



Orange County Transportation Authority
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THE TRANSIT CONNECTION

OC ACCESS

2019 | Winter

Useful information for
 OC ACCESS customers

Have you heard of the ARTIC in Anaheim?



The Anaheim Regional Transportation Intermodal Center, better known as ARTIC, serves as a hub for rail, bus, taxi and other services for daily commuters, visitors and leisure travelers. This large multi-modal center has the feel of a modern airport. Soaring space is punctuated by slowly changing colored lights on the pillowed ceiling. With connections to both Metrolink and Amtrak rail service you can travel as far north as San Luis Obispo and as far south as Downtown San Diego. There are bus stops for OC Bus routes 50, 53 and 153, a Greyhound stop, and several other bus services. Anaheim Resort Transportation (ART) has 20 bus routes providing connections to the Disneyland Resort, Downtown Disney, Knott's Berry Farm, Honda Center, Angel Stadium and area hotels. Inside the ARTIC you will find eateries as well as Amtrak

and Greyhound ticket booths. Nearby there are restaurants and major entertainment areas easily accessible such as Anaheim Stadium, Disneyland and the Anaheim Garden Walk. ARTIC is one of OCTA's predetermined locations for your OC ACCESS rides, so when you book your ride, tell the reservationist you are going to the ARTIC in Anaheim; the pick-up and drop-off location will be at dock 9.

The ARTIC is a great starting or transfer point when traveling to or through Orange County with plenty of entertainment and activities within walking distance.

Ride on the OC Fixed Route Bus for Only 25 cents

Get the most out of your OC ACCESS Eligibility and ride on OC Bus for only 25 cents per trip. OCTA's Mobility Management Program offers all Orange County residents FREE training on how to use the OC Bus system. Learn one-on-one or with a small group of friends and family. Our dedicated instructors will meet with you at a location of your choosing and go over important transit skills.



Participating in this training program will not affect your current or future OC ACCESS eligibility.

To learn more or sign up to receive free training please call (888) 667-7003 ext. 525

To listen to a recorded version of The Transit Connection in English or Spanish, please call 714-560-5608.

To report a new address, a change in your phone number, or to update your emergency contact information, please call eligibility at 714-560-5956.

For OC ACCESS reservations and information, please call 1-877-OCTA-ADA (1-877-628-2232).



You Must Buckle Up – It’s the Law!

As a reminder, all OC ACCESS passengers are required to wear their seat belts for their own safety and because it’s the law.



The dangers of not using the seat belts include:

- The occurrence of serious bodily injuries in the event of an accident or abrupt stop.
- Improperly wearing a seat belt puts you at risk for major injuries created by the improperly placed seat belt.
- Per the National Highway Traffic Safety Administration (NHTSA), of the 37,461 people killed in motor vehicle crashes in 2016, 48% were not wearing a seat belt.

If you are using a wheelchair or scooter, here are some helpful guidelines to keep in mind when buckling up:

- The lap and shoulder belt should be secured across your body and over your lap to minimize the effects created by the force experienced in a crash.
- Place the shoulder belt across the middle of your chest and away from your neck.
- The lap belt rests across your waist area, not your stomach.
- NEVER put the shoulder belt behind your back or under an arm.

The NHTSA statistics show that in 2016, seat belt use saved 14,688 lives. The national use rate is 90.1% - but nearly 27.5 million people still do not buckle up. Don't be a statistic – Buckle Up!

Plan Your Next Trip on 211RIDE.org



The Orange County Transportation Authority in collaboration with 211Orange County (211OC) has developed 211RIDE.org, a comprehensive online find-a-ride tool. Visit 211RIDE.org to research and compare transportation services – find the best one to fit your needs. The webtool allows users to compare cost, travel time, and accessibility. 211RIDE.org is available for use in Orange, Los Angeles, Riverside, and San Bernardino counties.

Find your ride today by visiting 211RIDE.org or dial 2-1-1 for more information.

Get Connected to Resources in Your Community with 211

Reach out to 2-1-1 to speak with a community resource specialist in your area who can help you find services and resources that are available locally. Resources include:

- Transportation
- Food and nutrition
- Shelter and housing options
- Emergency information and disaster relief
- Employment and education
- Veteran services
- Health care and vaccination
- Addiction prevention and rehabilitation
- Reentry help for ex-offenders
- Support groups for individuals with mental illnesses or special needs
- Domestic abuse resources

Specialists are available 24/7 to take your call, just dial 2-1-1 or visit 211oc.org for more information.

500 Customers Have Same Day Taxi Mobile Application



If you use the OC Same Day Taxi service, you can use a smart phone app to book your ride. When you book a ride using the app, you know the exact cost for the ride before you confirm the trip. The app provides an estimate of the taxi arrival time. The arrival time updates as the taxi travels to your pick-up location so you know when to be at your pick-up location, ready to go.

Since April 2017, more than 3,000 trips have been booked on the app. Customers who use the app appreciate the convenience and the privacy they experience. Even cancelling a trip is done in one click instead of a phone call.

To sign up for the mobile app, e-mail your name, OC ACCESS ID number, and cell phone number to samedaytaxi@octa.net to get your login credentials. For more information about OC Same-Day Taxi, visit <http://www.octa.net/Getting-Around/Bus/ACCESS-Service/Same-Day-Taxi/>.