



**Special Needs Advisory Committee**

**July 23, 2019**

1:00 – 3:00 p.m.

Orange County Transportation Authority  
550 South Main Street, Orange, California

**Conference Room 07**

**Agenda**

1. **Call to Order/Welcome** (5 min.)
  - Pledge of Allegiance
  - Approval of Minutes
  - Chair's Report
  - IntroductionsCharles Mitchell, *Chair*  
Paul Miller, *Vice Chair*
2. **OC ACCESS Driver "Exceptional Service Awards"** (15 min.) Charles Mitchell, *Chair*  
Paul Miller, *Vice Chair*
3. **Chair & Vice Chair Election**
4. **FY 2019 – 20 OC Bus Service Change Final Recommendations** (20 min.) Gary Hewitt, *Transit Service Planning*
5. **OC Flex 6-Month Pilot Update** (15 min.) Johnny Dunning, *Service Planning and Customer Advocacy*
6. **Innovation Update** (15 min.) Kurt Brotcke, *Strategic Planning*
7. **2020 Budget Overview** (10 min.) Victor Velasquez, *Financial Planning & Analysis*
8. **Update Reports** (5 min. each)
  - **OC ACCESS Operation** Jack Garate, *Contracted Transportation Services*
  - **OC ACCESS Eligibility / Mobility Management Service** Gracie Davis, *Contracted Transportation Services*
  - **Senior Mobility Program (SMP)** Joanne Jacobsen, *Contracted Transportation Services*
  - **Marketing** Stella Lin, *External Affairs*
  - **Committee Liaison Update** Ryan Maloney, *External Affairs*
9. **Committee Member Comments** (5 min.)
10. **Public Comments**
11. **Adjournment**

**Next scheduled meeting date**

**October 22, 2019**

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact OCTA at (714) 560-5451, no less than two (2) business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility.

**Agenda Descriptions/Public Comments on Agenda Items:** The Agenda descriptions are intended to give notice to members of the public of a general summary of items of business to be transacted or discussed. Members from the public wishing to address the Committee will be recognized by the Chair at the time the Agenda item is to be considered. A speaker's comments shall be limited to three (3) minutes.