make trips for:
  - Work, School, Medical, Recreation
- Only means of transportation
- Loss of independence & quality of life
- Loss of service for special needs customers
- Employment loss (might lose my job)



# Overall Feedback

- In core, already overcrowded buses
- Retain Night Owl
- Preserve span
- Remove off-peak trips (retain span)
  - Midday
  - Weekends
- Add revenue to maintain service
- Preserve footprint of network
- Minimize ACCESS impacts





# Transit Advocates' Feedback

- No span reductions
- Maintain Night Owl until the 1 am trip
- Avoid cuts to overcrowded routes
- Refine restructuring proposals
  - Adjust terminals and headways



# Next Steps

## Service Level

- Finance & Admin. Committee      Oct. 28
- Board of Directors                      Nov. 9

## Service Plan

- Transit Committee                      Nov. 12
- Board of Directors                      Nov. 23

[www.octa.net/marchchange](http://www.octa.net/marchchange)

