



**Special Needs Advisory Committee**  
**April 25, 2017**  
1:00 – 3:00 p.m.  
Orange County Transportation Authority  
550 South Main Street, Orange, California  
**Conference Room 09**

**Agenda**

1. **Call to Order/Welcome** (5 min.) Charles Mitchell, *Chair*  
Paul Miller, *Vice Chair*
  - Pledge of Allegiance
  - Approval of Minutes
  - Chair's Report
  - Introductions
2. **ACCESS Driver "Exceptional Service Awards"** (15 min.) Charles Mitchell, *Chair*  
Paul Miller, *Vice Chair*
3. **Delivering Transportation Solutions in a Changing Market** (15 min.) Darrell Johnson, *CEO*
4. **Update from April ACCESS Board Workshop** (20 min.) Kurt Brotcke, *Planning*
5. **Same Day Taxi App Update** (15 min.) Sandy Boyle, *Motorist Services*
6. **Transit Master Plan Tool** (30 min.) Gary Hewitt, *Planning*
7. **Update Reports** (2 min. each)
  - **ACCESS Operation** Curt Burlingame, *Transit Contracted Services*
  - **ACCESS Eligibility** Gracie Davis, *Community Transportation Services*
  - **Senior Mobility Program (SMP)** Joanne Jacobsen, *Community Transportation Services*
  - **Marketing** Stella Lin, *External Affairs*
  - **Other** Ryan Maloney, *External Affairs*
8. **Committee Member Comments** (5 min.)
9. **Public Comments**
10. **Adjournment**

**Next scheduled meeting date**  
**July 25, 2017**

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact OCTA at (714) 560-5611, no less than two (2) business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility.

**Agenda Descriptions/Public Comments on Agenda Items:** The Agenda descriptions are intended to give notice to members of the public of a general summary of items of business to be transacted or discussed. Members from the public wishing to address the Committee will be recognized by the Chair at the time the Agenda item is to be considered. A speaker's comments shall be limited to three (3) minutes.