



Accessible Transit Advisory Committee

550 S. Main Street, Orange CA, Room 07

October 24, 2023 | 12:00 p.m. – 2:00 p.m.

Agenda

1. **Call to Order/Welcome** (5 min.) Raymond Bueche, *Chair*
 - Pledge of Allegiance
 - Welcome New Members
 - Approval of Minutes
2. **ACCESS Driver Exceptional Service Awards**
3. **Trapeze Update** Melissa Mungia, *Specialized Transit Services*
4. **OC ACCESS Policy Update** Melissa Mungia, *Specialized Transit Services*
5. **OC ACCESS Designated Stops** Christina Blanco, *Specialized Transit Services*
6. **EMSD Call for Projects** Louis Zhao, *Planning*
7. **New Same Day Taxi Agreement** Melissa Mungia, *Specialized Transit Services*
8. **Reports** (5 min. each)
 - **OC Bus Service Change Update** Kevin Khouri, *Planning*
 - **OC ACCESS Operations Update** Melissa Mungia, *Specialized Transit Services*
 - **Mobility Management Services Update** Gracie Davis, *Specialized Transit Services*
 - **Community Transportation Services** Joanne Jacobson, *Specialized Transit Services*
 - **Marketing & Customer Engagement** Ryan Maloney, *Marketing and Customer Engagement*
 - **Committee Liaison Update** Christina Byrne, *Public Outreach*
 - **Committee Member Comments**
9. **Public Comments***
10. **Adjournment / Next Meeting:**
11. **January 23, 2024**

Agenda Descriptions

The agenda descriptions are intended to give notice to members of the public of a general summary of items of business to be transacted or discussed.

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact the OCTA at (714) 560 5611, no less than two (2) business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility to this meeting.

*Public Comments: At this time, members of the public may address the Accessible Transit Advisory Committee (ATAC) regarding any items within the subject matter jurisdiction of the ATAC, provided that no action may be taken on off-agenda items unless authorized by law. Comments shall be limited to three (3) minutes per person, unless different time limits are set by the Chairman, subject to the approval of the ATAC.



Accessible Transit Advisory Committee
July 25, 2023
12:00 p.m. to 2:00 p.m.
Orange County Transportation Authority
550 S. Main Street, Orange, CA

Committee Members Present

Arnel Dino, Fullerton Resident

Beck Levin, Dayle McIntosh Center

Brandi Kelly Contreras, City of Huntington Bch.

Claudia Harris, County of Orange Office on Aging

Henry Michaels, Ashlings Residential Villa

Isaac López, Special Needs Advocate

Jon Peat, Cypress Council Member

Lawrence Klein, Santa Ana Resident

Mario Ortega, ABRAZAR, Inc.

Mary Ann Remnet, Rossmoor Resident

Meredith Chillemi, LeadingAge

Nelly Gomez, Dayle McIntosh Center

Oscar Valadez, Fullerton Resident

Paul K. Miller, Cal State Fullerton

Raymond Bueche, Saddleback Valley USD

Richard King, Braille Institute

Samir Hijazi, TBD

Sandra Stang, Housing & Transportation Committee

Committee Members Absent

Arturo Cazares, Regional Center of OC

Cesar Hernandez, Transportation Solutions

Ellen Schenk, State of Calif. Dept. of Rehab

Jim Nguyen, Alzheimer's of Orange County

John Ulrich, Laguna Niguel Chamber of Commerce

Pam Thompson, Saddleback Valley USD

Scott Quinlan, Lion District 4-4L

Sue Lau, Polio Survivors Plus AARP

Tom Krogstad, Senior and Special Needs Advocate

1. Call to Order/Welcome

Raymond Bueche called the meeting to order and welcomed new members Samir Hijazi, Claudia Harris, Nelly Gomez, and Arnel Dino.

• *Pledge of Allegiance*

Raymond Bueche led the Pledge of Allegiance.

• *Approval of Minutes*

Paul Miller made a motion to approve the minutes and Mary Ann Remnet provided the second.

2. OC ACCESS Driver Exceptional Service Awards

The following ACCESS Drivers were recognized for their exceptional service:

- Christina Adams
- Jeff Ames

3. Chair and Vice Chair Elections

The committee elected the new Chair and Vice Chair for the 2023-24 term.

Isaac Lopez made the motion and Sandra Stang provided the second to elect Raymond Bueche as Chair.

Mario Ortega made the motion and Beck Levin provided the second to elect Jon Peat as Vice Chair.

4. Revised OC ACCESS Riders Guide

Jack Garate, Specialized Transit Services, provided a presentation on this item.

Committee Member Comments:

A committee member asked about OC ACCESS statistics among Vietnamese and Korean communities and if translated versions will be provided.

Jack Garate said they started tracking language preference a year ago and they are working on providing the materials in English, Spanish, Vietnamese, Korean, Chinese Mandarin and Farsi.

A committee member asked if it would be provided in Braille and Jack Garate said yes that it is already provided along with an audio version.

A committee member asked if they have a video format and Jack Garate said they are working on it.

A committee member asked if the online Riders Guide is an editable PDF and Jack Garate said he can check.

A committee member asked for a direct link to the Riders Guide and Jack Garate said yes. He said their goal is to make the Guide as accessible as possible and OCTA appreciates the committee's feedback.

5. Reports

- *OC Bus Update* – Lupita Ibarra, Operations, presented the update. <The full presentation is available on OCTA.net.>

Committee Member Comments:

A committee member asked how OCTA accounts for the population density differences along routes. Lupita Ibarra said every 3 months adjustments are made based on travel patterns and overall demands.

A committee member asked for more information regarding the schedule changes. Lupita Ibarra responded there are four contractually obligated service changes per year in February, May, August and November where adjustments are made based on seasonal travel patterns and future planning efforts.

- *OC ACCESS Operations Update* – Melissa Mungia, Specialized Transit Services, presented the update. <The full presentation is available on OCTA.net.>

Committee Member Comments:

A committee member asked about the drop off and pickup options at John Wayne airport. Melissa Mungia said we are in active communication with John Wayne airport, and they are still reviewing their decision.

A committee member thanked OCTA for their communication during the strike.

- *Mobility Management Services Update* – Gracie Davis, Paratransit Services, presented the item. <The full presentation is available on OCTA.net.>

Committee Member Comments:

A committee member asked what would disqualify someone from using ACCESS service and Gracie Davis said if the individual can use public transportation independently and any individual who is denied receives a 100% functional assessment.

A committee member recommended using the term referral instead of denial because they are being referred to the fixed route service which gives them more flexibility. Gracie Davis said this is the terminology the Federal Transit Administration (FTA) uses.

A committee member asked about the criteria for an auto-renewal. Gracie Davis said any individual who has a medical condition that will not and cannot change within the next 5 years are granted an auto-renewal.

- *Senior Mobility Program (SMP)* – Joanne Jacobson, Paratransit Services, presented the item. <The full presentation is available on OCTA.net.>

Committee Member Comments:

There were no comments.

- *Marketing & Customer Engagement* – Ryan Maloney, External Affairs, presented the item.

Committee Member Comments:

A committee member asked if there were any updates on the coastal rail issue. Alice Rogan said there is a short-term and long-term study being conducted to decide the best choice of action.

- *Committee Liaison Update* – Christina Byrne, Public Outreach, presented the item.

Christina Byrne invited Johnny Dunning up to share a few words. Dunning thanked the committee for their ongoing participation and support in delivering accessible transportation to the community.

6. Committee Member Comments

There were no comments.

7. Public Comments

There were no comments.

8. Adjournment

The meeting was adjourned.

The next scheduled meeting date is October 24, 2023.

**Accessible Transit Advisory Committee
Fiscal Year 2023-2024 Attendance Record**

● = Present ⊙ = Absent E = Excused Absence R = Resigned

Member	7/25/23	10/24/23	01/23/24	04/23/24
Mary Ann Remnet	●			
Henry Michaels	●			
Scott Quinlan	⊙			
Jim Nguyen	⊙			
Mario Ortega	●			
Beck Levin	●			
Lawrence Klein	●			
Arturo Cazares	⊙			
Raymond Bueche	●			
Cesar Hernandez	⊙			
Richard King	●			
Ellen Schenk	⊙			
Samir Hijazi	●			
Claudia Harris	●			
Sue Lau	⊙			
Nelly Gomez	●			
Paul Miller	●			
Arnel Dino	●			
Oscar Valadez	●			
John Ulrich	⊙			
Tom Krogstad	⊙			
Pam Thompson	⊙			
Sandra Stang	●			
Jon Peat	●			
Isaac López	●			
Meredith Chillemi	●			
Brandi Kelly Contreras	●			